## Access to Care (AC) Section

AC01 ====	
	What language is spoken in your home most of the time?
	ENGLISH       1 {LOOP_01}         SPANISH       2         ANOTHER LANGUAGE       3         REF       -7 {LOOP_01}         DK       -8 {LOOP_01}
	[Code One]
AC02 ====	
	Are all members of your household comfortable conversing in English?
	YES       1 {LOOP_01}         NO       2 {AC02A}         REF       -7 {LOOP_01}         DK       -8 {LOOP_01}

AC02A

Who is not comfortable conversing in English?

PROBE: Is anyone else not comfortable conversing in English?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER. TO LEAVE, PRESS ESC.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER, EXCLUDING DECEASED RU MEMBERS AND INSTITUTIONALIZED RU MEMBERS.

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FLAG ALL SELECTED PERSONS TO BE INCLUDED ON ROSTER FOR AC31.

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LOOP\_01A

FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC03-END\_LP01A.

LOOP DEFINITION: LOOP\_01A COLLECTS WHETHER OR NOT PERSON WAS BORN IN THE U.S., AND IF NOT, HOW LONG PERSON HAS LIVED IN THE U.S. THIS LOOP CYCLES ON PERSONS THAT MEET THE FOLLOWING CONDITION:

- PERSON WAS SELECTED AT AC02A (NOT COMFORTABLE CONVERSING IN ENGLISH)

AC03	
	{PERSON'S FIRST MIDDLE AND LAST NAME}
	(Were/Was) (PERSON) born in the United States?
	YES
AC04	
	{PERSON'S FIRST MIDDLE AND LAST NAME}
	How long (have/has) (PERSON) lived in the United States?
	LESS THAN 1 YEAR 1  1 - 4 YEARS . 2  5 - 9 YEARS . 3  10 - 14 YEARS . 4  15 YEARS OR MORE . 5  REF7  DK8
	[Code One]
END_LP01A ======	
	CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO   MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION
	IF NO OTHER PERSONS MEET THE STATED CONDITION,     END LOOP_01A AND CONTINUE WITH LOOP_01

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FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC05-END\_LP01

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LOOP DEFINITION: LOOP\_01 COLLECTS THE NAME OF THE USUAL SOURCE OF CARE PROVIDER, IF ANY, FOR EACH CURRENT RU MEMBER. THIS LOOP CYCLES ON PERSONS WHO MEET THE FOLLOWING CONDITIONS:

- PERSON IS A CURRENT RU MEMBER
- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED

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AC05

### {PERSON'S FIRST MIDDLE AND LAST NAME}

Is there a particular doctor's office, clinic, health center, or other place that (PERSON) usually (go/goes) if (PERSON) (are/is) sick or (need/needs) advice about (PERSON)'s health?

YES	1	{AC09}
NO	2	{AC07}
MORE THAN ONE PLACE	3	
REF		
DK	-8	{END_LP01}

[Code One]

PRESS F1 FOR DEFINITION OF USUAL SOURCE OF HEALTH CARE.

AC06	
	{PERSON'S FIRST MIDDLE AND LAST NAME}
	Would (PERSON) go to one of these places first or most often if (PERSON) (are/is) sick?
	YES
AC07	
	{PERSON'S FIRST MIDDLE AND LAST NAME}
	What is the <b>main</b> reason (PERSON) (do/does) not have a usual source of health care?
	SELDOM OR NEVER GETS SICK       1 {AC08}         RECENTLY MOVED INTO AREA       2 {AC08}         DON'T KNOW WHERE TO GO FOR CARE       3 {AC08}         USUAL SOURCE OF MEDICAL CARE IN THIS       4 {AC08}         CAN'T FIND A PROVIDER WHO SPEAKS       5 {AC08}         (PERSON)'S LANGUAGE       5 {AC08}         LIKES TO GO TO DIFFERENT PLACES FOR       6 {AC08}         DIFFERENT HEALTH NEEDS       6 {AC08}         JUST CHANGED INSURANCE PLANS       7 {AC08}         DON'T USE DOCTORS/TREAT MYSELF       8 {AC08}         COST OF MEDICAL CARE       9 {AC08}         OTHER REASON       91         REF       -7 {END_LP01}         DK       -8 {END_LP01}
	[Code One]
	PRESS F1 FOR DEFINITION OF USUAL SOURCE OF HEALTH CARE.
AC070V =====	
	ENTER OTHER REASON:
	[Enter Other Specify]7 DK8

AC08

{PERSON'S FIRST MIDDLE AND LAST NAME}

What are the other reasons (PERSON) (do/does) not have a usual source of health care?

CODE ALL THAT APPLY.

NO OTHER REASONS	(
SELDOM OR NEVER GETS SICK	1
RECENTLY MOVED INTO AREA	2
DON'T KNOW WHERE TO GO FOR CARE	3
USUAL SOURCE OF MEDICAL CARE IN THIS	
AREA IS NO LONGER AVAILABLE	4
CAN'T FIND A PROVIDER WHO SPEAKS	
(PERSON)'S LANGUAGE	5
LIKES TO GO TO DIFFERENT PLACES FOR	
DIFFERENT HEALTH NEEDS	6
JUST CHANGED INSURANCE PLANS	7
DON'T USE DOCTORS/TREAT MYSELF	8
COST OF MEDICAL CARE	9
OTHER REASON	91
REF	-7
DK	- 8

[Code All That Apply]

PRESS F1 FOR DEFINITION OF USUAL SOURCE OF HEALTH CARE.

IF CODED '91' (OTHER REASON) ALONE OR IN

COMBINATION WITH OTHER CODES, CONTINUE WITH AC080V

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EDIT: IF CODED '0' (NO OTHER REASONS), '-7'
(REFUSED), OR '-8 (DON'T KNOW) IN THE FIRST FIELD,
NO OTHER REASON CATEGORY CAN BE CODED. IF CODED
'0' (NO OTHER REASONS), '-7' (REFUSED), OR '-8'
(DON'T KNOW), IN A FIELD OTHER THAN THE FIRST
FIELD AND A SUBSEQUENT CODE IS ENTERED, DISPLAY
THE FOLLOWING MESSAGE: 'INVALID RESPONSE. PRESS
ENTER ON A BLANK FIELD.'

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AC080V =====	
	ENTER OTHER REASON:
	[Enter Other Specify]       {END_LP01}         REF       -7 {END_LP01}         DK       -8 {END_LP01}
AC09	
	{PERSON'S FIRST MIDDLE AND LAST NAME}
	Please give me the name of the medical person, doctor's office clinic, health center, or other place that (PERSON) usually (go/goes) if (PERSON) (are/is) sick or (need/needs) advice about (PERSON)'s health.
	PRESS ENTER TO CONTINUE.
	PRESS F1 FOR DEFINITION OF USUAL SOURCE OF HEALTH CARE.
BOX_01	
	ASK THE PROVIDER ROSTER (PV) SECTION
	AT THE COMPLETION OF THE PROVIDER ROSTER (PV)   SECTION, CONTINUE WITH BOX_02

В	0	X	_	0	2
=	=	=	=	=	=

FLAG THE PROVIDER ADDED OR SELECTED AS THE 'USC (USUAL SOURCE OF CARE) PROVIDER' FOR THIS PERSON FOR THIS PARTICULAR ROUND.

IF THIS USC PROVIDER IS FLAGGED AS `FACILITY-TYPE-PROVIDER', CONTINUE WITH AC10

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IF THIS USC PROVIDER IS FLAGGED AS 'PERSON-IN-FACILITY-PROVIDER' AND AC11 WAS NOT ALREADY ASKED FOR THIS USC PROVIDER IN AN EARLIER LOOP, GO TO AC11

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OTHERWISE, (THAT IS, IF THIS USC PROVIDER IS | FLAGGED AS 'PERSON-TYPE-PROVIDER' OR IF THIS USC | PROVIDER IS FLAGGED AS 'PERSON-IN-FACILITY- | PROVIDER' AND AC11 HAS ALREADY BEEN ASKED FOR THIS USC PROVIDER), GO TO AC12

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE PROVIDER}
(Do/Does) (PERSON) usually see a <b>particular</b> provider at (PROVIDER)?
YES
NOTE: FOR QUESTIONS AC10 - AC20, THE CONTEXT  HEADER WILL DISPLAY THE PERSON-PROVIDER NAME IF  THE USC PROVIDER BEING ASKED ABOUT IS FLAGGED AS  'PERSON-TYPE-PROVIDER' OR 'PERSON-IN-FACILITY-  PROVIDER'. IF THE USC PROVIDER BEING ASKED ABOUT  IS FLAGGED AS 'FACILITY-TYPE-PROVIDER', THE  CONTEXT HEADER WILL DISPLAY THE FACILITY-PROVIDER  NAME.
IF AC11 WAS NOT ALREADY ASKED FOR THIS USC     PROVIDER IN AN EARLIER LOOP, CONTINUE WITH AC11
OTHERWISE, GO TO AC12

AC10 ====

AC11 ====	
	$\{ \mathtt{PERSON'S} \ \mathtt{FIRST} \ \mathtt{MIDDLE} \ \mathtt{AND} \ \mathtt{LAST} \ \mathtt{NAME} \} \ \{ \mathtt{NAME} \ \mathtt{OF} \ \mathtt{MEDICAL} \ \mathtt{CARE} \ \mathtt{PROVIDER} \}$
	ASK IF NOT OBVIOUS.
	{Is (PROVIDER)/Does (PROVIDER) work at} a clinic in a hospital, a hospital outpatient department, an emergency room at a hospital, or some other kind of place?
	HOSPITAL CLINIC OR OUTPATIENT
	DEPARTMENT       1         HOSPITAL EMERGENCY ROOM       2         OTHER KIND OF PLACE       3         REF       -7         DK       -8
	[Code One]
	PRESS F1 FOR DEFINITIONS OF ANSWER CATEGORIES.
	DISPLAY 'IS (PROVIDER)' IF USC PROVIDER IS FLAGGED AS 'FACILITY-TYPE-PROVIDER'. DISPLAY 'Does (PROVIDER) work at' IF USC PROVIDER IS FLAGGED AS 'PERSON-IN-FACILITY-PROVIDER'.
AC12 ====	
	{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE PROVIDER}
	How (do/does) (PERSON) usually get to (PROVIDER)?
	DRIVE
	[Code One]

AC13 ====	
	{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE PROVIDER}
	How long does it take (PERSON) to get to (PROVIDER)?
	LESS THAN 15 MINUTES
	[Code One]
AC14 ====	
	{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE PROVIDER}
	SHOW CARD AC-1.
	How difficult is it for (PERSON) to get to (PROVIDER)?
	Would you say it is
	very difficult,       1         somewhat difficult,       2         not too difficult or       3         not at all difficult?       4         REF       -7         DK       -8

25-11

[Code One]

BOX_03 =====	
	IF THIS USC PROVIDER IS FLAGGED AS 'PERSON-     TYPE-PROVIDER' OR 'PERSON-IN-FACILITY-PROVIDER'     AND AC15 WAS NOT ALREADY ASKED FOR THIS USC     PROVIDER IN AN EARLIER LOOP, CONTINUE WITH AC15
	OTHERWISE, GO TO END_LP01
AC15	
	{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE PROVIDER}
	Is (PROVIDER) a medical doctor?
	YES

PRESS F1 FOR DEFINITION OF MEDICAL DOCTOR.

# AC16

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE PROVIDER.....}

Is (PROVIDER) a nurse, nurse practitioner, physician's assistant, midwife, or some other kind of person?

CODE '5' IF CHIROPRACTOR VOLUNTEERED AS TYPE OF MEDICAL PERSON.

NURSE	1	{AC18}
NURSE PRACTITIONER	2	{AC18}
PHYSICIAN'S ASSISTANT	3	{AC18}
MIDWIFE	4	{AC18}
CHIROPRACTOR	5	{AC18}
OTHER	91	
REF	-7	{AC18}
DK		

[Code One]

PRESS F1 FOR DEFINITIONS OF ANSWER CATEGORIES.

### AC160V =====

### ENTER OTHER:

[Enter Other Specify]	{AC18}
REF7	{AC18}
DK8	{AC18}

AC17 ====	
	$ \{ \texttt{PERSON'S FIRST MIDDLE AND LAST NAME} \}  \{ \texttt{NAME OF MEDICAL CARE PROVIDER} \} $
	What is (PROVIDER)'s specialty?
	GENERAL/FAMILY PRACTICE       1 {AC18}         INTERNAL MEDICINE       2 {AC18}         PEDIATRICS       3 {AC18}         OB/GYN       4 {AC18}         SURGERY       5 {AC18}         CHIROPRACTOR       6 {AC18}         OTHER       91         REF       -7 {AC18}         DK       -8 {AC18}
	[Code One]
AC170V =====	
	ENTER OTHER:
	[Enter Other Specify]       -7         REF       -7         DK       -8
AC18 ====	
	$ \{ \texttt{PERSON'S FIRST MIDDLE AND LAST NAME} \} \qquad \{ \texttt{NAME OF MEDICAL CARE PROVIDER} \} $
	Is (PROVIDER) Hispanic or Latino?
	YES       1         NO       2         REF       -7         DK       -8

AC19 ====	
	{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE PROVIDER}
	SHOW CARD AC-2.
	What is (PROVIDER)'s race?
	CODE ALL THAT APPLY.
	WHITE
	IF CODED '91' (SOME OTHER RACE) ALONE OR IN     COMBINATION WITH OTHER CODES, CONTINUE WITH     AC190V
	OTHERWISE, GO TO AC20
AC190V =====	
	ENTER OTHER RACE:
	[Enter Other Specify]7 DK8

AC20	
====	
	{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARP PROVIDER}
	Is (PROVIDER) male or female?
	MALE       1         FEMALE       2         REF       -7         DK       -8
	[Code One]
END_LP01	
	CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO   MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION
	IF NO OTHER PERSONS MEET THE STATED CONDITIONS,     END LOOP_01 AND CONTINUE WITH BOX_04
BOX_04 =====	
	IF AT LEAST ONE PROVIDER FLAGGED AS 'USC PROVIDER'    ON THE RU-MEDICAL-PROVIDERS-ROSTER, CONTINUE WITH     LOOP_02
	OTHERWISE GO TO AC32A

LOOP\_02

FOR EACH ELEMENT IN THE RU-MEDICAL-PROVIDERS-ROSTER, ASK AC21-END\_LP02

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LOOP DEFINITION: LOOP\_02 COLLECTS DETAILED | INFORMATION ON EACH UNIQUE USUAL SOURCE OF CARE | PROVIDER IDENTIFIED FOR THIS RU. THIS LOOP CYCLES ON PROVIDERS WHO MEET THE FOLLOWING CONDITION:

- PROVIDER FLAGGED AS 'USC PROVIDER' DURING THE CURRENT ROUND FOR A CURRENT RU MEMBER.

NOTE: IF THE USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'PERSON-TYPE-PROVIDER' OR 'PERSON-IN-FACILITY-PROVIDER' THE CONTEXT HEADER IN LOOP\_02 WILL DISPLAY THE PERSON-PROVIDER NAME. IF THE USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER' THE CONTEXT HEADER IN LOOP\_02 WILL DISPLAY THE FACILITY-PROVIDER NAME.

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AC21

{NAME OF MEDICAL CARE PROVIDER.....}

The next few questions ask about the experience (READ NAME(S) BELOW) (have/has) had with (PROVIDER). Please think about their overall experiences when answering the following questions.

IF ONLY CHILDREN ARE DISPLAYED BELOW, USE THE PRONOUN 'YOU' OR THE PARENT'S NAME.

TO SCROLL, USE ARROW KEYS. TO LEAVE SCREEN, PRESS ESC.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

ROSTER DEFINITION: THIS ITEM DISPLAYS ALL PERSONS ON THE RU-MEMBERS-ROSTER WHO MEET THE FOLLOWING CONDITION:

\_\_\_\_\_

- PERSON IDENTIFIED PROVIDER BEING ASKED ABOUT AS PERSON'S USC PROVIDER FOR THE CURRENT ROUND

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AC22 ==== {NAME OF MEDICAL CARE PROVIDER.....} Is (PROVIDER) the {person/place} (READ NAME(S) BELOW) would go to for ... TO SCROLL, USE ARROW KEYS. TO LEAVE, PRESS ESC. [1. First Name, [Middle Name], Last Name-65] [2. First Name, [Middle Name], Last Name-65] [3. First Name, [Middle Name], Last Name-65] YES = 1NO = 2a. New health problems? AC22\_01 b. Preventive health care, such as general AC22\_02 checkups, examinations, and immunizations? c. Referrals to other health professionals when AC22\_03 needed? AC22\_04 d. Ongoing health problems?

PRESS F1 FOR DEFINITION OF PREVENTIVE HEALTH CARE AND REFERRAL.

ROSTER DEFINITION: THIS ITEM DISPLAYS ALL PERSONS ON THE RU-MEMBERS-ROSTER WHO MEET THE FOLLOWING CONDITION:

- PERSON IDENTIFIED PROVIDER BEING ASKED ABOUT AS PERSON'S USC PROVIDER FOR THE CURRENT ROUND.

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DISPLAY 'person' IF THE USC PROVIDER BEING LOOPED |
ON IS FLAGGED AS 'PERSON-TYPE-PROVIDER' OR
'PERSON-IN-FACILITY-PROVIDER'. DISPLAY 'place' IF|
USC PROVIDER BEING LOOPED ON IS FLAGGED AS
'FACILITY-TYPE-PROVIDER'.

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ALLOW '-7' (REFUSED) AND '-8' (DON'T KNOW) ON ALL | FORM ITEMS.

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AC23	
	{NAME OF MEDICAL CARE PROVIDER}
	SHOW CARD AC-1.
	How difficult is it to contact {a medical person at} (PROVIDER) during regular business hours over the telephone about a health problem?
	Would you say it is
	very difficult,       1         somewhat difficult,       2         not too difficult, or       3         not at all difficult?       4         REF       -7         DK       -8
	[Code One]
	DISPLAY 'a medical person at' IF USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE- PROVIDER'. OTHERWISE, USE A NULL DISPLAY.
	IF AC11 WAS CODED '2' (HOSPITAL EMERGENCY ROOM)     FOR THIS USC PROVIDER, GO TO AC25
	OTHERWISE, CONTINUE WITH AC24
AC24 ====	
	{NAME OF MEDICAL CARE PROVIDER}
	Does (PROVIDER) have office hours at night or on weekends?
	YES       1         NO       2         REF       -7         DK       -8

AC25 ====	
	{NAME OF MEDICAL CARE PROVIDER}
	SHOW CARD AC-1.
	How difficult is it to contact {a medical person at} (PROVIDER) after their regular hours in case of urgent medical needs?
	Would you say it is
	very difficult,       1         somewhat difficult,       2         not too difficult, or       3         not at all difficult?       4         REF       -7         DK       -8
	[Code One]
AC26 ====	DISPLAY 'a medical person at' IF USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE- PROVIDER'. OTHERWISE, USE A NULL DISPLAY.
	{NAME OF MEDICAL CARE PROVIDER}
	Does {someone at} (PROVIDER) usually ask about prescription medications and treatments other doctors may give them?
	YES
	DISPLAY 'someone at' IF USC PROVIDER BEING LOOPED   ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER'.   OTHERWISE, USE A NULL DISPLAY.

AC27	
	{NAME OF MEDICAL CARE PROVIDER}
	SHOW CARD AC-3.
	Thinking about the types of medical, traditional and alternative treatments (READ NAME(S) BELOW) are happy with, how often does {a medical person at} (PROVIDER) show respect for these treatments?
	TO SCROLL, USE ARROW KEYS. TO LEAVE, PRESS ESC.
	<pre>[1. First Name,[Middle Name],Last Name-65] [2. First Name,[Middle Name],Last Name-65] [3. First Name,[Middle Name],Last Name-65]</pre>
	Would you say
	never,       1         sometimes,       2         usually, or       3         always?       4         REF       -7         DK       -8
	[Code One]
	ROSTER DEFINITION: THIS ITEM DISPLAYS ALL PERSONS ON THE RU-MEMBERS-ROSTER WHO MEET THE FOLLOWING CONDITION: - PERSON IDENTIFIED PROVIDER BEING ASKED ABOUT AS PERSON'S USC PROVIDER FOR THE CURRENT ROUND.
	DISPLAY 'a medical person at' IF USC PROVIDER

25-22

BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER.' OTHERWISE, USE A NULL DISPLAY.

AC28							
	{NAME OF MEDICAL CARE PROVIDER}						
	SHOW CARD AC-3.						
	If there were a choice between treatments, how often would {a medical person at} (PROVIDER) ask (READ NAME(S) BELOW) to help make the decision?						
	TO SCROLL, USE ARROW KEYS. TO LEAVE, PRESS ESC.						
	<pre>[1. First Name,[Middle Name],Last Name-65] [2. First Name,[Middle Name],Last Name-65] [3. First Name,[Middle Name],Last Name-65]</pre>						
	Would you say						
	never,       1         sometimes,       2         usually, or       3         always?       4         REF       -7         DK       -8						
	[Code One]						
	ROSTER DEFINITION: THIS ITEM DISPLAYS ALL PERSONS   ON THE RU-MEMBERS-ROSTER WHO MEET THE FOLLOWING   CONDITION:   - PERSON IDENTIFIED PROVIDER BEING ASKED ABOUT AS   PERSON'S USC PROVIDER FOR THE CURRENT ROUND.						
	DISPLAY 'a medical person at' IF USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-						

25-23

PROVIDER'. OTHERWISE, USE A NULL DISPLAY.

AC29 ==== OMITTED. AC30 ==== {NAME OF MEDICAL CARE PROVIDER.....} Does {a medical person at} (PROVIDER) present and explain all options to (READ NAME(S) BELOW)? TO SCROLL, USE ARROW KEYS. TO LEAVE, PRESS ESC. [1. First Name, [Middle Name], Last Name-65] [2. First Name, [Middle Name], Last Name-65] [3. First Name, [Middle Name], Last Name-65] YES ..... 1 NO ..... 2 REF ..... -7 DK .....-8 \_\_\_\_\_ ROSTER DEFINITION: THIS ITEM DISPLAYS ALL PERSONS ON THE RU-MEMBERS-ROSTER WHO MEET THE FOLLOWING CONDITION: - PERSON IDENTIFIED PROVIDER BEING ASKED ABOUT AS PERSON'S USC PROVIDER FOR THE CURRENT ROUND. \_\_\_\_\_\_

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PROVIDER.' OTHERWISE, USE A NULL DISPLAY.

DISPLAY 'a medical person at' IF USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-

IF AT LEAST ONE RU MEMBER WAS SELECTED AT AC02A     (FLAGGED AS NOT COMFORTABLE CONVERSING IN ENGLISH)    AND PERSON IDENTIFIED THIS USC PROVIDER AS THEIR     USC PROVIDER, CONTINUE WITH AC31
OTHERWISE, GO TO END_LP02
ME OF MEDICAL CARE PROVIDER
s {someone at} (PROVIDER) speak the language (READ NAME(S) DW) prefer(s) or provide translator services for them?
SCROLL, USE ARROW KEYS. TO LEAVE, PRESS ESC.
<pre>[1. First Name,[Middle Name],Last Name-65] [2. First Name,[Middle Name],Last Name-65] [3. First Name,[Middle Name],Last Name-65]</pre>
YES       1         NO       2         REF       -7         DK       -8
ROSTER DEFINITION: THIS ITEM DISPLAYS ALL PERSONS ON THE RU-MEMBERS-ROSTER WHO MEET THE FOLLOWING CONDITIONS: - PERSON IDENTIFIED PROVIDER BEING ASKED ABOUT AS PERSON'S USC PROVIDER FOR THE CURRENT ROUND, AND - PERSON IDENTIFIED AS NOT COMFORTABLE CONVERSING IN ENGLISH AT AC02A.

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OTHERWISE, USE A NULL DISPLAY.

DISPLAY 'someone at' IF USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER.'

Ε	N	D	_	L	Ρ	0	2
_	_	_	_	_	_	_	_

CYCLE ON NEXT PROVIDER IN THE RU-MEDICALPROVIDERS-ROSTER WHO MEETS THE CONDITIONS STATED
IN THE LOOP DEFINITION.

IF NO OTHER PROVIDERS MEET THE STATED CONDITIONS, |

END LOOP\_02 AND CONTINUE WITH AC32A

AC32A

When answering the next few questions, do not include dental care and prescription medicines.

In the last 12 months, did anyone in the family or a doctor believe they needed any **medical** care, tests, or treatment?

YES	1
NO	2 {AC40A}
REF	-7 {AC40A}
DK	-8 {AC40A}

AC32

In the last 12 months, was anyone in the family unable to get **medical** care, tests, or treatments they or a doctor believed necessary?

]	YES       1         NO       2 {AC36}         REF       -7 {AC36}         DK       -8 {AC36}
	IF CODED '1' (YES) AND A SINGLE-PERSON RU, AUTOMATICALLY CODE PERSON AS 'UNMET NEED FOR MEDICAL CARE' AT AC33 BY CAPI AND GO TO LOOP_03
	IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE   WITH AC33

AC33

Who was that?

PROBE: Was anyone else in the family unable to get **medical** care, tests, or treatments they or a doctor believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER. TO LEAVE, PRESS ESC.

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[1. First Name, [Middle Name], Last Name-65]
[2. First Name, [Middle Name], Last Name-65]
[3. First Name, [Middle Name], Last Name-65]
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ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER.

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LOOP\_03

FO	R EACH	ELEMENT	IN	THE	RU-MEMBERS-ROSTER,	ASK
AC:	34 – E	ND_LP03				

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LOOP DEFINITION: LOOP\_03 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE UNMET NEED FOR MEDICAL CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS:

- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED
- PERSON HAD AN UNMET NEED FOR MEDICAL CARE (I.E., PERSON WAS SELECTED AT AC33)

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AC34

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-4.

Which of these best describes the **main** reason (PERSON) (were/was) unable to get **medical** care, tests, or treatments (he/she)or a doctor believed necessary?

COULDN'T AFFORD CARE 1
INSURANCE COMPANY WOULDN'T APPROVE,
COVER, OR PAY FOR CARE 2
DOCTOR REFUSED TO ACCEPT FAMILY'S
INSURANCE PLAN 3
PROBLEMS GETTING TO DOCTOR'S OFFICE 4
DIFFERENT LANGUAGE 5
COULDN'T GET TIME OFF WORK 6
DIDN'T KNOW WHERE TO GO TO GET CARE 7
WAS REFUSED SERVICES 8
COULDN'T GET CHILD CARE 9
DIDN'T HAVE TIME OR TOOK TOO LONG 10
OTHER 91
REF7
DK8

[Code One]

AC35	
	{PERSON'S FIRST MIDDLE AND LAST NAME}
	SHOW CARD AC-5.
	How much of a problem was it that (PERSON) did not get <b>medical</b> care, tests, or treatments (he/she) or a doctor believed necessary?
	Would you say
	a big problem,       1         a small problem, or       2         not a problem?       3         REF       -7         DK       -8
	[Code One]
END_LP03	
	CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO   MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION
	IF NO OTHER PERSONS MEET THE STATED CONDITIONS,     END LOOP_03 AND CONTINUE WITH AC36

Α	C	3	6
=	=	=	=

In the last 12 months, was anyone in the family **delayed** in getting **medical** care, tests, or treatments they or a doctor believed necessary?

YES 1	
NO 2	{AC40A}
REF7	{AC40A}
DK8	{AC40A}

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, | AUTOMATICALLY CODE PERSON AS 'DELAY IN RECEIVING | MEDICAL CARE' AT AC37 BY CAPI AND GO TO LOOP\_04

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IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE | WITH AC37

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# AC37

Who was that?

PROBE: Was anyone else in the family delayed in getting **medical** care, tests, or treatments they or a doctor believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER. TO LEAVE, PRESS ESC.

```
[1. First Name, [Middle Name], Last Name-65]
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[2. First Name, [Middle Name], Last Name-65]

[3. First Name, [Middle Name], Last Name-65]

ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER.

LOOP\_04

FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC38 - END\_LP04

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LOOP DEFINITION: LOOP\_04 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE DELAY IN RECEIVING MEDICAL CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS:

- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED
- PERSON HAD A DELAY IN RECEIVING MEDICAL CARE (I.E., PERSON WAS SELECTED AT AC37)

\_\_\_\_\_\_

AC38

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-4.

Which of these best describes the **main** reason (PERSON) (were/was) delayed in getting **medical** care, tests, or treatments (he/she) or a doctor believed necessary?

COULDN'T AFFORD CARE 1
INSURANCE COMPANY WOULDN'T APPROVE,
COVER, OR PAY FOR CARE 2
DOCTOR REFUSED TO ACCEPT FAMILY'S
INSURANCE PLAN 3
PROBLEMS GETTING TO DOCTOR'S OFFICE 4
DIFFERENT LANGUAGE 5
COULDN'T GET TIME OFF WORK 6
DIDN'T KNOW WHERE TO GO TO GET CARE 7
WAS REFUSED SERVICES 8
COULDN'T GET CHILD CARE 9
DIDN'T HAVE TIME OR TOOK TOO LONG 10
OTHER 91
REF7
DK8

[Code One]

AC39

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-5.

How much of a problem was it that (PERSON) (were/was) delayed in getting **medical** care, tests, or treatments (he/she) or a doctor believed necessary?

Would you say ...

a big problem,	L
a small problem, or	2
not a problem?	3
REF	7
DK	3

[Code One]

END_LP04 ======	
	CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO   MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION
	IF NO OTHER PERSONS MEET THE STATED CONDITIONS,     END LOOP_04 AND CONTINUE WITH AC40A
AC40A =====	
	In the last 12 months, did anyone in the family or a dentist believe they needed any <b>dental</b> care, tests, or treatment?
	YES
AC40 ====	
	In the last 12 months, was anyone in the family unable to get <b>dental</b> care, tests, or treatments they or a dentist believed necessary?
	YES
	IF CODED '1' (YES) AND A SINGLE-PERSON RU,   AUTOMATICALLY CODE PERSON AS 'UNMET NEED FOR   DENTAL CARE' AT AC41 BY CAPI AND GO TO LOOP_05
	IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE    WITH AC41

AC41

Who was that?

PROBE: Was anyone else in the family unable to get **dental** care, tests, or treatments they or a dentist believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER. TO LEAVE, PRESS ESC.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER.

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LOOP\_05

FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC42 - END\_LP05

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LOOP DEFINITION: LOOP\_05 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE UNMET NEED FOR DENTAL CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS:

- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED
- PERSON HAD AN UNMET NEED FOR DENTAL CARE (I.E., PERSON WAS SELECTED AT AC41)

\_\_\_\_\_\_

AC42	
====	
	{PERSON'S FIRST MIDDLE AND LAST NAME}
	SHOW CARD AC-4.
	Which of these best describes the <b>main</b> reason (PERSON) (were/was) unable to get <b>dental</b> care, tests, or treatments (he/she) or a dentist believed necessary?
	COULDN'T AFFORD CARE
AC43	
	{PERSON'S FIRST MIDDLE AND LAST NAME}
	SHOW CARD AC-5.
	How much of a problem was it that (PERSON) did not get <b>dental</b> care, tests, or treatments (he/she) or a dentist believed necessary
	Would you say
	a big problem,       1         a small problem, or       2         not a problem?       3         REF       -7         DK       -8

[Code One]

	CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO   MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION
	IF NO OTHER PERSONS MEET THE STATED CONDITIONS,   END LOOP_05 AND CONTINUE WITH AC44
Ç	In the last 12 months, was anyone in the family <b>delayed</b> getting <b>dental</b> care, tests, or treatments they or a dent believed necessary?
Ç	getting <b>dental</b> care, tests, or treatments they or a dent
Ç	getting dental care, tests, or treatments they or a dent         believed necessary?       1         NO       2 {AC48A}         REF       -7 {AC48A}

AC45

Who was that?

PROBE: Was anyone else in the family delayed in getting **dental** care, tests, or treatments they or a dentist believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER. TO LEAVE, PRESS ESC.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER.

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LOOP\_06

FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC46 - END\_LP06

LOOP DEFINITION: LOOP\_06 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE DELAY IN RECEIVING DENTAL CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS:

- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED
- PERSON HAD A DELAY IN RECEIVING DENTAL CARE (I.E., PERSON WAS SELECTED AT AC45)

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AC46

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-4.

Which of these best describes the **main** reason (PERSON) (were/was) delayed in getting **dental** care, tests, or treatments (he/she) or a dentist believed necessary?

COULDN'T AFFORD CARE 1
INSURANCE COMPANY WOULDN'T APPROVE,
COVER, OR PAY FOR CARE 2
DOCTOR REFUSED TO ACCEPT FAMILY'S
INSURANCE PLAN 3
PROBLEMS GETTING TO DOCTOR'S OFFICE 4
DIFFERENT LANGUAGE 5
COULDN'T GET TIME OFF WORK 6
DIDN'T KNOW WHERE TO GO TO GET CARE 7
WAS REFUSED SERVICES 8
COULDN'T GET CHILD CARE 9
DIDN'T HAVE TIME OR TOOK TOO LONG 10
OTHER 91
REF7
DK8

[Code One]

AC47

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-5.

How much of a problem was it that (PERSON) (were/was) delayed in getting **dental** care, tests, or treatments (he/she) or a dentist believed necessary?

Would you say ...

a big problem,	1
a small problem, or	2
not a problem?	3
REF	-7
DK	-8

[Code One]

END_LP06	
	CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO   MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION
	IF NO OTHER PERSONS MEET THE STATED CONDITIONS,     END LOOP_06 AND CONTINUE WITH AC48A
AC48A =====	
	In the last 12 months, did anyone in the family or a doctor believe they needed <b>prescription medicines</b> ?
	YES
AC48 ====	
	In the last 12 months, was anyone in the family unable to get <b>prescription medicines</b> they or a doctor believed necessary?
	YES
	IF CODED '1' (YES) AND A SINGLE-PERSON RU,   AUTOMATICALLY CODE PERSON AS 'UNMET NEED FOR   PRESCRIPTION MEDICINES' AT AC49 BY CAPI AND GO TO     LOOP_07
	IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE    WITH AC49

AC49

Who was that?

PROBE: Was anyone else in the family unable to get **prescription medicines** they or a doctor believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER. TO LEAVE, PRESS ESC.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER.

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LOOP\_07

FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK
AC50 - END\_LP07

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LOOP DEFINITION: LOOP\_07 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE UNMET NEED FOR PRESCRIPTION MEDICINES. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS:

- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED
- PERSON HAD AN UNMET NEED FOR PRESCRIPTION MEDICINES (I.E., PERSON WAS SELECTED AT AC49)

\_\_\_\_\_\_

AC50 ==== {PERSON'S FIRST MIDDLE AND LAST NAME} SHOW CARD AC-4. Which of these best describes the main reason (PERSON) (were/was) unable to get prescription medicines (he/she) or a doctor believed necessary? COULDN'T AFFORD CARE ..... 1 INSURANCE COMPANY WOULDN'T APPROVE, COVER, OR PAY FOR CARE ..... 2 DOCTOR REFUSED TO ACCEPT FAMILY'S INSURANCE PLAN ..... 3 PROBLEMS GETTING TO DOCTOR'S OFFICE ..... 4 DIFFERENT LANGUAGE ..... 5 COULDN'T GET TIME OFF WORK ...... DIDN'T KNOW WHERE TO GO TO GET CARE ..... WAS REFUSED SERVICES ..... 8 COULDN'T GET CHILD CARE ..... 9 DIDN'T HAVE TIME OR TOOK TOO LONG ..... 10 OTHER ..... 91 REF ..... -7 DK ..... -8 [Code One] AC51 ==== {PERSON'S FIRST MIDDLE AND LAST NAME} SHOW CARD AC-5. How much of a problem was it that (PERSON) did not get prescription medicines (he/she) or a doctor believed necessary? Would you say ... a big problem, ..... 1 a small problem, or ..... 2 not a problem? ..... 3 REF ..... -7

[Code One]

DK ..... -8

END_LP07	
	CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO   MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION
	IF NO OTHER PERSONS MEET THE STATED CONDITIONS,     END LOOP_07 AND CONTINUE WITH AC52
AC52	
	In the last 12 months, was anyone in the family <b>delayed</b> in getting <b>prescription medicines</b> they or a doctor believed necessary?
	YES
	IF CODED '1' (YES) AND A SINGLE-PERSON RU,   AUTOMATICALLY CODE PERSON AS 'DELAY IN RECEIVING     PRESCRIPTION MEDICINES' AT AC53 BY CAPI AND GO TO     LOOP_08
	IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE

AC53

Who was that?

PROBE: Was anyone else in the family delayed in getting prescription medicines they or a doctor believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER. TO LEAVE, PRESS ESC.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER.

LOOP\_08

FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC54 - END\_LP08

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LOOP DEFINITION: LOOP\_08 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE DELAY IN RECEIVING PRESCRIPTION MEDICINES. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS:

- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED
- PERSON HAD A DELAY IN RECEIVING PRESCRIPTION MEDICINES (I.E., PERSON WAS SELECTED AT AC53)

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AC54 ==== {PERSON'S FIRST MIDDLE AND LAST NAME} SHOW CARD AC-4. Which of these best describes the main reason (PERSON) (were/was) delayed in getting prescription medicines (he/she) or a doctor believed necessary? COULDN'T AFFORD CARE ..... 1 INSURANCE COMPANY WOULDN'T APPROVE, COVER, OR PAY FOR CARE ..... 2 DOCTOR REFUSED TO ACCEPT FAMILY'S INSURANCE PLAN ..... 3 PROBLEMS GETTING TO DOCTOR'S OFFICE ..... 4 DIFFERENT LANGUAGE ..... 5 COULDN'T GET TIME OFF WORK ..... 6 DIDN'T KNOW WHERE TO GO TO GET CARE ..... 7 WAS REFUSED SERVICES ..... 8 COULDN'T GET CHILD CARE ..... 9 DIDN'T HAVE TIME OR TOOK TOO LONG ..... 10 OTHER ..... 91 REF ..... -7 DK ..... -8 [Code One] AC55 ==== {PERSON'S FIRST MIDDLE AND LAST NAME} SHOW CARD AC-5. How much of a problem was it that (PERSON) (were/was) delayed in getting prescription medicines (he/she) or a doctor believed necessary? Would you say ... a big problem, ..... 1 a small problem, or ..... 2 not a problem? ..... 3 REF ..... -7

[Code One]

DK ..... -8

END_LP08	
	CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION
	IF NO OTHER PERSONS MEET THE STATED CONDITIONS,   END LOOP_08 AND CONTINUE WITH BOX_06
BOX_06 =====	
	GO TO NEXT QUESTIONNAIRE SECTION