

DATE: August 20, 2010

ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
229	230	APRVDLAY	DELAY WAITING FOR APPROVAL
227	228	APRVRET	NEED APPROVAL FOR TREATMENT
208	209	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
200	201	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
204	205	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
212	213	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
206	207	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
202	203	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM
210	211	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
97	98	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
170	171	COBRA	COBRA COVERAGE: 1=YES, 2=NO
172	172	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
235	236	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
153	153	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
164	165	DENTLINS	TYPE OF HI GOTTEN: DENTAL
102	102	DEPDNT	DEPENDENT OF POLICY HOLDER
218	219	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
29	36	DUPERSID	PERSON ID (DUID + PID)
99	100	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
1	28	EPCPIDX	UNIQUE RECORD ID (EPRSIDX + DUPERSID)
56	75	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID + RN
45	55	ESTBIDX	ESTABLISHMENT ID
103	104	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
96	96	FYFLG	PERSON IN FY PUF
225	226	GTDOCPRB	HOW MUCH PROBLEM GETTING PERSONAL DOC
160	161	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
92	94	JOBSFILE	PUF NUMBER WITH JOBSIDX
79	89	JOBSIDX	JOB IDENTIFIER
90	91	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
231	232	LOOKINF	INFORMATION ON HOW PLAN WORKS
162	163	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
222	223	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
155	155	NOPUFLG	PHLDR NOT IN FY OR PIT PUF
173	173	OPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
196	197	OOPFLAG	1=OOPPREMX ED/IMP, ELSE 0
174	180	OOPPREM	MONTHLY OUT-OF-POCKET PREMIUM
181	187	OOPPREMX	MONTHLY OUT-OF-POCKET PREMIUM (ED/IMP)
188	195	OOPX12X	ANNUAL OUT-OF-POCKET PREMIUM (ED/IMP)
154	154	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
76	77	PANEL	PANEL NUMBER
239	240	PAPRWRK	FILL OUT ANY PAPERWORK FOR PLAN
37	44	PHLDRIDX	POLICYHOLDER'S DUPERSID
101	101	PHOLDER	POLICY HOLDER
95	95	PITFLG	PERSON IN POINT-IN-TIME PUF

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-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
168	169	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
237	238	PRBCSTSV	PROBLEM GETTING HELP FROM CUST SERVICE
233	234	PRBFDINF	PROBLEM FINDING INFORMATION
241	242	PRBPPRWK	PROBLEM WITH PLAN PAPERWORK
198	199	PREMLEVX	EDITED PREMLEVL
158	159	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
243	244	RATEPLAN	RATE EXPERIENCE WITH PLAN
78	78	RN	ROUND NUMBER
224	224	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
105	106	STATUS1	STATUS - MONTH 1
123	124	STATUS10	STATUS - MONTH 10
125	126	STATUS11	STATUS - MONTH 11
127	128	STATUS12	STATUS - MONTH 12
129	130	STATUS13	STATUS - MONTH 13
131	132	STATUS14	STATUS - MONTH 14
133	134	STATUS15	STATUS - MONTH 15
135	136	STATUS16	STATUS - MONTH 16
137	138	STATUS17	STATUS - MONTH 17
139	140	STATUS18	STATUS - MONTH 18
141	142	STATUS19	STATUS - MONTH 19
107	108	STATUS2	STATUS - MONTH 2
143	144	STATUS20	STATUS - MONTH 20
145	146	STATUS21	STATUS - MONTH 21
147	148	STATUS22	STATUS - MONTH 22
149	150	STATUS23	STATUS - MONTH 23
151	152	STATUS24	STATUS - MONTH 24
109	110	STATUS3	STATUS - MONTH 3
111	112	STATUS4	STATUS - MONTH 4
113	114	STATUS5	STATUS - MONTH 5
115	116	STATUS6	STATUS - MONTH 6
117	118	STATUS7	STATUS - MONTH 7
119	120	STATUS8	STATUS - MONTH 8
121	122	STATUS9	STATUS - MONTH 9
156	157	TYPEFLAG	TYPE OF ESTABLISHMENT
214	215	UPRHMO	HMO COVERAGE (FROM PRPL)
216	217	UPRMNC	PLAN REQD COVRD PERS USE GATEKEEPER
166	167	VISIONIN	TYPE OF HI GOTTEN: VISION
220	221	VISITPAY	PLAN PAY FOR NON-REFER DR VISIT

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
1	28	EPCPIDX	UNIQUE RECORD ID (EPRSIDX + DUPERSID)
29	36	DUPERSID	PERSON ID (DUID + PID)
37	44	PHLDRIDX	POLICYHOLDER'S DUPERSID
45	55	ESTBIDX	ESTABLISHMENT ID
56	75	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID + RN
76	77	PANEL	PANEL NUMBER
78	78	RN	ROUND NUMBER
79	89	JOBSIDX	JOB IDENTIFIER
90	91	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
92	94	JOBSFILE	PUF NUMBER WITH JOBSIDX
95	95	PITFLG	PERSON IN POINT-IN-TIME PUF
96	96	FYFLG	PERSON IN FY PUF
97	98	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
99	100	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
101	101	PHOLDER	POLICY HOLDER
102	102	DEPDNT	DEPENDENT OF POLICY HOLDER
103	104	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
105	106	STATUS1	STATUS - MONTH 1
107	108	STATUS2	STATUS - MONTH 2
109	110	STATUS3	STATUS - MONTH 3
111	112	STATUS4	STATUS - MONTH 4
113	114	STATUS5	STATUS - MONTH 5
115	116	STATUS6	STATUS - MONTH 6
117	118	STATUS7	STATUS - MONTH 7
119	120	STATUS8	STATUS - MONTH 8
121	122	STATUS9	STATUS - MONTH 9
123	124	STATUS10	STATUS - MONTH 10
125	126	STATUS11	STATUS - MONTH 11
127	128	STATUS12	STATUS - MONTH 12
129	130	STATUS13	STATUS - MONTH 13
131	132	STATUS14	STATUS - MONTH 14
133	134	STATUS15	STATUS - MONTH 15
135	136	STATUS16	STATUS - MONTH 16
137	138	STATUS17	STATUS - MONTH 17
139	140	STATUS18	STATUS - MONTH 18
141	142	STATUS19	STATUS - MONTH 19
143	144	STATUS20	STATUS - MONTH 20
145	146	STATUS21	STATUS - MONTH 21
147	148	STATUS22	STATUS - MONTH 22
149	150	STATUS23	STATUS - MONTH 23
151	152	STATUS24	STATUS - MONTH 24
153	153	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
154	154	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
155	155	NOPUFLG	PHLDR NOT IN FY OR PIT PUF

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-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
156	157	TYPEFLAG	TYPE OF ESTABLISHMENT
158	159	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
160	161	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
162	163	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
164	165	DENTLINS	TYPE OF HI GOTTEN: DENTAL
166	167	VISIONIN	TYPE OF HI GOTTEN: VISION
168	169	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
170	171	COBRA	COBRA COVERAGE: 1=YES, 2=NO
172	172	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
173	173	OPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
174	180	OOPREM	MONTHLY OUT-OF-POCKET PREMIUM
181	187	OOPREMX	MONTHLY OUT-OF-POCKET PREMIUM (ED/IMP)
188	195	OOPX12X	ANNUAL OUT-OF-POCKET PREMIUM (ED/IMP)
196	197	OOPFLAG	1=OOPREMX ED/IMP, ELSE 0
198	199	PREMLEVX	EDITED PREMLEVEL
200	201	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
202	203	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM
204	205	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
206	207	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
208	209	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
210	211	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
212	213	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
214	215	UPRHMO	HMO COVERAGE (FROM PRPL)
216	217	UPRMNC	PLAN REQRD COVRD PERS USE GATEKEEPER
218	219	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
220	221	VISITPAY	PLAN PAY FOR NON-REFER DR VISIT
222	223	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
224	224	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
225	226	GTDOPRB	HOW MUCH PROBLEM GETTING PERSONAL DOC
227	228	APRVRET	NEED APPROVAL FOR TREATMENT
229	230	APRVDLAY	DELAY WAITING FOR APPROVAL
231	232	LOOKINF	INFORMATION ON HOW PLAN WORKS
233	234	PRBFDINF	PROBLEM FINDING INFORMATION
235	236	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
237	238	PRBCSTSV	PROBLEM GETTING HELP FROM CUST SERVICE
239	240	PAPWRK	FILL OUT ANY PAPERWORK FOR PLAN
241	242	PRBPPRWK	PROBLEM WITH PLAN PAPERWORK

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EPCPIDX</u>	<u>UNIQUE RECORD ID (EPRSIDX + DUPERSID)</u>	<u>28.0</u>	<u>CHAR</u>	<u>1</u>	<u>28</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	57,829			
	TOTAL	57,829			
<u>DUPERSID</u>	<u>PERSON ID (DUID + PID)</u>	<u>8.0</u>	<u>CHAR</u>	<u>29</u>	<u>36</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	57,829			
	TOTAL	57,829			
<u>PHLDRIDX</u>	<u>POLICYHOLDER'S DUPERSID</u>	<u>8.0</u>	<u>CHAR</u>	<u>37</u>	<u>44</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	57,829			
	TOTAL	57,829			
<u>ESTBIDX</u>	<u>ESTABLISHMENT ID</u>	<u>11.0</u>	<u>CHAR</u>	<u>45</u>	<u>55</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	57,829			
	TOTAL	57,829			
<u>EPRSIDX</u>	<u>ESTABLISHMENT ID + POLICYHOLDER ID + RN</u>	<u>20.0</u>	<u>CHAR</u>	<u>56</u>	<u>75</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	57,829			
	TOTAL	57,829			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>PANEL</u>	<u>PANEL NUMBER</u>	<u>2.0</u>	<u>NUM</u>	<u>76</u>	<u>77</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	12	23,723			
	13	34,106			
	TOTAL	57,829			
<u>RN</u>	<u>ROUND NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>78</u>	<u>78</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1	11,285			
	2	11,727			
	3	19,057			
	4	8,067			
	5	7,693			
	TOTAL	57,829			
<u>JOBSIDX</u>	<u>JOB IDENTIFIER</u>	<u>11.0</u>	<u>CHAR</u>	<u>79</u>	<u>89</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	9,434			
	VALID ID	48,395			
	TOTAL	57,829			
<u>JOBSINFR</u>	<u>JOBSIDX INFERRED RATHER THAN REPORTED ID</u>	<u>2.0</u>	<u>NUM</u>	<u>90</u>	<u>91</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	9,434			
	0 NO	48,156			
	1 YES	239			
	TOTAL	57,829			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>JOBSFILE</u>	<u>PUF NUMBER WITH JOBSIDX</u>	<u>3.0</u>	<u>NUM</u>	<u>92</u>	<u>94</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE			9,434	
	HC108 2007 JOBSFILE			7,970	
	HC116 2008 JOBSFILE			40,425	
	TOTAL			57,829	
<u>PITFLG</u>	<u>PERSON IN POINT-IN-TIME PUF</u>	<u>1.0</u>	<u>NUM</u>	<u>95</u>	<u>95</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	0 NO			1,608	
	1 YES			56,221	
	TOTAL			57,829	
<u>FYFLG</u>	<u>PERSON IN FY PUFs</u>	<u>1.0</u>	<u>NUM</u>	<u>96</u>	<u>96</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	0 NO			3,445	
	1 YES			54,384	
	TOTAL			57,829	
<u>CMJINS</u>	<u>CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO</u>	<u>2.0</u>	<u>NUM</u>	<u>97</u>	<u>98</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE			6,838	
	1 YES			42,901	
	2 NO			8,090	
	TOTAL			57,829	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EMPLSTAT</u>	<u>POLICYHOLDER EMPLOYMENT STATUS</u>	<u>2.0</u>	<u>NUM</u>	<u>99</u>	<u>100</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		10		
	-2 ED IN PREV RND		415		
	-1 INAPPLICABLE		57,192		
	1 CURRENTLY EMPLOYED		52		
	2 RETIRED		52		
	3 PREVIOUSLY EMPLOYED		54		
	4 DECEASED		38		
	91 OTHER		16		
	TOTAL		57,829		
<u>PHOLDER</u>	<u>POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>101</u>	<u>101</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	0 DEPENDENT		27,181		
	1 POLICYHOLDER		30,648		
	TOTAL		57,829		
<u>DEPDNT</u>	<u>DEPENDENT OF POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>102</u>	<u>102</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	0 POLICYHOLDER		30,648		
	1 DEPENDENT		27,181		
	TOTAL		57,829		
<u>EVALCOVR</u>	<u>COVERED @ INTERVIEW DATE OR 12/31</u>	<u>2.0</u>	<u>NUM</u>	<u>103</u>	<u>104</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-1 INAPPLICABLE		1,026		
	1 YES		53,446		
	2 NO		3,357		
	TOTAL		57,829		

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS1</u>	<u>STATUS - MONTH 1</u>	<u>2.0</u>	<u>NUM</u>	<u>105</u>	<u>106</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	46,816			
	1 YES	10,851			
	2 NO	162			
	TOTAL	57,829			
<u>STATUS2</u>	<u>STATUS - MONTH 2</u>	<u>2.0</u>	<u>NUM</u>	<u>107</u>	<u>108</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	43,826			
	1 YES	13,674			
	2 NO	329			
	TOTAL	57,829			
<u>STATUS3</u>	<u>STATUS - MONTH 3</u>	<u>2.0</u>	<u>NUM</u>	<u>109</u>	<u>110</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	42,726			
	1 YES	14,620			
	2 NO	483			
	TOTAL	57,829			
<u>STATUS4</u>	<u>STATUS - MONTH 4</u>	<u>2.0</u>	<u>NUM</u>	<u>111</u>	<u>112</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	44,175			
	1 YES	13,046			
	2 NO	608			
	TOTAL	57,829			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS5</u>	<u>STATUS - MONTH 5</u>	<u>2.0</u>	<u>NUM</u>	<u>113</u>	<u>114</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	45,279			
	1 YES	11,911			
	2 NO	639			
	TOTAL	57,829			
<u>STATUS6</u>	<u>STATUS - MONTH 6</u>	<u>2.0</u>	<u>NUM</u>	<u>115</u>	<u>116</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	45,641			
	1 YES	11,471			
	2 NO	717			
	TOTAL	57,829			
<u>STATUS7</u>	<u>STATUS - MONTH 7</u>	<u>2.0</u>	<u>NUM</u>	<u>117</u>	<u>118</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	45,887			
	1 YES	11,186			
	2 NO	756			
	TOTAL	57,829			
<u>STATUS8</u>	<u>STATUS - MONTH 8</u>	<u>2.0</u>	<u>NUM</u>	<u>119</u>	<u>120</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	42,452			
	1 YES	14,459			
	2 NO	918			
	TOTAL	57,829			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS9</u>	<u>STATUS - MONTH 9</u>	<u>2.0</u>	<u>NUM</u>	<u>121</u>	<u>122</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	42,939			
	1 YES	14,145			
	2 NO	745			
	TOTAL	57,829			
<u>STATUS10</u>	<u>STATUS - MONTH 10</u>	<u>2.0</u>	<u>NUM</u>	<u>123</u>	<u>124</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	44,472			
	1 YES	12,709			
	2 NO	648			
	TOTAL	57,829			
<u>STATUS11</u>	<u>STATUS - MONTH 11</u>	<u>2.0</u>	<u>NUM</u>	<u>125</u>	<u>126</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	45,929			
	1 YES	11,372			
	2 NO	528			
	TOTAL	57,829			
<u>STATUS12</u>	<u>STATUS - MONTH 12</u>	<u>2.0</u>	<u>NUM</u>	<u>127</u>	<u>128</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	46,675			
	1 YES	10,643			
	2 NO	511			
	TOTAL	57,829			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS13</u>	<u>STATUS - MONTH 13</u>	<u>2.0</u>	<u>NUM</u>	<u>129</u>	<u>130</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	47,734			
	1 YES	9,904			
	2 NO	191			
	TOTAL	57,829			
<u>STATUS14</u>	<u>STATUS - MONTH 14</u>	<u>2.0</u>	<u>NUM</u>	<u>131</u>	<u>132</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	48,219			
	1 YES	9,294			
	2 NO	316			
	TOTAL	57,829			
<u>STATUS15</u>	<u>STATUS - MONTH 15</u>	<u>2.0</u>	<u>NUM</u>	<u>133</u>	<u>134</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	48,378			
	1 YES	9,027			
	2 NO	424			
	TOTAL	57,829			
<u>STATUS16</u>	<u>STATUS - MONTH 16</u>	<u>2.0</u>	<u>NUM</u>	<u>135</u>	<u>136</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	48,609			
	1 YES	8,750			
	2 NO	470			
	TOTAL	57,829			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS17</u>	<u>STATUS - MONTH 17</u>	<u>2.0</u>	<u>NUM</u>	<u>137</u>	<u>138</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	49,252			
	1 YES	8,099			
	2 NO	478			
	TOTAL	57,829			
<u>STATUS18</u>	<u>STATUS - MONTH 18</u>	<u>2.0</u>	<u>NUM</u>	<u>139</u>	<u>140</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	49,512			
	1 YES	7,793			
	2 NO	524			
	TOTAL	57,829			
<u>STATUS19</u>	<u>STATUS - MONTH 19</u>	<u>2.0</u>	<u>NUM</u>	<u>141</u>	<u>142</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	47,528			
	1 YES	9,665			
	2 NO	636			
	TOTAL	57,829			
<u>STATUS20</u>	<u>STATUS - MONTH 20</u>	<u>2.0</u>	<u>NUM</u>	<u>143</u>	<u>144</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	48,159			
	1 YES	9,117			
	2 NO	553			
	TOTAL	57,829			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS21</u>	<u>STATUS - MONTH 21</u>	<u>2.0</u>	<u>NUM</u>	<u>145</u>	<u>146</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	48,310			
	1 YES	9,055			
	2 NO	464			
	TOTAL	57,829			
<u>STATUS22</u>	<u>STATUS - MONTH 22</u>	<u>2.0</u>	<u>NUM</u>	<u>147</u>	<u>148</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	49,186			
	1 YES	8,277			
	2 NO	366			
	TOTAL	57,829			
<u>STATUS23</u>	<u>STATUS - MONTH 23</u>	<u>2.0</u>	<u>NUM</u>	<u>149</u>	<u>150</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	49,708			
	1 YES	7,787			
	2 NO	334			
	TOTAL	57,829			
<u>STATUS24</u>	<u>STATUS - MONTH 24</u>	<u>2.0</u>	<u>NUM</u>	<u>151</u>	<u>152</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	50,254			
	1 YES	7,280			
	2 NO	295			
	TOTAL	57,829			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>DECPHLDR</u>	<u>DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>153</u>	<u>153</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1 YES			236	
	2 NO			57,593	
	TOTAL			57,829	
<u>OUTPHLDR</u>	<u>OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>154</u>	<u>154</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1 YES			1,823	
	2 NO			56,006	
	TOTAL			57,829	
<u>NOPUFLG</u>	<u>PHLDR NOT IN FY OR PIT PUFFS</u>	<u>1.0</u>	<u>NUM</u>	<u>155</u>	<u>155</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1 YES			203	
	2 NO			57,626	
	TOTAL			57,829	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>TYPEFLAG</u>	<u>TYPE OF ESTABLISHMENT</u>	<u>2.0</u>	<u>NUM</u>	<u>156</u>	<u>157</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		1,033		
	-8 DK		68		
	1 EMPLOYER		48,652		
	2 UNION		1,660		
	3 GROUP		654		
	4 HEALTH ALLIANCE		1		
	5 INSURANCE COMPANY-FROM AN AGENT		884		
	6 INSURANCE COMPANY		1,439		
	7 HMO		318		
	8 COBRA		105		
	9 PREVIOUS EMPLOYER-NOT COBRA		192		
	10 SPOUSE PREVIOUS EMPLOYER		270		
	11 SCHOOL		156		
	12 UNKNOWN TYPE-OUTSIDE RU		2,330		
	13 UNKNOWN TYPE-COLLECTED AT OTHER		67		
	TOTAL		57,829		
<u>PRIVCAT</u>	<u>CATEGORY OF PRIVATE COVERAGE</u>	<u>2.0</u>	<u>NUM</u>	<u>158</u>	<u>159</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	0 NOT HOSP/PHYS OR MEDIGAP COVERAGE		1,033		
	1 EMPLOYER/UNION		50,069		
	2 NONGROUP		2,381		
	3 OTHER GROUP		727		
	4 OUT OF HOUSEHOLD		2,334		
	5 SELF-EMPLOYED		209		
	99 DONT KNOW WHAT KIND PRIV COV		1,076		
	TOTAL		57,829		

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>HOSPINSX</u>	<u>TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>160</u>	<u>161</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			130	
	-8 DK			835	
	-7 REFUSED			34	
	1 YES			55,301	
	2 NO			1,529	
	TOTAL			57,829	
<u>MSUPINSX</u>	<u>TYPE OF HI GOTTEN: MEDIGAP (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>162</u>	<u>163</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			1,693	
	-8 DK			942	
	-7 REFUSED			40	
	1 YES			1,523	
	2 NO			53,631	
	TOTAL			57,829	
<u>DENTLINS</u>	<u>TYPE OF HI GOTTEN: DENTAL</u>	<u>2.0</u>	<u>NUM</u>	<u>164</u>	<u>165</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			1,787	
	-8 DK			955	
	-7 REFUSED			40	
	1 YES			38,776	
	2 NO			16,271	
	TOTAL			57,829	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>VISIONIN</u>	<u>TYPE OF HI GOTTEN: VISION</u>	<u>2.0</u>	<u>NUM</u>	<u>166</u>	<u>167</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		1,795		
	-8 DK		958		
	-7 REFUSED		40		
	1 YES		35,134		
	2 NO		19,902		
	TOTAL		57,829		
<u>PMEDINS</u>	<u>TYPE OF HI GOTTEN: PRESCRIPTION DRUG</u>	<u>2.0</u>	<u>NUM</u>	<u>168</u>	<u>169</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		1,774		
	-8 DK		939		
	-7 REFUSED		40		
	1 YES		50,166		
	2 NO		4,910		
	TOTAL		57,829		
<u>COBRA</u>	<u>COBRA COVERAGE: 1=YES, 2=NO</u>	<u>2.0</u>	<u>NUM</u>	<u>170</u>	<u>171</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		1,616		
	-8 DK		45		
	-1 INAPPLICABLE		50,091		
	1 YES		603		
	2 NO		5,474		
	TOTAL		57,829		
<u>COVTYPIN</u>	<u>COVERAGE @INTVW: 1=SINGLE, 2=FAMILY</u>	<u>1.0</u>	<u>NUM</u>	<u>172</u>	<u>172</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	1 SINGLE		17,815		
	2 FAMILY		40,014		
	TOTAL		57,829		

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>OOPELIG</u>	<u>FLAG: POLICYHOLDER ESTB HAS PREMIUM</u>	<u>1.0</u>	<u>NUM</u>	<u>173</u>	<u>173</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1 YES			19,248	
	2 NO			38,581	
	TOTAL			57,829	
<u>OOPPREM</u>	<u>MONTHLY OUT-OF-POCKET PREMIUM</u>	<u>7.2</u>	<u>NUM</u>	<u>174</u>	<u>180</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			867	
	-8 DK			4,399	
	-7 REFUSED			130	
	-1 INAPPLICABLE			38,581	
	0 NO PREMIUM CONTRIBUTION			3,262	
	\$0.08 - \$91.67			2,648	
	\$91.68 - \$184.17			2,653	
	\$184.18 - \$303.90			2,642	
	\$303.91 - \$4,073.33			2,647	
	TOTAL			57,829	
<u>OOPPREMX</u>	<u>MONTHLY OUT-OF-POCKET PREMIUM (ED/IMP)</u>	<u>7.2</u>	<u>NUM</u>	<u>181</u>	<u>187</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE			38,581	
	0 NO PREMIUM CONTRIBUTION			3,293	
	\$9.00 - \$97.50			4,036	
	\$97.51 - \$186.33			3,967	
	\$186.34 - \$312.00			3,966	
	\$312.01 - \$2,582.44			3,986	
	TOTAL			57,829	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>OOPX12X</u>	<u>ANNUAL OUT-OF-POCKET PREMIUM (ED/IMP)</u>	<u>8.2</u>	<u>NUM</u>	<u>188</u>	<u>195</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	38,581			
	0 NO PREMIUM CONTRIBUTION	3,293			
	\$108.00 - \$1,170.00	4,036			
	\$1,170.01 - \$2,235.96	3,967			
	\$2,235.97 - \$3,744.00	3,966			
	\$3,744.01 - \$30,989.32	3,986			
	TOTAL	57,829			
<u>OOPFLAG</u>	<u>1=OOPPREMX ED/IMP, ELSE 0</u>	<u>2.0</u>	<u>NUM</u>	<u>196</u>	<u>197</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	38,581			
	0 NO	13,593			
	1 YES	5,655			
	TOTAL	57,829			
<u>PREMLEVX</u>	<u>EDITED PREMLEVEL</u>	<u>2.0</u>	<u>NUM</u>	<u>198</u>	<u>199</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED	831			
	-8 DK	941			
	-7 REFUSED	55			
	-1 INAPPLICABLE	38,581			
	1 FAMILY PAYS ALL PREMIUM COST	2,061			
	2 FAMILY PAYS SOME PREMIUM COST	11,587			
	3 FAMILY DOES NOT KNOW	558			
	4 FAMILY DOES NOT PAY PREMIUM COST	3,215			
	TOTAL	57,829			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYFED</u>	<u>FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>200</u>	<u>201</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED		53		
	-8 DK		220		
	-7 REFUSED		2		
	-1 INAPPLICABLE		34,253		
	1 YES		950		
	2 NO		22,351		
	TOTAL		57,829		
<u>BYSTATE</u>	<u>STATE GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>202</u>	<u>203</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED		53		
	-8 DK		220		
	-7 REFUSED		2		
	-1 INAPPLICABLE		34,253		
	1 YES		1,362		
	2 NO		21,939		
	TOTAL		57,829		
<u>BYLOCAL</u>	<u>LOCAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>204</u>	<u>205</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED		53		
	-8 DK		220		
	-7 REFUSED		2		
	-1 INAPPLICABLE		34,253		
	1 YES		1,220		
	2 NO		22,081		
	TOTAL		57,829		

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYSOMGOV</u>	<u>SOME GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>206</u>	<u>207</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED		53		
	-8 DK		220		
	-7 REFUSED		2		
	-1 INAPPLICABLE		34,253		
	1 YES		83		
	2 NO		23,218		
	TOTAL		57,829		
<u>BYEMPL</u>	<u>EMPLOYER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>208</u>	<u>209</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED		53		
	-8 DK		220		
	-7 REFUSED		2		
	-1 INAPPLICABLE		34,253		
	1 YES		18,915		
	2 NO		4,386		
	TOTAL		57,829		
<u>BYUNION</u>	<u>UNION PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>210</u>	<u>211</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED		53		
	-8 DK		220		
	-7 REFUSED		2		
	-1 INAPPLICABLE		34,253		
	1 YES		914		
	2 NO		22,387		
	TOTAL		57,829		

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYOTHER</u>	<u>OTHER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>212</u>	<u>213</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			53	
	-8 DK			220	
	-7 REFUSED			2	
	-1 INAPPLICABLE			34,253	
	1 YES			452	
	2 NO			22,849	
	TOTAL			57,829	
<u>UPRHMO</u>	<u>HMO COVERAGE (FROM PRPL)</u>	<u>2.0</u>	<u>NUM</u>	<u>214</u>	<u>215</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			871	
	-8 DK			2,453	
	-7 REFUSED			54	
	-1 INAPPLICABLE			1,033	
	1 PRIVATE PLAN IS HMO			17,971	
	2 PRIVATE PLAN IS NOT HMO			35,447	
	TOTAL			57,829	
<u>UPRMNC</u>	<u>PLAN REQD COVRD PERS USE GATEKEEPER</u>	<u>2.0</u>	<u>NUM</u>	<u>216</u>	<u>217</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			3,701	
	-8 DK			1,839	
	-7 REFUSED			34	
	-1 INAPPLICABLE			1,033	
	1 YES			6,488	
	2 NO			44,734	
	TOTAL			57,829	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>DRLIST</u>	<u>DOES PLAN HAVE A BOOK/LIST OF DOCTORS?</u>	<u>2.0</u>	<u>NUM</u>	<u>218</u>	<u>219</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			3,700	
	-8 DK			2,251	
	-7 REFUSED			31	
	-1 INAPPLICABLE			25,492	
	1 YES			15,306	
	2 NO			11,049	
	TOTAL			57,829	
<u>VISITPAY</u>	<u>PLAN PAY FOR NON-REFER DR VISIT</u>	<u>2.0</u>	<u>NUM</u>	<u>220</u>	<u>221</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			10	
	-8 DK			2,356	
	-7 REFUSED			6	
	-1 INAPPLICABLE			36,035	
	1 YES			15,529	
	2 NO			3,893	
	TOTAL			57,829	
<u>NAMECHNG</u>	<u>HAS THERE BEEN A CHANGE IN PLAN NAME</u>	<u>2.0</u>	<u>NUM</u>	<u>222</u>	<u>223</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			242	
	-8 DK			270	
	-7 REFUSED			17	
	-1 INAPPLICABLE			18,262	
	1 YES			3,961	
	2 NO			35,077	
	TOTAL			57,829	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATELIG</u>	<u>ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO</u>	<u>1.0</u>	<u>NUM</u>	<u>224</u>	<u>224</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	1 YES		17,391		
	2 NO		40,438		
	TOTAL		57,829		
<u>GTDOCPRB</u>	<u>HOW MUCH PROBLEM GETTING PERSONAL DOC</u>	<u>2.0</u>	<u>NUM</u>	<u>225</u>	<u>226</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		585		
	-8 DK		363		
	-7 REFUSED		28		
	-1 INAPPLICABLE		40,438		
	1 A BIG PROBLEM		251		
	2 A SMALL PROBLEM		783		
	3 NOT A PROBLEM		14,581		
	95 DON'T HAVE PERSONAL DOCTOR OR NURSE		800		
	TOTAL		57,829		
<u>APRVTRET</u>	<u>NEED APPROVAL FOR TREATMENT</u>	<u>2.0</u>	<u>NUM</u>	<u>227</u>	<u>228</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		586		
	-8 DK		315		
	-7 REFUSED		35		
	-1 INAPPLICABLE		40,438		
	1 YES		1,855		
	2 NO		14,600		
	TOTAL		57,829		

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>APRVDLAY</u>	<u>DELAY WAITING FOR APPROVAL</u>	<u>2.0</u>	<u>NUM</u>	<u>229</u>	<u>230</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-8 DK			15	
	-1 INAPPLICABLE			55,974	
	1 A BIG PROBLEM			192	
	2 A SMALL PROBLEM			285	
	3 NOT A PROBLEM			1,363	
	TOTAL			57,829	
<u>LOOKINF</u>	<u>INFORMATION ON HOW PLAN WORKS</u>	<u>2.0</u>	<u>NUM</u>	<u>231</u>	<u>232</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			584	
	-8 DK			311	
	-7 REFUSED			32	
	-1 INAPPLICABLE			40,438	
	1 YES			3,115	
	2 NO			13,349	
	TOTAL			57,829	
<u>PRBFDINF</u>	<u>PROBLEM FINDING INFORMATION</u>	<u>2.0</u>	<u>NUM</u>	<u>233</u>	<u>234</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-8 DK			11	
	-1 INAPPLICABLE			54,714	
	1 A BIG PROBLEM			241	
	2 A SMALL PROBLEM			664	
	3 NOT A PROBLEM			2,199	
	TOTAL			57,829	

DATE: August 20, 2010

<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>CUSTSERV</u>	<u>HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE</u>	<u>2.0</u>	<u>NUM</u>	<u>235</u>	<u>236</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		584		
	-8 DK		290		
	-7 REFUSED		32		
	-1 INAPPLICABLE		40,438		
	1 YES		3,529		
	2 NO		12,956		
	TOTAL		57,829		
<u>PRBCSTSV</u>	<u>PROBLEM GETTING HELP FROM CUST SERVICE</u>	<u>2.0</u>	<u>NUM</u>	<u>237</u>	<u>238</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-8 DK		3		
	-1 INAPPLICABLE		54,300		
	1 A BIG PROBLEM		461		
	2 A SMALL PROBLEM		702		
	3 NOT A PROBLEM		2,363		
	TOTAL		57,829		
<u>PAPRWRK</u>	<u>FILL OUT ANY PAPERWORK FOR PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>239</u>	<u>240</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		587		
	-8 DK		361		
	-7 REFUSED		32		
	-1 INAPPLICABLE		40,438		
	1 YES		2,365		
	2 NO		14,046		
	TOTAL		57,829		

DATE: August 20, 2010

<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>PRBPPRWK</u>	<u>PROBLEM WITH PLAN PAPERWORK</u>	<u>2.0</u>	<u>NUM</u>	<u>241</u>	<u>242</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-8 DK			12	
	-1 INAPPLICABLE			55,464	
	1 A BIG PROBLEM			158	
	2 A SMALL PROBLEM			310	
	3 NOT A PROBLEM			1,885	
	TOTAL			57,829	
<u>RATEPLAN</u>	<u>RATE EXPERIENCE WITH PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>243</u>	<u>244</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			583	
	-8 DK			743	
	-7 REFUSED			33	
	-1 INAPPLICABLE			40,438	
	0-10			16,032	
	TOTAL			57,829	