

DATE: August 11, 2011

ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
229	230	APRVDLAY	DELAY WAITING FOR APPROVAL
227	228	APRVRET	NEED APPROVAL FOR TREATMENT
208	209	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
200	201	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
204	205	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
212	213	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
206	207	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
202	203	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM
210	211	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
97	98	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
170	171	COBRA	COBRA COVERAGE: 1=YES, 2=NO
172	172	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
235	236	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
153	153	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
164	165	DENTLINS	TYPE OF HI GOTTEN: DENTAL
102	102	DEPDNT	DEPENDENT OF POLICY HOLDER
218	219	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
29	36	DUPERSID	PERSON ID (DUID + PID)
99	100	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
1	28	EPCPIDX	UNIQUE RECORD ID (EPRSIDX + DUPERSID)
56	75	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID + RN
45	55	ESTBIDX	ESTABLISHMENT ID
103	104	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
96	96	FYFLG	PERSON IN FY PUF
225	226	GTDOCPRB	HOW MUCH PROBLEM GETTING PERSONAL DOC
160	161	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
92	94	JOBSFILE	PUF NUMBER WITH JOBSIDX
79	89	JOBSIDX	JOB IDENTIFIER
90	91	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
231	232	LOOKINF	INFORMATION ON HOW PLAN WORKS
162	163	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
222	223	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
155	155	NOPUFLG	PHLDR NOT IN FY OR PIT PUF
173	173	OPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
196	197	OOPFLAG	1=OOPPREMX ED/IMP, ELSE 0
174	180	OOPPREM	MONTHLY OUT-OF-POCKET PREMIUM
181	187	OOPPREMX	MONTHLY OUT-OF-POCKET PREMIUM (ED/IMP)
188	195	OOPX12X	ANNUAL OUT-OF-POCKET PREMIUM (ED/IMP)
154	154	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
76	77	PANEL	PANEL NUMBER
239	240	PAPRWRK	FILL OUT ANY PAPERWORK FOR PLAN
37	44	PHLDRIDX	POLICYHOLDER'S DUPERSID
101	101	PHOLDER	POLICY HOLDER
95	95	PITFLG	PERSON IN POINT-IN-TIME PUF

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-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
168	169	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
237	238	PRBCSTSV	PROBLEM GETTING HELP FROM CUST SERVICE
233	234	PRBFDINF	PROBLEM FINDING INFORMATION
241	242	PRBPPRWK	PROBLEM WITH PLAN PAPERWORK
198	199	PREMLEVX	EDITED PREMLEVEL
158	159	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
243	244	RATEPLAN	RATE EXPERIENCE WITH PLAN
78	78	RN	ROUND NUMBER
224	224	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
105	106	STATUS1	STATUS - MONTH 1
123	124	STATUS10	STATUS - MONTH 10
125	126	STATUS11	STATUS - MONTH 11
127	128	STATUS12	STATUS - MONTH 12
129	130	STATUS13	STATUS - MONTH 13
131	132	STATUS14	STATUS - MONTH 14
133	134	STATUS15	STATUS - MONTH 15
135	136	STATUS16	STATUS - MONTH 16
137	138	STATUS17	STATUS - MONTH 17
139	140	STATUS18	STATUS - MONTH 18
141	142	STATUS19	STATUS - MONTH 19
107	108	STATUS2	STATUS - MONTH 2
143	144	STATUS20	STATUS - MONTH 20
145	146	STATUS21	STATUS - MONTH 21
147	148	STATUS22	STATUS - MONTH 22
149	150	STATUS23	STATUS - MONTH 23
151	152	STATUS24	STATUS - MONTH 24
109	110	STATUS3	STATUS - MONTH 3
111	112	STATUS4	STATUS - MONTH 4
113	114	STATUS5	STATUS - MONTH 5
115	116	STATUS6	STATUS - MONTH 6
117	118	STATUS7	STATUS - MONTH 7
119	120	STATUS8	STATUS - MONTH 8
121	122	STATUS9	STATUS - MONTH 9
156	157	TYPEFLAG	TYPE OF ESTABLISHMENT
214	215	UPRHMO	HMO COVERAGE (FROM PRPL)
216	217	UPRMNC	PLAN REQD COVRD PERS USE GATEKEEPER
166	167	VISIONIN	TYPE OF HI GOTTEN: VISION
220	221	VISITPAY	PLAN PAY FOR NON-REFER DR VISIT

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
1	28	EPCPIDX	UNIQUE RECORD ID (EPRSIDX + DUPERSID)
29	36	DUPERSID	PERSON ID (DUID + PID)
37	44	PHLDRIDX	POLICYHOLDER'S DUPERSID
45	55	ESTBIDX	ESTABLISHMENT ID
56	75	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID + RN
76	77	PANEL	PANEL NUMBER
78	78	RN	ROUND NUMBER
79	89	JOBSIDX	JOB IDENTIFIER
90	91	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
92	94	JOBSINFR	PUF NUMBER WITH JOBSIDX
95	95	PITFLG	PERSON IN POINT-IN-TIME PUF
96	96	FYFLG	PERSON IN FY PUF
97	98	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
99	100	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
101	101	PHOLDER	POLICY HOLDER
102	102	DEPDNT	DEPENDENT OF POLICY HOLDER
103	104	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
105	106	STATUS1	STATUS - MONTH 1
107	108	STATUS2	STATUS - MONTH 2
109	110	STATUS3	STATUS - MONTH 3
111	112	STATUS4	STATUS - MONTH 4
113	114	STATUS5	STATUS - MONTH 5
115	116	STATUS6	STATUS - MONTH 6
117	118	STATUS7	STATUS - MONTH 7
119	120	STATUS8	STATUS - MONTH 8
121	122	STATUS9	STATUS - MONTH 9
123	124	STATUS10	STATUS - MONTH 10
125	126	STATUS11	STATUS - MONTH 11
127	128	STATUS12	STATUS - MONTH 12
129	130	STATUS13	STATUS - MONTH 13
131	132	STATUS14	STATUS - MONTH 14
133	134	STATUS15	STATUS - MONTH 15
135	136	STATUS16	STATUS - MONTH 16
137	138	STATUS17	STATUS - MONTH 17
139	140	STATUS18	STATUS - MONTH 18
141	142	STATUS19	STATUS - MONTH 19
143	144	STATUS20	STATUS - MONTH 20
145	146	STATUS21	STATUS - MONTH 21
147	148	STATUS22	STATUS - MONTH 22
149	150	STATUS23	STATUS - MONTH 23
151	152	STATUS24	STATUS - MONTH 24
153	153	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
154	154	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
155	155	NOPUFLG	PHLDR NOT IN FY OR PIT PUF

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-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
156	157	TYPEFLAG	TYPE OF ESTABLISHMENT
158	159	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
160	161	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
162	163	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
164	165	DENTLINS	TYPE OF HI GOTTEN: DENTAL
166	167	VISIONIN	TYPE OF HI GOTTEN: VISION
168	169	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
170	171	COBRA	COBRA COVERAGE: 1=YES, 2=NO
172	172	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
173	173	OPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
174	180	OOPREM	MONTHLY OUT-OF-POCKET PREMIUM
181	187	OOPREMX	MONTHLY OUT-OF-POCKET PREMIUM (ED/IMP)
188	195	OOPX12X	ANNUAL OUT-OF-POCKET PREMIUM (ED/IMP)
196	197	OOPFLAG	1=OOPREMX ED/IMP, ELSE 0
198	199	PREMLEVX	EDITED PREMLEVL
200	201	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
202	203	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM
204	205	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
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208	209	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
210	211	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
212	213	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
214	215	UPRHMO	HMO COVERAGE (FROM PRPL)
216	217	UPRMNC	PLAN REQRD COVRD PERS USE GATEKEEPER
218	219	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
220	221	VISITPAY	PLAN PAY FOR NON-REFER DR VISIT
222	223	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
224	224	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
225	226	GTDOPRB	HOW MUCH PROBLEM GETTING PERSONAL DOC
227	228	APRVRET	NEED APPROVAL FOR TREATMENT
229	230	APRVDLAY	DELAY WAITING FOR APPROVAL
231	232	LOOKINF	INFORMATION ON HOW PLAN WORKS
233	234	PRBFDINF	PROBLEM FINDING INFORMATION
235	236	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
237	238	PRBCSTSV	PROBLEM GETTING HELP FROM CUST SERVICE
239	240	PAPRWRK	FILL OUT ANY PAPERWORK FOR PLAN
241	242	PRBPPRWK	PROBLEM WITH PLAN PAPERWORK
243	244	RATEPLAN	RATE EXPERIENCE WITH PLAN

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2009 PERSON ROUND PLAN FILE

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EPCPIDX</u>	<u>UNIQUE RECORD ID (EPRSIDX + DUPERSID)</u>	<u>28.0</u>	<u>CHAR</u>	<u>1</u>	<u>28</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	63,494			
	TOTAL	63,494			
<u>DUPERSID</u>	<u>PERSON ID (DUID + PID)</u>	<u>8.0</u>	<u>CHAR</u>	<u>29</u>	<u>36</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	63,494			
	TOTAL	63,494			
<u>PHLDRIDX</u>	<u>POLICYHOLDER'S DUPERSID</u>	<u>8.0</u>	<u>CHAR</u>	<u>37</u>	<u>44</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	63,494			
	TOTAL	63,494			
<u>ESTBIDX</u>	<u>ESTABLISHMENT ID</u>	<u>11.0</u>	<u>CHAR</u>	<u>45</u>	<u>55</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	63,494			
	TOTAL	63,494			
<u>EPRSIDX</u>	<u>ESTABLISHMENT ID + POLICYHOLDER ID + RN</u>	<u>20.0</u>	<u>CHAR</u>	<u>56</u>	<u>75</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	VALID ID	63,494			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>PANEL</u>	<u>PANEL NUMBER</u>	<u>2.0</u>	<u>NUM</u>	<u>76</u>	<u>77</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	13	31,825			
	14	31,669			
	TOTAL	63,494			
<u>RN</u>	<u>ROUND NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>78</u>	<u>78</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1	11,041			
	2	10,761			
	3	20,474			
	4	10,831			
	5	10,387			
	TOTAL	63,494			
<u>JOBSIDX</u>	<u>JOB IDENTIFIER</u>	<u>11.0</u>	<u>CHAR</u>	<u>79</u>	<u>89</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	11,210			
	VALID ID	52,284			
	TOTAL	63,494			
<u>JOBSINFR</u>	<u>JOBSIDX INFERRED RATHER THAN REPORTED ID</u>	<u>2.0</u>	<u>NUM</u>	<u>90</u>	<u>91</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	11,210			
	0 NO	52,095			
	1 YES	189			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>JOBSFILE</u>	<u>PUF NUMBER WITH JOBSIDX</u>	<u>3.0</u>	<u>NUM</u>	<u>92</u>	<u>94</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE			11,210	
	HC116 2008 JOBSFILE			10,611	
	HC124 2009 JOBSFILE			41,673	
	TOTAL			63,494	
<u>PITFLG</u>	<u>PERSON IN POINT-IN-TIME PUF</u>	<u>1.0</u>	<u>NUM</u>	<u>95</u>	<u>95</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	0 NO			1,717	
	1 YES			61,777	
	TOTAL			63,494	
<u>FYFLG</u>	<u>PERSON IN FY PUFs</u>	<u>1.0</u>	<u>NUM</u>	<u>96</u>	<u>96</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	0 NO			4,472	
	1 YES			59,022	
	TOTAL			63,494	
<u>CMJINS</u>	<u>CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO</u>	<u>2.0</u>	<u>NUM</u>	<u>97</u>	<u>98</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE			7,831	
	1 YES			46,774	
	2 NO			8,889	
	TOTAL			63,494	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EMPLSTAT</u>	<u>POLICYHOLDER EMPLOYMENT STATUS</u>	<u>2.0</u>	<u>NUM</u>	<u>99</u>	<u>100</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		19		
	-2 ED IN PREV RND		464		
	-1 INAPPLICABLE		62,751		
	1 CURRENTLY EMPLOYED		45		
	2 RETIRED		48		
	3 PREVIOUSLY EMPLOYED		70		
	4 DECEASED		70		
	91 OTHER		27		
	TOTAL		63,494		
<u>PHOLDER</u>	<u>POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>101</u>	<u>101</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	0 DEPENDENT		29,491		
	1 POLICYHOLDER		34,003		
	TOTAL		63,494		
<u>DEPDNT</u>	<u>DEPENDENT OF POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>102</u>	<u>102</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	0 POLICYHOLDER		34,003		
	1 DEPENDENT		29,491		
	TOTAL		63,494		
<u>EVALCOVR</u>	<u>COVERED @ INTERVIEW DATE OR 12/31</u>	<u>2.0</u>	<u>NUM</u>	<u>103</u>	<u>104</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-1 INAPPLICABLE		1,177		
	1 YES		58,841		
	2 NO		3,476		
	TOTAL		63,494		

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS1</u>	<u>STATUS - MONTH 1</u>	<u>2.0</u>	<u>NUM</u>	<u>105</u>	<u>106</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	52,737			
	1 YES	10,620			
	2 NO	137			
	TOTAL	63,494			
<u>STATUS2</u>	<u>STATUS - MONTH 2</u>	<u>2.0</u>	<u>NUM</u>	<u>107</u>	<u>108</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	49,738			
	1 YES	13,471			
	2 NO	285			
	TOTAL	63,494			
<u>STATUS3</u>	<u>STATUS - MONTH 3</u>	<u>2.0</u>	<u>NUM</u>	<u>109</u>	<u>110</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	49,413			
	1 YES	13,675			
	2 NO	406			
	TOTAL	63,494			
<u>STATUS4</u>	<u>STATUS - MONTH 4</u>	<u>2.0</u>	<u>NUM</u>	<u>111</u>	<u>112</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	50,878			
	1 YES	12,106			
	2 NO	510			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS5</u>	<u>STATUS - MONTH 5</u>	<u>2.0</u>	<u>NUM</u>	<u>113</u>	<u>114</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	51,626			
	1 YES	11,301			
	2 NO	567			
	TOTAL	63,494			
<u>STATUS6</u>	<u>STATUS - MONTH 6</u>	<u>2.0</u>	<u>NUM</u>	<u>115</u>	<u>116</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	51,835			
	1 YES	11,032			
	2 NO	627			
	TOTAL	63,494			
<u>STATUS7</u>	<u>STATUS - MONTH 7</u>	<u>2.0</u>	<u>NUM</u>	<u>117</u>	<u>118</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	52,343			
	1 YES	10,486			
	2 NO	665			
	TOTAL	63,494			
<u>STATUS8</u>	<u>STATUS - MONTH 8</u>	<u>2.0</u>	<u>NUM</u>	<u>119</u>	<u>120</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	50,018			
	1 YES	12,730			
	2 NO	746			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS9</u>	<u>STATUS - MONTH 9</u>	<u>2.0</u>	<u>NUM</u>	<u>121</u>	<u>122</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	49,784			
	1 YES	13,081			
	2 NO	629			
	TOTAL	63,494			
<u>STATUS10</u>	<u>STATUS - MONTH 10</u>	<u>2.0</u>	<u>NUM</u>	<u>123</u>	<u>124</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	51,355			
	1 YES	11,670			
	2 NO	469			
	TOTAL	63,494			
<u>STATUS11</u>	<u>STATUS - MONTH 11</u>	<u>2.0</u>	<u>NUM</u>	<u>125</u>	<u>126</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	52,780			
	1 YES	10,370			
	2 NO	344			
	TOTAL	63,494			
<u>STATUS12</u>	<u>STATUS - MONTH 12</u>	<u>2.0</u>	<u>NUM</u>	<u>127</u>	<u>128</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	53,401			
	1 YES	9,775			
	2 NO	318			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS13</u>	<u>STATUS - MONTH 13</u>	<u>2.0</u>	<u>NUM</u>	<u>129</u>	<u>130</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	50,134			
	1 YES	13,108			
	2 NO	252			
	TOTAL	63,494			
<u>STATUS14</u>	<u>STATUS - MONTH 14</u>	<u>2.0</u>	<u>NUM</u>	<u>131</u>	<u>132</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	50,455			
	1 YES	12,592			
	2 NO	447			
	TOTAL	63,494			
<u>STATUS15</u>	<u>STATUS - MONTH 15</u>	<u>2.0</u>	<u>NUM</u>	<u>133</u>	<u>134</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	50,302			
	1 YES	12,600			
	2 NO	592			
	TOTAL	63,494			
<u>STATUS16</u>	<u>STATUS - MONTH 16</u>	<u>2.0</u>	<u>NUM</u>	<u>135</u>	<u>136</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	51,622			
	1 YES	11,253			
	2 NO	619			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS17</u>	<u>STATUS - MONTH 17</u>	<u>2.0</u>	<u>NUM</u>	<u>137</u>	<u>138</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	52,120			
	1 YES	10,665			
	2 NO	709			
	TOTAL	63,494			
<u>STATUS18</u>	<u>STATUS - MONTH 18</u>	<u>2.0</u>	<u>NUM</u>	<u>139</u>	<u>140</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	52,477			
	1 YES	10,313			
	2 NO	704			
	TOTAL	63,494			
<u>STATUS19</u>	<u>STATUS - MONTH 19</u>	<u>2.0</u>	<u>NUM</u>	<u>141</u>	<u>142</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	50,012			
	1 YES	12,676			
	2 NO	806			
	TOTAL	63,494			
<u>STATUS20</u>	<u>STATUS - MONTH 20</u>	<u>2.0</u>	<u>NUM</u>	<u>143</u>	<u>144</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	49,586			
	1 YES	13,189			
	2 NO	719			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS21</u>	<u>STATUS - MONTH 21</u>	<u>2.0</u>	<u>NUM</u>	<u>145</u>	<u>146</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	51,201			
	1 YES	11,729			
	2 NO	564			
	TOTAL	63,494			
<u>STATUS22</u>	<u>STATUS - MONTH 22</u>	<u>2.0</u>	<u>NUM</u>	<u>147</u>	<u>148</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	51,988			
	1 YES	11,054			
	2 NO	452			
	TOTAL	63,494			
<u>STATUS23</u>	<u>STATUS - MONTH 23</u>	<u>2.0</u>	<u>NUM</u>	<u>149</u>	<u>150</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	52,776			
	1 YES	10,322			
	2 NO	396			
	TOTAL	63,494			
<u>STATUS24</u>	<u>STATUS - MONTH 24</u>	<u>2.0</u>	<u>NUM</u>	<u>151</u>	<u>152</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	53,311			
	1 YES	9,809			
	2 NO	374			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>DECPHLDR</u>	<u>DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>153</u>	<u>153</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1 YES			280	
	2 NO			63,214	
	TOTAL			63,494	
<u>OUTPHLDR</u>	<u>OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>154</u>	<u>154</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1 YES			2,167	
	2 NO			61,327	
	TOTAL			63,494	
<u>NOPUFLG</u>	<u>PHLDR NOT IN FY OR PIT PUFFS</u>	<u>1.0</u>	<u>NUM</u>	<u>155</u>	<u>155</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1 YES			195	
	2 NO			63,299	
	TOTAL			63,494	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>TYPEFLAG</u>	<u>TYPE OF ESTABLISHMENT</u>	<u>2.0</u>	<u>NUM</u>	<u>156</u>	<u>157</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		1,080		
	-8 DK		51		
	-7 REFUSED		7		
	1 EMPLOYER		52,918		
	2 UNION		1,887		
	3 GROUP		767		
	5 INSURANCE COMPANY-FROM AN AGENT		1,133		
	6 INSURANCE COMPANY		1,672		
	7 HMO		319		
	8 COBRA		110		
	9 PREVIOUS EMPLOYER-NOT COBRA		220		
	10 SPOUSE PREVIOUS EMPLOYER		325		
	11 SCHOOL		211		
	12 UNKNOWN TYPE-OUTSIDE RU		2,690		
	13 UNKNOWN TYPE-COLLECTED AT OTHER		104		
	TOTAL		63,494		
<u>PRIVCAT</u>	<u>CATEGORY OF PRIVATE COVERAGE</u>	<u>2.0</u>	<u>NUM</u>	<u>158</u>	<u>159</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	0 NOT HOSP/PHYS OR MEDIGAP COVERAGE		1,114		
	1 EMPLOYER/UNION		54,662		
	2 NONGROUP		2,801		
	3 OTHER GROUP		810		
	4 OUT OF HOUSEHOLD		2,693		
	5 SELF-EMPLOYED		273		
	99 DONT KNOW WHAT KIND PRIV COV		1,141		
	TOTAL		63,494		

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>HOSPINSX</u>	<u>TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>160</u>	<u>161</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			179	
	-8 DK			774	
	-7 REFUSED			31	
	1 YES			60,872	
	2 NO			1,638	
	TOTAL			63,494	
<u>MSUPINSX</u>	<u>TYPE OF HI GOTTEN: MEDIGAP (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>162</u>	<u>163</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			1,678	
	-8 DK			955	
	-7 REFUSED			46	
	1 YES			1,712	
	2 NO			59,103	
	TOTAL			63,494	
<u>DENTLINS</u>	<u>TYPE OF HI GOTTEN: DENTAL</u>	<u>2.0</u>	<u>NUM</u>	<u>164</u>	<u>165</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			1,802	
	-8 DK			944	
	-7 REFUSED			46	
	1 YES			42,669	
	2 NO			18,033	
	TOTAL			63,494	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>VISIONIN</u>	<u>TYPE OF HI GOTTEN: VISION</u>	<u>2.0</u>	<u>NUM</u>	<u>166</u>	<u>167</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		1,815		
	-8 DK		944		
	-7 REFUSED		46		
	1 YES		38,709		
	2 NO		21,980		
	TOTAL		63,494		
<u>PMEDINS</u>	<u>TYPE OF HI GOTTEN: PRESCRIPTION DRUG</u>	<u>2.0</u>	<u>NUM</u>	<u>168</u>	<u>169</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		1,809		
	-8 DK		948		
	-7 REFUSED		46		
	1 YES		55,187		
	2 NO		5,504		
	TOTAL		63,494		
<u>COBRA</u>	<u>COBRA COVERAGE: 1=YES, 2=NO</u>	<u>2.0</u>	<u>NUM</u>	<u>170</u>	<u>171</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	-9 NOT ASCERTAINED		1,656		
	-8 DK		62		
	-7 REFUSED		5		
	-1 INAPPLICABLE		54,874		
	1 YES		991		
	2 NO		5,906		
	TOTAL		63,494		
<u>COVTYPIN</u>	<u>COVERAGE @INTVW: 1=SINGLE, 2=FAMILY</u>	<u>1.0</u>	<u>NUM</u>	<u>172</u>	<u>172</u>
	<u>VALUE</u>		<u>UNWEIGHTED</u>		
	1 SINGLE		19,863		
	2 FAMILY		43,631		
	TOTAL		63,494		

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>OOPELIG</u>	<u>FLAG: POLICYHOLDER ESTB HAS PREMIUM</u>	<u>1.0</u>	<u>NUM</u>	<u>173</u>	<u>173</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1 YES	21,648			
	2 NO	41,846			
	TOTAL	63,494			
<u>OOPPREM</u>	<u>MONTHLY OUT-OF-POCKET PREMIUM</u>	<u>7.2</u>	<u>NUM</u>	<u>174</u>	<u>180</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED	929			
	-8 DK	4,902			
	-7 REFUSED	113			
	-1 INAPPLICABLE	41,846			
	0 NO PREMIUM CONTRIBUTION	3,507			
	\$0.02 - \$95.33	3,065			
	\$95.34 - \$188.00	3,047			
	\$188.01 - \$325.00	3,088			
	\$325.01 - \$5,347.33	2,997			
	TOTAL	63,494			
<u>OOPPREMX</u>	<u>MONTHLY OUT-OF-POCKET PREMIUM (ED/IMP)</u>	<u>7.2</u>	<u>NUM</u>	<u>181</u>	<u>187</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	41,846			
	0 NO PREMIUM CONTRIBUTION	3,554			
	\$8.50 - \$97.50	4,543			
	\$97.51 - \$186.33	4,521			
	\$186.34 - \$325.00	4,539			
	\$325.01 - \$3,000.00	4,491			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>OOPX12X</u>	<u>ANNUAL OUT-OF-POCKET PREMIUM (ED/IMP)</u>	<u>8.2</u>	<u>NUM</u>	<u>188</u>	<u>195</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	41,846			
	0 NO PREMIUM CONTRIBUTION	3,554			
	\$102.00 - \$1,170.00	4,543			
	\$1,170.01 - \$2,235.96	4,521			
	\$2,235.97 - \$3,900.00	4,539			
	\$3,900.01 - \$36,000.00	4,491			
	TOTAL	63,494			
<u>OOPFLAG</u>	<u>1=OOPPREMX ED/IMP, ELSE 0</u>	<u>2.0</u>	<u>NUM</u>	<u>196</u>	<u>197</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-1 INAPPLICABLE	41,846			
	0 NO	15,422			
	1 YES	6,226			
	TOTAL	63,494			
<u>PREMLEVX</u>	<u>EDITED PREMLEVEL</u>	<u>2.0</u>	<u>NUM</u>	<u>198</u>	<u>199</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED	866			
	-8 DK	1,027			
	-7 REFUSED	37			
	-1 INAPPLICABLE	41,846			
	1 FAMILY PAYS ALL PREMIUM COST	2,510			
	2 FAMILY PAYS SOME PREMIUM COST	13,071			
	3 FAMILY DOES NOT KNOW	676			
	4 FAMILY DOES NOT PAY PREMIUM COST	3,461			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYFED</u>	<u>FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>200</u>	<u>201</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			48	
	-8 DK			227	
	-7 REFUSED			1	
	-1 INAPPLICABLE			38,797	
	1 YES			1,126	
	2 NO			23,295	
	TOTAL			63,494	
<u>BYSTATE</u>	<u>STATE GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>202</u>	<u>203</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			48	
	-8 DK			227	
	-7 REFUSED			1	
	-1 INAPPLICABLE			38,797	
	1 YES			1,548	
	2 NO			22,873	
	TOTAL			63,494	
<u>BYLOCAL</u>	<u>LOCAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>204</u>	<u>205</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			48	
	-8 DK			227	
	-7 REFUSED			1	
	-1 INAPPLICABLE			38,797	
	1 YES			1,216	
	2 NO			23,205	
	TOTAL			63,494	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYSOMGOV</u>	<u>SOME GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>206</u>	<u>207</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			48	
	-8 DK			227	
	-7 REFUSED			1	
	-1 INAPPLICABLE			38,797	
	1 YES			89	
	2 NO			24,332	
	TOTAL			63,494	
<u>BYEMPL</u>	<u>EMPLOYER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>208</u>	<u>209</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			48	
	-8 DK			226	
	-7 REFUSED			1	
	-1 INAPPLICABLE			38,797	
	1 YES			19,660	
	2 NO			4,762	
	TOTAL			63,494	
<u>BYUNION</u>	<u>UNION PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>210</u>	<u>211</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			48	
	-8 DK			227	
	-7 REFUSED			1	
	-1 INAPPLICABLE			38,797	
	1 YES			953	
	2 NO			23,468	
	TOTAL			63,494	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYOTHER</u>	<u>OTHER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>212</u>	<u>213</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			48	
	-8 DK			227	
	-7 REFUSED			1	
	-1 INAPPLICABLE			38,797	
	1 YES			386	
	2 NO			24,035	
	TOTAL			63,494	
<u>UPRHMO</u>	<u>HMO COVERAGE (FROM PRPL)</u>	<u>2.0</u>	<u>NUM</u>	<u>214</u>	<u>215</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			925	
	-8 DK			2,979	
	-7 REFUSED			50	
	-1 INAPPLICABLE			1,114	
	1 PRIVATE PLAN IS HMO			19,841	
	2 PRIVATE PLAN IS NOT HMO			38,585	
	TOTAL			63,494	
<u>UPRMNC</u>	<u>PLAN REQD COVRD PERS USE GATEKEEPER</u>	<u>2.0</u>	<u>NUM</u>	<u>216</u>	<u>217</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			3,806	
	-8 DK			2,288	
	-7 REFUSED			43	
	-1 INAPPLICABLE			1,114	
	1 YES			6,495	
	2 NO			49,748	
	TOTAL			63,494	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>DRLIST</u>	<u>DOES PLAN HAVE A BOOK/LIST OF DOCTORS?</u>	<u>2.0</u>	<u>NUM</u>	<u>218</u>	<u>219</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			3,799	
	-8 DK			2,877	
	-7 REFUSED			37	
	-1 INAPPLICABLE			27,450	
	1 YES			16,817	
	2 NO			12,514	
	TOTAL			63,494	
<u>VISITPAY</u>	<u>PLAN PAY FOR NON-REFER DR VISIT</u>	<u>2.0</u>	<u>NUM</u>	<u>220</u>	<u>221</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			12	
	-8 DK			2,422	
	-7 REFUSED			15	
	-1 INAPPLICABLE			40,182	
	1 YES			16,587	
	2 NO			4,276	
	TOTAL			63,494	
<u>NAMECHNG</u>	<u>HAS THERE BEEN A CHANGE IN PLAN NAME</u>	<u>2.0</u>	<u>NUM</u>	<u>222</u>	<u>223</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			144	
	-8 DK			284	
	-7 REFUSED			13	
	-1 INAPPLICABLE			18,039	
	1 YES			4,365	
	2 NO			40,649	
	TOTAL			63,494	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATELIG</u>	<u>ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO</u>	<u>1.0</u>	<u>NUM</u>	<u>224</u>	<u>224</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	1 YES			19,057	
	2 NO			44,437	
	TOTAL			63,494	
<u>GTDOCPRB</u>	<u>HOW MUCH PROBLEM GETTING PERSONAL DOC</u>	<u>2.0</u>	<u>NUM</u>	<u>225</u>	<u>226</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			613	
	-8 DK			337	
	-7 REFUSED			17	
	-1 INAPPLICABLE			44,437	
	1 A BIG PROBLEM			275	
	2 A SMALL PROBLEM			952	
	3 NOT A PROBLEM			15,990	
	95 DON'T HAVE PERSONAL DOCTOR OR NURSE			873	
	TOTAL			63,494	
<u>APRVTRET</u>	<u>NEED APPROVAL FOR TREATMENT</u>	<u>2.0</u>	<u>NUM</u>	<u>227</u>	<u>228</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			614	
	-8 DK			353	
	-7 REFUSED			28	
	-1 INAPPLICABLE			44,437	
	1 YES			2,147	
	2 NO			15,915	
	TOTAL			63,494	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>APRVDLAY</u>	<u>DELAY WAITING FOR APPROVAL</u>	<u>2.0</u>	<u>NUM</u>	<u>229</u>	<u>230</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-8 DK			5	
	-1 INAPPLICABLE	61,347			
	1 A BIG PROBLEM	335			
	2 A SMALL PROBLEM	411			
	3 NOT A PROBLEM	1,396			
	TOTAL	63,494			
<u>LOOKINF</u>	<u>INFORMATION ON HOW PLAN WORKS</u>	<u>2.0</u>	<u>NUM</u>	<u>231</u>	<u>232</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			614	
	-8 DK			323	
	-7 REFUSED			26	
	-1 INAPPLICABLE	44,437			
	1 YES	3,385			
	2 NO	14,709			
	TOTAL	63,494			
<u>PRBFDINF</u>	<u>PROBLEM FINDING INFORMATION</u>	<u>2.0</u>	<u>NUM</u>	<u>233</u>	<u>234</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-8 DK			18	
	-1 INAPPLICABLE	60,109			
	1 A BIG PROBLEM	272			
	2 A SMALL PROBLEM	729			
	3 NOT A PROBLEM	2,366			
	TOTAL	63,494			

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>CUSTSERV</u>	<u>HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE</u>	<u>2.0</u>	<u>NUM</u>	<u>235</u>	<u>236</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			614	
	-8 DK			339	
	-7 REFUSED			35	
	-1 INAPPLICABLE			44,437	
	1 YES			4,041	
	2 NO			14,028	
	TOTAL			63,494	
<u>PRBCSTSV</u>	<u>PROBLEM GETTING HELP FROM CUST SERVICE</u>	<u>2.0</u>	<u>NUM</u>	<u>237</u>	<u>238</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-8 DK			10	
	-1 INAPPLICABLE			59,453	
	1 A BIG PROBLEM			486	
	2 A SMALL PROBLEM			803	
	3 NOT A PROBLEM			2,742	
	TOTAL			63,494	
<u>PAPWRK</u>	<u>FILL OUT ANY PAPERWORK FOR PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>239</u>	<u>240</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			614	
	-8 DK			344	
	-7 REFUSED			32	
	-1 INAPPLICABLE			44,437	
	1 YES			2,586	
	2 NO			15,481	
	TOTAL			63,494	

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>PRBPPRWK</u>	<u>PROBLEM WITH PLAN PAPERWORK</u>	<u>2.0</u>	<u>NUM</u>	<u>241</u>	<u>242</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-8 DK			15	
	-1 INAPPLICABLE			60,908	
	1 A BIG PROBLEM			196	
	2 A SMALL PROBLEM			475	
	3 NOT A PROBLEM			1,900	
	TOTAL			63,494	
<u>RATEPLAN</u>	<u>RATE EXPERIENCE WITH PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>243</u>	<u>244</u>
	<u>VALUE</u>	<u>UNWEIGHTED</u>			
	-9 NOT ASCERTAINED			606	
	-8 DK			856	
	-7 REFUSED			33	
	-1 INAPPLICABLE			44,437	
	0-10			17,562	
	TOTAL			63,494	