

DATE: March 17, 2003

ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
209	210	APPT	HOW DIFFICULT TO GET SPECIALIST APPT?
192	193	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
184	185	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
188	189	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
196	197	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
190	191	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
186	187	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM
194	195	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
211	212	CHANPROV	DID HAVE TO CHANGE PRIMARY CARE PROVIDER
94	95	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
169	170	COBRA	COBRA COVERAGE: 1=YES, 2=NO
213	214	COSTQUAL	IMPORTANCE COST/QUALITY IN CHOOSING PLAN
171	171	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
215	216	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
150	150	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
161	162	DENTLINS	TYPE OF HI GOTTEN: DENTAL
99	99	DEPDNT	DEPENDENT OF POLICY HOLDER
217	218	DIFFREF	HOW DIFFICULT TO GET SPECIALIST REFERRAL
202	203	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
29	36	DUPERSID	PERSON CVRD BY POLCYHLDR-ESTABLISHMENT
96	97	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
1	28	EPCPIDX	EPRSIDX + RN + DUPERSID
56	74	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID
45	55	ESTBIDX	ESTABLISHMENT ID
100	101	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
157	158	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
77	87	JOBSIDX	JOBSIDX
88	89	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
165	166	LTCINS	TYPE OF HI GOTTEN: LTC-NURSING HOME
159	160	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
206	207	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
152	152	NOPUFLG	PHLDR NOT IN HC009 OR HC028, OTH REASON
172	173	OPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
174	181	OOPPREM	MONTHLY OUT-OF-POCKET PREMIUM, R1 (ED)
151	151	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
219	220	PAIDLESS	HAS PLAN PAID LESS THAN EXPECTED?
75	75	PANEL	PANEL NUMBER
37	44	PHLDRIDX	POLICY HOLDER'S DUPERSID
98	98	PHOLDER	POLICY HOLDER
221	222	PLANREF	PLAN REFUSED TO PAY FOR OR APPROVE CARE
223	224	PLANSAT	SATISFACTION WITH INSURANCE PLAN
167	168	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
182	183	PREMLEVX	EDITED PREMLEVEL
155	156	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
91	91	PUF28FLG	1=IN HC028, ELSE 0
90	90	PUF9FLG	1=IN HC009, ELSE 0
92	93	R2FLAG	FLAG: PERSON IS IN P3R2 RU W/INTV IN 1999
225	226	RECPLAN	LIKELY TO RECOMMEND PLAN?
76	76	RN	ROUND NUMBER
227	228	SATAMT	SATISFIED WITH AMOUNT PAID
229	230	SATCHOIC	HOW SATISFIED WITH CHOICE OF PROVIDER
231	232	SATCOVH	HOW SATISFIED WITH HOSPITALIZATION?
233	234	SATCOVMH	HOW SATISFIED WITH MENTAL HEALTH SERVICE
235	236	SATCOVP	HOW SATISFIED W/ PREVENTIVE HEALTH CARE?
237	238	SATCOVPM	HOW SATISFIED WITH PRESCRIPTION MEDS?
239	240	SATCS	HOW SATISFIED WITH HOW CALL HANDLED
208	208	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
241	242	SATPAPER	SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK
102	103	STATUS1	STATUS - MONTH 1
120	121	STATUS10	STATUS - MONTH 10
122	123	STATUS11	STATUS - MONTH 11
124	125	STATUS12	STATUS - MONTH 12
126	127	STATUS13	STATUS - MONTH 13
128	129	STATUS14	STATUS - MONTH 14

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
130	131	STATUS15	STATUS - MONTH 15
132	133	STATUS16	STATUS - MONTH 16
134	135	STATUS17	STATUS - MONTH 17
136	137	STATUS18	STATUS - MONTH 18
138	139	STATUS19	STATUS - MONTH 19
104	105	STATUS2	STATUS - MONTH 2
140	141	STATUS20	STATUS - MONTH 20
142	143	STATUS21	STATUS - MONTH 21
144	145	STATUS22	STATUS - MONTH 22
146	147	STATUS23	STATUS - MONTH 23
148	149	STATUS24	STATUS - MONTH 24
106	107	STATUS3	STATUS - MONTH 3
108	109	STATUS4	STATUS - MONTH 4
110	111	STATUS5	STATUS - MONTH 5
112	113	STATUS6	STATUS - MONTH 6
114	115	STATUS7	STATUS - MONTH 7
116	117	STATUS8	STATUS - MONTH 8
118	119	STATUS9	STATUS - MONTH 9
153	154	TYPEFLAG	TYPE OF ESTABLISHMENT
198	199	UPRHMO	HMO COVERAGE (FROM PRPL)
200	201	UPRMNC	PLAN REQD COVRD PERS USE GATEKEEPER
163	164	VISIONIN	TYPE OF HI GOTTEN: VISION
204	205	VISITPYX	PLAN PAY NON-HMO, NON-REFER DR VISIT(ED)

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
1	28	EPCPIDX	EPRSIDX + RN + DUPERSID
29	36	DUPERSID	PERSON CVRD BY POLCYHLDR-ESTABLISHMENT
37	44	PHLDRIDX	POLICY HOLDER'S DUPERSID
45	55	ESTBIDX	ESTABLISHMENT ID
56	74	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID
75	75	PANEL	PANEL NUMBER
76	76	RN	ROUND NUMBER
77	87	JOBSIDX	JOBSIDX
88	89	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
90	90	PUF9FLG	1=IN HC009, ELSE 0
91	91	PUF28FLG	1=IN HC028, ELSE 0
92	93	R2FLAG	FLAG:PERSON IS IN P3R2 RU W/INTV IN 1999
94	95	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
96	97	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
98	98	PHOLDER	POLICY HOLDER
99	99	DEPDNT	DEPENDENT OF POLICY HOLDER
100	101	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
102	103	STATUS1	STATUS - MONTH 1
104	105	STATUS2	STATUS - MONTH 2
106	107	STATUS3	STATUS - MONTH 3
108	109	STATUS4	STATUS - MONTH 4
110	111	STATUS5	STATUS - MONTH 5
112	113	STATUS6	STATUS - MONTH 6
114	115	STATUS7	STATUS - MONTH 7
116	117	STATUS8	STATUS - MONTH 8
118	119	STATUS9	STATUS - MONTH 9
120	121	STATUS10	STATUS - MONTH 10
122	123	STATUS11	STATUS - MONTH 11
124	125	STATUS12	STATUS - MONTH 12
126	127	STATUS13	STATUS - MONTH 13
128	129	STATUS14	STATUS - MONTH 14
130	131	STATUS15	STATUS - MONTH 15
132	133	STATUS16	STATUS - MONTH 16
134	135	STATUS17	STATUS - MONTH 17
136	137	STATUS18	STATUS - MONTH 18
138	139	STATUS19	STATUS - MONTH 19
140	141	STATUS20	STATUS - MONTH 20
142	143	STATUS21	STATUS - MONTH 21
144	145	STATUS22	STATUS - MONTH 22
146	147	STATUS23	STATUS - MONTH 23
148	149	STATUS24	STATUS - MONTH 24
150	150	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
151	151	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
152	152	NOPUFLG	PHLDR NOT IN HC009 OR HC028, OTH REASON
153	154	TYPEFLAG	TYPE OF ESTABLISHMENT
155	156	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
157	158	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
159	160	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
161	162	DENTLINS	TYPE OF HI GOTTEN: DENTAL
163	164	VISIONIN	TYPE OF HI GOTTEN: VISION
165	166	LTCINS	TYPE OF HI GOTTEN: LTC-NURSING HOME
167	168	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
169	170	COBRA	COBRA COVERAGE: 1=YES, 2=NO
171	171	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
172	173	OPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
174	181	OOPREM	MONTHLY OUT-OF-POCKET PREMIUM, R1 (ED)
182	183	PREMLEVX	EDITED PREMLEVEL
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188	189	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
190	191	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
192	193	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
194	195	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
196	197	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
198	199	UPRHMO	HMO COVERAGE (FROM PRPL)
200	201	UPRMNC	PLAN REQRD COVRD PERS USE GATEKEEPER
202	203	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
204	205	VISITPYX	PLAN PAY NON-HMO, NON-REFER DR VISIT(ED)
206	207	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
208	208	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
209	210	APPT	HOW DIFFICULT TO GET SPECIALIST APPT?
211	212	CHANPROV	DID HAVE TO CHANGE PRIMARY CARE PROVIDER
213	214	COSTQUAL	IMPORTANCE COST/QUALITY IN CHOOSING PLAN
215	216	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
217	218	DIFFREF	HOW DIFFICULT TO GET SPECIALIST REFERRAL
219	220	PAIDLESS	HAS PLAN PAID LESS THAN EXPECTED?
221	222	PLANREF	PLAN REFUSED TO PAY FOR OR APPROVE CARE
223	224	PLANSAT	SATISFACTION WITH INSURANCE PLAN
225	226	RECPLAN	LIKELY TO RECOMMEND PLAN?
227	228	SATAMT	SATISFIED WITH AMOUNT PAID
229	230	SATCHOIC	HOW SATISFIED WITH CHOICE OF PROVIDER
231	232	SATCOVH	HOW SATISFIED WITH HOSPITALIZATION?
233	234	SATCOVMH	HOW SATISFIED WITH MENTAL HEALTH SERVICE
235	236	SATCOVP	HOW SATISFIED W/ PREVENTIVE HEALTH CARE?
237	238	SATCOVPM	HOW SATISFIED WITH PRESCRIPTION MEDS?
239	240	SATCS	HOW SATISFIED WITH HOW CALL HANDLED
241	242	SATPAPER	SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EPCPIDX</u>	<u>EPRSIDX + RN + DUPERSID</u>	<u>28.0</u>	<u>CHAR</u>	<u>1</u>	<u>28</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	VALID ID				48,038
	TOTAL				48,038
<u>DUPERSID</u>	<u>PERSON CVRD BY POLCYHLDR-ESTABLISHMENT</u>	<u>8.0</u>	<u>CHAR</u>	<u>29</u>	<u>36</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	VALID ID				48,038
	TOTAL				48,038
<u>PHLDRIDX</u>	<u>POLICY HOLDER'S DUPERSID</u>	<u>8.0</u>	<u>CHAR</u>	<u>37</u>	<u>44</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	VALID ID				48,038
	TOTAL				48,038
<u>ESTBIDX</u>	<u>ESTABLISHMENT ID</u>	<u>11.0</u>	<u>CHAR</u>	<u>45</u>	<u>55</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	VALID ID				48,038
	TOTAL				48,038
<u>EPRSIDX</u>	<u>ESTABLISHMENT ID + POLICYHOLDER ID</u>	<u>19.0</u>	<u>CHAR</u>	<u>56</u>	<u>74</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	VALID ID				48,038
	TOTAL				48,038
<u>PANEL</u>	<u>PANEL NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>75</u>	<u>75</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	2				25,858
	3				22,180
	TOTAL				48,038
<u>RN</u>	<u>ROUND NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>76</u>	<u>76</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1				8,267
	2				8,442
	3				14,236
	4				8,748
	5				8,345
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>JOBSIDX</u>	<u>JOBSIDX</u>	<u>11.0</u>	<u>CHAR</u>	<u>77</u>	<u>87</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				8,954
	VALID ID				39,084
	TOTAL				48,038
<u>JOBSINFR</u>	<u>JOBSIDX INFERRED RATHER THAN REPORTED ID</u>	<u>2.0</u>	<u>NUM</u>	<u>88</u>	<u>89</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				8,954
	0 NO				38,714
	1 YES				370
	TOTAL				48,038
<u>PUF9FLG</u>	<u>1=IN HC009, ELSE 0</u>	<u>1.0</u>	<u>NUM</u>	<u>90</u>	<u>90</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NO				1,292
	1 YES				46,746
	TOTAL				48,038
<u>PUF28FLG</u>	<u>1=IN HC028, ELSE 0</u>	<u>1.0</u>	<u>NUM</u>	<u>91</u>	<u>91</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NO				2,713
	1 YES				45,325
	TOTAL				48,038
<u>R2FLAG</u>	<u>FLAG: PERSON IS IN P3R2 RU W/INTV IN 1999</u>	<u>2.0</u>	<u>NUM</u>	<u>92</u>	<u>93</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				43,272
	1 RD 2 ENDS IN 1999; RD 3 BEGINS IN 1999				4,766
	TOTAL				48,038
<u>CMJINS</u>	<u>CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO</u>	<u>2.0</u>	<u>NUM</u>	<u>94</u>	<u>95</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				6,838
	1 YES				33,970
	2 NO				7,230
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EMPLSTAT</u>	<u>POLICYHOLDER EMPLOYMENT STATUS</u>	<u>2.0</u>	<u>NUM</u>	<u>96</u>	<u>97</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				27
	-2 ED IN PREV RND				671
	-1 INAPPLICABLE				47,125
	1 CURRENTLY EMPLOYED				36
	2 RETIRED				29
	3 PREVIOUSLY EMPLOYED				65
	4 DECEASED				50
	91 OTHER				35
	TOTAL				48,038
<u>PHOLDER</u>	<u>POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>98</u>	<u>98</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 DEPENDENT				23,934
	1 POLICYHOLDER				24,104
	TOTAL				48,038
<u>DEPDNT</u>	<u>DEPENDENT OF POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>99</u>	<u>99</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 POLICYHOLDER				24,104
	1 DEPENDENT				23,934
	TOTAL				48,038
<u>EVALCOVR</u>	<u>COVERED @ INTERVIEW DATE OR 12/31</u>	<u>2.0</u>	<u>NUM</u>	<u>100</u>	<u>101</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				892
	1 YES				44,522
	2 NO				2,624
	TOTAL				48,038
<u>STATUS1</u>	<u>STATUS - MONTH 1</u>	<u>2.0</u>	<u>NUM</u>	<u>102</u>	<u>103</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				39,876
	1 YES				7,865
	2 NO				297
	TOTAL				48,038
<u>STATUS2</u>	<u>STATUS - MONTH 2</u>	<u>2.0</u>	<u>NUM</u>	<u>104</u>	<u>105</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				39,867
	1 YES				7,904
	2 NO				267
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS3</u>	<u>STATUS - MONTH 3</u>	<u>2.0</u>	<u>NUM</u>	<u>106</u>	<u>107</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				39,834
	1 YES				7,967
	2 NO				237
	TOTAL				48,038
<u>STATUS4</u>	<u>STATUS - MONTH 4</u>	<u>2.0</u>	<u>NUM</u>	<u>108</u>	<u>109</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,672
	1 YES				9,084
	2 NO				282
	TOTAL				48,038
<u>STATUS5</u>	<u>STATUS - MONTH 5</u>	<u>2.0</u>	<u>NUM</u>	<u>110</u>	<u>111</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				36,841
	1 YES				10,759
	2 NO				438
	TOTAL				48,038
<u>STATUS6</u>	<u>STATUS - MONTH 6</u>	<u>2.0</u>	<u>NUM</u>	<u>112</u>	<u>113</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				37,495
	1 YES				10,008
	2 NO				535
	TOTAL				48,038
<u>STATUS7</u>	<u>STATUS - MONTH 7</u>	<u>2.0</u>	<u>NUM</u>	<u>114</u>	<u>115</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,713
	1 YES				8,787
	2 NO				538
	TOTAL				48,038
<u>STATUS8</u>	<u>STATUS - MONTH 8</u>	<u>2.0</u>	<u>NUM</u>	<u>116</u>	<u>117</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				39,101
	1 YES				8,354
	2 NO				583
	TOTAL				48,038



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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS9</u>	<u>STATUS - MONTH 9</u>	<u>2.0</u>	<u>NUM</u>	<u>118</u>	<u>119</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				39,367
	1 YES				8,102
	2 NO				569
	TOTAL				48,038
<u>STATUS10</u>	<u>STATUS - MONTH 10</u>	<u>2.0</u>	<u>NUM</u>	<u>120</u>	<u>121</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,372
	1 YES				9,075
	2 NO				591
	TOTAL				48,038
<u>STATUS11</u>	<u>STATUS - MONTH 11</u>	<u>2.0</u>	<u>NUM</u>	<u>122</u>	<u>123</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				37,238
	1 YES				10,264
	2 NO				536
	TOTAL				48,038
<u>STATUS12</u>	<u>STATUS - MONTH 12</u>	<u>2.0</u>	<u>NUM</u>	<u>124</u>	<u>125</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,591
	1 YES				9,051
	2 NO				396
	TOTAL				48,038
<u>STATUS13</u>	<u>STATUS - MONTH 13</u>	<u>2.0</u>	<u>NUM</u>	<u>126</u>	<u>127</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				39,453
	1 YES				8,324
	2 NO				261
	TOTAL				48,038
<u>STATUS14</u>	<u>STATUS - MONTH 14</u>	<u>2.0</u>	<u>NUM</u>	<u>128</u>	<u>129</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				39,448
	1 YES				8,311
	2 NO				279
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS15</u>	<u>STATUS - MONTH 15</u>	<u>2.0</u>	<u>NUM</u>	<u>130</u>	<u>131</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				36,643
	1 YES				10,952
	2 NO				443
	TOTAL				48,038
<u>STATUS16</u>	<u>STATUS - MONTH 16</u>	<u>2.0</u>	<u>NUM</u>	<u>132</u>	<u>133</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				36,394
	1 YES				11,101
	2 NO				543
	TOTAL				48,038
<u>STATUS17</u>	<u>STATUS - MONTH 17</u>	<u>2.0</u>	<u>NUM</u>	<u>134</u>	<u>135</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				37,834
	1 YES				9,639
	2 NO				565
	TOTAL				48,038
<u>STATUS18</u>	<u>STATUS - MONTH 18</u>	<u>2.0</u>	<u>NUM</u>	<u>136</u>	<u>137</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,377
	1 YES				9,051
	2 NO				610
	TOTAL				48,038
<u>STATUS19</u>	<u>STATUS - MONTH 19</u>	<u>2.0</u>	<u>NUM</u>	<u>138</u>	<u>139</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,815
	1 YES				8,641
	2 NO				582
	TOTAL				48,038
<u>STATUS20</u>	<u>STATUS - MONTH 20</u>	<u>2.0</u>	<u>NUM</u>	<u>140</u>	<u>141</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,959
	1 YES				8,494
	2 NO				585
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS21</u>	<u>STATUS - MONTH 21</u>	<u>2.0</u>	<u>NUM</u>	<u>142</u>	<u>143</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				36,148
	1 YES				11,222
	2 NO				668
	TOTAL				48,038
<u>STATUS22</u>	<u>STATUS - MONTH 22</u>	<u>2.0</u>	<u>NUM</u>	<u>144</u>	<u>145</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				36,944
	1 YES				10,488
	2 NO				606
	TOTAL				48,038
<u>STATUS23</u>	<u>STATUS - MONTH 23</u>	<u>2.0</u>	<u>NUM</u>	<u>146</u>	<u>147</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,319
	1 YES				9,265
	2 NO				454
	TOTAL				48,038
<u>STATUS24</u>	<u>STATUS - MONTH 24</u>	<u>2.0</u>	<u>NUM</u>	<u>148</u>	<u>149</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,840
	1 YES				8,845
	2 NO				353
	TOTAL				48,038
<u>DECPHLD</u>	<u>DECEASED POLICYHOLDER FLAG: 1 YES,2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>150</u>	<u>150</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				264
	2 NO				47,774
	TOTAL				48,038
<u>OUTPHLDR</u>	<u>OUT-OF-RU POLICYHOLDER FLAG: 1 YES,2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>151</u>	<u>151</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				1,585
	2 NO				46,453
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>NOPUFLG</u>	<u>PHLDR NOT IN HC009 OR HC028, OTH REASON</u>	<u>1.0</u>	<u>NUM</u>	<u>152</u>	<u>152</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				345
	2 NO				47,693
	TOTAL				48,038
<u>TYPEFLAG</u>	<u>TYPE OF ESTABLISHMENT</u>	<u>2.0</u>	<u>NUM</u>	<u>153</u>	<u>154</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				406
	-8 DK				11
	-7 REFUSED				7
	1 EMPLOYER				38,499
	2 UNION				1,826
	3 GROUP				1,032
	4 HEALTH ALLIANCE				68
	5 INSURANCE COMPANY- FROM AN AGENT				1,136
	6 INSURANCE COMPANY				1,418
	7 HMO				668
	8 COBRA				181
	9 PREVIOUS EMPLOYER- NOT COBRA				283
	10 SPOUSE PREVIOUS EMPLOYER				369
	11 SCHOOL				50
	12 UNKNOWN TYPE-OUTSIDE RU				1,726
	13 UNKNOWN TYPE-COLLECTED AT OTHER				358
	TOTAL				48,038
<u>PRIVCAT</u>	<u>CATEGORY OF PRIVATE COVERAGE</u>	<u>2.0</u>	<u>NUM</u>	<u>155</u>	<u>156</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NOT HOSP/PHYS OR MEDIGAP COVERAGE				992
	1 EMPLOYER/UNION				40,508
	2 NONGROUP				2,918
	3 OTHER GROUP				1,034
	4 OUT OF HOUSEHOLD				1,717
	5 SELF-EMPLOYED				177
	99 DONT KNOW WHAT KIND PRIV COV				692
	TOTAL				48,038
<u>HOSPINSX</u>	<u>TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>157</u>	<u>158</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				46
	-8 DK				644
	-7 REFUSED				32
	1 YES				45,668
	2 NO				1,648
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>MSUPINSX</u>	<u>TYPE OF HI GOTTEN: MEDIGAP (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>159</u>	<u>160</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				664
	-8 DK				665
	-7 REFUSED				35
	1 YES				2,012
	2 NO				44,662
	TOTAL				48,038
<u>DENTLINS</u>	<u>TYPE OF HI GOTTEN: DENTAL</u>	<u>2.0</u>	<u>NUM</u>	<u>161</u>	<u>162</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				721
	-8 DK				650
	-7 REFUSED				35
	-1 INAPPLICABLE				6
	1 YES				29,542
	2 NO				17,084
	TOTAL				48,038
<u>VISIONIN</u>	<u>TYPE OF HI GOTTEN: VISION</u>	<u>2.0</u>	<u>NUM</u>	<u>163</u>	<u>164</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				734
	-8 DK				650
	-7 REFUSED				35
	-1 INAPPLICABLE				6
	1 YES				23,768
	2 NO				22,845
	TOTAL				48,038
<u>LTCINS</u>	<u>TYPE OF HI GOTTEN: LTC-NURSING HOME</u>	<u>2.0</u>	<u>NUM</u>	<u>165</u>	<u>166</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				734
	-8 DK				650
	-7 REFUSED				35
	-1 INAPPLICABLE				3
	1 YES				2,288
	2 NO				44,328
	TOTAL				48,038
<u>PMEDINS</u>	<u>TYPE OF HI GOTTEN: PRESCRIPTION DRUG</u>	<u>2.0</u>	<u>NUM</u>	<u>167</u>	<u>168</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				718
	-8 DK				650
	-7 REFUSED				35
	1 YES				39,670
	2 NO				6,965
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>COBRA</u>	<u>COBRA COVERAGE: 1=YES, 2=NO</u>	<u>2.0</u>	<u>NUM</u>	<u>169</u>	<u>170</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				679
	-8 DK				146
	-1 INAPPLICABLE				41,076
	1 YES				1,701
	2 NO				4,436
	TOTAL				48,038
<u>COVTYPIN</u>	<u>COVERAGE @INTVW: 1=SINGLE, 2=FAMILY</u>	<u>1.0</u>	<u>NUM</u>	<u>171</u>	<u>171</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 SINGLE				13,505
	2 FAMILY				34,533
	TOTAL				48,038
<u>OPELIG</u>	<u>FLAG: POLICYHOLDER ESTB HAS PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>172</u>	<u>173</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				41
	1 YES				1,348
	2 NO				46,649
	TOTAL				48,038
<u>OOPREM</u>	<u>MONTHLY OUT-OF-POCKET PREMIUM, R1 (ED)</u>	<u>8.2</u>	<u>NUM</u>	<u>174</u>	<u>181</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				72
	-8 DK				261
	-7 REFUSED				4
	-1 INAPPLICABLE				46,690
	0 NO PREMIUM CONTRIBUTION				264
	>0 VALUES AS OF RD1				747
	TOTAL				48,038
<u>PREMLEVX</u>	<u>EDITED PREMLEVEL</u>	<u>2.0</u>	<u>NUM</u>	<u>182</u>	<u>183</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				69
	-8 DK				58
	-1 INAPPLICABLE				46,690
	1 FAMILY PAYS ALL PREMIUM COST				697
	2 FAMILY PAYS SOME PREMIUM COST				215
	3 FAMILY DOES NOT KNOW				46
	4 FAMILY DOES NOT PAY PREMIUM COST				263
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYFED</u>	<u>FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>184</u>	<u>185</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				1
	-8 DK				23
	-1 INAPPLICABLE				47,507
	1 YES				69
	2 NO				438
	TOTAL				48,038
<u>BYSTATE</u>	<u>STATE GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>186</u>	<u>187</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				1
	-8 DK				23
	-1 INAPPLICABLE				47,507
	1 YES				25
	2 NO				482
	TOTAL				48,038
<u>BYLOCAL</u>	<u>LOCAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>188</u>	<u>189</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				1
	-8 DK				23
	-1 INAPPLICABLE				47,507
	1 YES				37
	2 NO				470
	TOTAL				48,038
<u>BYSOMGOV</u>	<u>SOME GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>190</u>	<u>191</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				1
	-8 DK				23
	-1 INAPPLICABLE				47,507
	1 YES				2
	2 NO				505
	TOTAL				48,038
<u>BYEMPL</u>	<u>EMPLOYER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>192</u>	<u>193</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				1
	-8 DK				23
	-1 INAPPLICABLE				47,507
	1 YES				268
	2 NO				239
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYUNION</u>	<u>UNION PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>194</u>	<u>195</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1
	-8 DK				23
	-1 INAPPLICABLE				47,507
	1 YES				2
	2 NO				505
	TOTAL				48,038
<u>BYOTHER</u>	<u>OTHER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>196</u>	<u>197</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1
	-8 DK				23
	-1 INAPPLICABLE				47,507
	1 YES				120
	2 NO				387
	TOTAL				48,038
<u>UPRHMO</u>	<u>HMO COVERAGE (FROM PRPL)</u>	<u>2.0</u>	<u>NUM</u>	<u>198</u>	<u>199</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				843
	-8 DK				1,142
	-7 REFUSED				8
	-1 INAPPLICABLE				992
	1 PRIVATE PLAN IS HMO				23,340
	2 PRIVATE PLAN IS NOT HMO				21,713
	TOTAL				48,038
<u>UPRMNC</u>	<u>PLAN REQD COVRD PERS USE GATEKEEPER</u>	<u>2.0</u>	<u>NUM</u>	<u>200</u>	<u>201</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				2,189
	-8 DK				765
	-7 REFUSED				8
	-1 INAPPLICABLE				992
	1 YES				3,278
	2 NO				40,806
	TOTAL				48,038
<u>DRLIST</u>	<u>DOES PLAN HAVE A BOOK/LIST OF DOCTORS?</u>	<u>2.0</u>	<u>NUM</u>	<u>202</u>	<u>203</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				2,186
	-8 DK				822
	-7 REFUSED				8
	-1 INAPPLICABLE				27,610
	1 YES				6,405
	2 NO				11,007
	TOTAL				48,038



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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>VISITPYX</u>	<u>PLAN PAY NON-HMO, NON-REFER DR VISIT(ED)</u>	<u>2.0</u>	<u>NUM</u>	<u>204</u>	<u>205</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				851
	-7 REFUSED				3
	-1 INAPPLICABLE				38,355
	1 YES				6,708
	2 NO				2,121
	TOTAL				48,038
<u>NAMECHNG</u>	<u>HAS THERE BEEN A CHANGE IN PLAN NAME</u>	<u>2.0</u>	<u>NUM</u>	<u>206</u>	<u>207</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				77
	-8 DK				79
	-1 INAPPLICABLE				14,001
	1 YES				3,907
	2 NO				29,974
	TOTAL				48,038
<u>SATELIG</u>	<u>ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO</u>	<u>1.0</u>	<u>NUM</u>	<u>208</u>	<u>208</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				15,234
	2 NO				32,804
	TOTAL				48,038
<u>APPT</u>	<u>HOW DIFFICULT TO GET SPECIALIST APPT?</u>	<u>2.0</u>	<u>NUM</u>	<u>209</u>	<u>210</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				531
	-8 DK				1,322
	-7 REFUSED				12
	-1 INAPPLICABLE				32,804
	1 VERY DIFFICULT				343
	2 SOMEWHAT DIFFICULT				1,174
	3 NOT TOO DIFFICULT				2,903
	4 NOT AT ALL DIFFICULT				5,897
	95 NEVER MADE APPOINTMENT				3,052
	TOTAL				48,038
<u>CHANPROV</u>	<u>DID HAVE TO CHANGE PRIMARY CARE PROVIDER</u>	<u>2.0</u>	<u>NUM</u>	<u>211</u>	<u>212</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				532
	-8 DK				379
	-7 REFUSED				10
	-1 INAPPLICABLE				32,804
	1 YES				2,139
	2 YES, MOVED TO ANOTHER AREA				427
	3 NO				11,120
	95 DIDN'T HAVE A PRIMARY CARE PROVIDER				627
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>COSTQUAL</u>	<u>IMPORTANCE COST/QUALITY IN CHOOSING PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>213</u>	<u>214</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				532
	-8 DK				445
	-7 REFUSED				11
	-1 INAPPLICABLE				32,804
	1 PRIMARILY QUALITY				1,288
	2 PRIMARILY COST				1,202
	3 COST/QUALITY EQUALLY IMPORTANT				5,874
	95 HAD NO CHOICE				5,882
	TOTAL				48,038
<u>CUSTSERV</u>	<u>HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE</u>	<u>2.0</u>	<u>NUM</u>	<u>215</u>	<u>216</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				532
	-8 DK				266
	-7 REFUSED				9
	-1 INAPPLICABLE				32,804
	1 YES				3,821
	2 NO				10,606
	TOTAL				48,038
<u>DIFFREF</u>	<u>HOW DIFFICULT TO GET SPECIALIST REFERRAL</u>	<u>2.0</u>	<u>NUM</u>	<u>217</u>	<u>218</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				531
	-8 DK				2,409
	-7 REFUSED				14
	-1 INAPPLICABLE				32,804
	1 VERY DIFFICULT				401
	2 SOMEWHAT DIFFICULT				1,165
	3 NOT TOO DIFFICULT				3,391
	4 NOT AT ALL DIFFICULT				7,323
	TOTAL				48,038
<u>PAIDLESS</u>	<u>HAS PLAN PAID LESS THAN EXPECTED?</u>	<u>2.0</u>	<u>NUM</u>	<u>219</u>	<u>220</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				532
	-8 DK				541
	-7 REFUSED				11
	-1 INAPPLICABLE				32,804
	1 YES				1,443
	2 NO				12,707
	TOTAL				48,038

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>PLANREF</u>	<u>PLAN REFUSED TO PAY FOR OR APPROVE CARE</u>	<u>2.0</u>	<u>NUM</u>	<u>221</u>	<u>222</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				532
	-8 DK				354
	-7 REFUSED				10
	-1 INAPPLICABLE				32,804
	1 YES				1,537
	2 NO				12,801
	TOTAL				48,038
<u>PLANSAT</u>	<u>SATISFACTION WITH INSURANCE PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>223</u>	<u>224</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				530
	-8 DK				649
	-7 REFUSED				8
	-1 INAPPLICABLE				32,804
	1 NOT AT ALL LIKELY				8,656
	2 NOT TOO LIKELY				4,274
	3 SOMEWHAT LIKELY				769
	4 VERY LIKELY				348
	TOTAL				48,038
<u>RECPLAN</u>	<u>LIKELY TO RECOMMEND PLAN?</u>	<u>2.0</u>	<u>NUM</u>	<u>225</u>	<u>226</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				536
	-8 DK				760
	-7 REFUSED				10
	-1 INAPPLICABLE				32,804
	1 NOT AT ALL LIKELY				1,354
	2 NOT TOO LIKELY				1,412
	3 SOMEWHAT LIKELY				4,497
	4 VERY LIKELY				6,665
	TOTAL				48,038
<u>SATAMT</u>	<u>SATISFIED WITH AMOUNT PAID</u>	<u>2.0</u>	<u>NUM</u>	<u>227</u>	<u>228</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				531
	-8 DK				545
	-7 REFUSED				11
	-1 INAPPLICABLE				32,804
	1 VERY SATISFIED				7,238
	2 SOMEWHAT SATISFIED				3,954
	3 NOT TOO SATISFIED				1,126
	4 NOT AT ALL SATISFIED				741
	95 NO AMOUNT PAID				1,088
	TOTAL				48,038

DATE: March 17, 2003

<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATCHOIC</u>	<u>HOW SATISFIED WITH CHOICE OF PROVIDER</u>	<u>2.0</u>	<u>NUM</u>	<u>229</u>	<u>230</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				530
	-8 DK				566
	-7 REFUSED				9
	-1 INAPPLICABLE				32,804
	1 VERY SATISFIED				8,722
	2 SOMEWHAT SATISFIED				3,209
	3 NOT TOO SATISFIED				663
	4 NOT AT ALL SATISFIED				376
	95 PLAN LETS FAMILY CHOOSE ANY DOCTOR				1,159
	TOTAL				48,038
<u>SATCOVH</u>	<u>HOW SATISFIED WITH HOSPITALIZATION?</u>	<u>2.0</u>	<u>NUM</u>	<u>231</u>	<u>232</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				531
	-8 DK				2,274
	-7 REFUSED				17
	-1 INAPPLICABLE				32,804
	1 VERY SATISFIED				8,828
	2 SOMEWHAT SATISFIED				2,760
	3 NOT TOO SATISFIED				348
	4 NOT AT ALL SATISFIED				216
	95 SERVICE NOT COVERED				38
	96 DON'T KNOW IF SERVICE IS COVERED				222
	TOTAL				48,038
<u>SATCOVMH</u>	<u>HOW SATISFIED WITH MENTAL HEALTH SERVICE</u>	<u>2.0</u>	<u>NUM</u>	<u>233</u>	<u>234</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				531
	-8 DK				3,988
	-7 REFUSED				16
	-1 INAPPLICABLE				32,804
	1 VERY SATISFIED				5,244
	2 SOMEWHAT SATISFIED				1,518
	3 NOT TOO SATISFIED				365
	4 NOT AT ALL SATISFIED				242
	95 SERVICE NOT COVERED				300
	96 DON'T KNOW IF SERVICE IS COVERED				3,030
	TOTAL				48,038

DATE: March 17, 2003

<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATCOVP</u>	<u>HOW SATISFIED W/ PREVENTIVE HEALTH CARE?</u>	<u>2.0</u>	<u>NUM</u>	<u>235</u>	<u>236</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				531
	-8 DK				850
	-7 REFUSED				10
	-1 INAPPLICABLE				32,804
	1 VERY SATISFIED				9,128
	2 SOMEWHAT SATISFIED				3,156
	3 NOT TOO SATISFIED				666
	4 NOT AT ALL SATISFIED				401
	95 SERVICE NOT COVERED				220
	96 DON'T KNOW IF SERVICE IS COVERED				272
	TOTAL				48,038
<u>SATCOVPM</u>	<u>HOW SATISFIED WITH PRESCRIPTION MEDS?</u>	<u>2.0</u>	<u>NUM</u>	<u>237</u>	<u>238</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				532
	-8 DK				865
	-7 REFUSED				15
	-1 INAPPLICABLE				32,804
	1 VERY SATISFIED				9,452
	2 SOMEWHAT SATISFIED				2,618
	3 NOT TOO SATISFIED				577
	4 NOT AT ALL SATISFIED				384
	95 SERVICE NOT COVERED				623
	96 DON'T KNOW IF SERVICE IS COVERED				168
	TOTAL				48,038
<u>SATCS</u>	<u>HOW SATISFIED WITH HOW CALL HANDLED</u>	<u>2.0</u>	<u>NUM</u>	<u>239</u>	<u>240</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				41
	-1 INAPPLICABLE				44,217
	1 VERY SATISFIED				1,768
	2 SOMEWHAT SATISFIED				913
	3 NOT TOO SATISFIED				537
	4 NOT AT ALL SATISFIED				562
	TOTAL				48,038
<u>SATPAPER</u>	<u>SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK</u>	<u>2.0</u>	<u>NUM</u>	<u>241</u>	<u>242</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				531
	-8 DK				664
	-7 REFUSED				12
	-1 INAPPLICABLE				32,804
	1 VERY SATISFIED				5,029
	2 SOMEWHAT SATISFIED				2,042
	3 NOT TOO SATISFIED				465
	4 NOT AT ALL SATISFIED				369
	95 NO PAPERWORK				6,122
	TOTAL				48,038