

DATE: March 17, 2003

ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
208	209	APPT	HOW DIFFICULT TO GET SPECIALIST APPT?
191	192	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
183	184	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
187	188	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
195	196	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
189	190	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
185	186	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM
193	194	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
210	211	CHANPROV	DID HAVE TO CHANGE PRIMARY CARE PROVIDER
94	95	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
169	170	COBRA	COBRA COVERAGE: 1=YES, 2=NO
212	213	COSTQUAL	IMPORTANCE COST/QUALITY IN CHOOSING PLAN
171	171	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
214	215	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
150	150	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
161	162	DENTLINS	TYPE OF HI GOTTEN: DENTAL
99	99	DEPDNT	DEPENDENT OF POLICY HOLDER
216	217	DIFFREF	HOW DIFFICULT TO GET SPECIALIST REFERRAL
201	202	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
29	36	DUPERSID	PERSON CVRD BY POLCYHLDR-ESTABLISHMENT
96	97	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
1	28	EPCPIDX	EPRSIDX + RN + DUPERSID
56	74	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID
45	55	ESTBIDX	ESTABLISHMENT ID
100	101	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
157	158	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
77	87	JOBSIDX	JOBSIDX
88	89	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
165	166	LTCINS	TYPE OF HI GOTTEN: LTC-NURSING HOME
159	160	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
205	206	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
152	152	NOPUFLG	PHLDR NOT IN HC013 OR HC038, OTH REASON
172	173	OPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
174	180	OOPPREM	MONTHLY OUT-OF-POCKET PREMIUM, R1 (ED)
151	151	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
218	219	PAIDLESS	HAS PLAN PAID LESS THAN EXPECTED?
75	75	PANEL	PANEL NUMBER
37	44	PHLDRIDX	POLICY HOLDER'S DUPERSID
98	98	PHOLDER	POLICY HOLDER
220	221	PLANREF	PLAN REFUSED TO PAY FOR OR APPROVE CARE
222	223	PLANSAT	SATISFACTION WITH INSURANCE PLAN
167	168	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
181	182	PREMLEVX	EDITED PREMLEVEL
155	156	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
90	90	PUF13FLG	1=IN HC013, ELSE 0
91	91	PUF38FLG	1=IN HC038, ELSE 0
92	93	R2FLAG	FLAG: PERSON IS IN P3R2 RU W/INTV IN 1999
224	225	RECPLAN	LIKELY TO RECOMMEND PLAN?
76	76	RN	ROUND NUMBER
226	227	SATAMT	SATISFIED WITH AMOUNT PAID
228	229	SATCHOIC	HOW SATISFIED WITH CHOICE OF PROVIDER
230	231	SATCOVH	HOW SATISFIED WITH HOSPITALIZATION?
232	233	SATCOVMH	HOW SATISFIED WITH MENTAL HEALTH SERVICE
234	235	SATCOVP	HOW SATISFIED W/ PREVENTIVE HEALTH CARE?
236	237	SATCOVPM	HOW SATISFIED WITH PRESCRIPTION MEDS?
238	239	SATCS	HOW SATISFIED WITH HOW CALL HANDLED
207	207	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
240	241	SATPAPER	SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK
102	103	STATUS1	STATUS - MONTH 1
120	121	STATUS10	STATUS - MONTH 10
122	123	STATUS11	STATUS - MONTH 11
124	125	STATUS12	STATUS - MONTH 12
126	127	STATUS13	STATUS - MONTH 13
128	129	STATUS14	STATUS - MONTH 14

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
130	131	STATUS15	STATUS - MONTH 15
132	133	STATUS16	STATUS - MONTH 16
134	135	STATUS17	STATUS - MONTH 17
136	137	STATUS18	STATUS - MONTH 18
138	139	STATUS19	STATUS - MONTH 19
104	105	STATUS2	STATUS - MONTH 2
140	141	STATUS20	STATUS - MONTH 20
142	143	STATUS21	STATUS - MONTH 21
144	145	STATUS22	STATUS - MONTH 22
146	147	STATUS23	STATUS - MONTH 23
148	149	STATUS24	STATUS - MONTH 24
106	107	STATUS3	STATUS - MONTH 3
108	109	STATUS4	STATUS - MONTH 4
110	111	STATUS5	STATUS - MONTH 5
112	113	STATUS6	STATUS - MONTH 6
114	115	STATUS7	STATUS - MONTH 7
116	117	STATUS8	STATUS - MONTH 8
118	119	STATUS9	STATUS - MONTH 9
153	154	TYPEFLAG	TYPE OF ESTABLISHMENT
197	198	UPRHMO	HMO COVERAGE (FROM PRPL)
199	200	UPRMNC	PLAN REQD COVRD PERS USE GATEKEEPER
163	164	VISIONIN	TYPE OF HI GOTTEN: VISION
203	204	VISITPYX	PLAN PAY NON-HMO, NON-REFER DR VISIT(ED)

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
1	28	EPCPIDX	EPRSIDX + RN + DUPERSID
29	36	DUPERSID	PERSON CVRD BY POLCYHLDR-ESTABLISHMENT
37	44	PHLDRIDX	POLICY HOLDER'S DUPERSID
45	55	ESTBIDX	ESTABLISHMENT ID
56	74	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID
75	75	PANEL	PANEL NUMBER
76	76	RN	ROUND NUMBER
77	87	JOBSIDX	JOBSIDX
88	89	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
90	90	PUF13FLG	1=IN HC013, ELSE 0
91	91	PUF38FLG	1=IN HC038, ELSE 0
92	93	R2FLAG	FLAG:PERSON IS IN P3R2 RU W/INTV IN 1999
94	95	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
96	97	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
98	98	PHOLDER	POLICY HOLDER
99	99	DEPDNT	DEPENDENT OF POLICY HOLDER
100	101	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
102	103	STATUS1	STATUS - MONTH 1
104	105	STATUS2	STATUS - MONTH 2
106	107	STATUS3	STATUS - MONTH 3
108	109	STATUS4	STATUS - MONTH 4
110	111	STATUS5	STATUS - MONTH 5
112	113	STATUS6	STATUS - MONTH 6
114	115	STATUS7	STATUS - MONTH 7
116	117	STATUS8	STATUS - MONTH 8
118	119	STATUS9	STATUS - MONTH 9
120	121	STATUS10	STATUS - MONTH 10
122	123	STATUS11	STATUS - MONTH 11
124	125	STATUS12	STATUS - MONTH 12
126	127	STATUS13	STATUS - MONTH 13
128	129	STATUS14	STATUS - MONTH 14
130	131	STATUS15	STATUS - MONTH 15
132	133	STATUS16	STATUS - MONTH 16
134	135	STATUS17	STATUS - MONTH 17
136	137	STATUS18	STATUS - MONTH 18
138	139	STATUS19	STATUS - MONTH 19
140	141	STATUS20	STATUS - MONTH 20
142	143	STATUS21	STATUS - MONTH 21
144	145	STATUS22	STATUS - MONTH 22
146	147	STATUS23	STATUS - MONTH 23
148	149	STATUS24	STATUS - MONTH 24
150	150	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
151	151	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
152	152	NOPUFLG	PHLDR NOT IN HC013 OR HC038, OTH REASON
153	154	TYPEFLAG	TYPE OF ESTABLISHMENT
155	156	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
157	158	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
159	160	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
161	162	DENTLINS	TYPE OF HI GOTTEN: DENTAL
163	164	VISIONIN	TYPE OF HI GOTTEN: VISION
165	166	LTCINS	TYPE OF HI GOTTEN: LTC-NURSING HOME
167	168	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
169	170	COBRA	COBRA COVERAGE: 1=YES, 2=NO
171	171	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
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174	180	OOPREM	MONTHLY OUT-OF-POCKET PREMIUM, R1 (ED)
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183	184	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
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189	190	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
191	192	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
193	194	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
195	196	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
197	198	UPRHMO	HMO COVERAGE (FROM PRPL)
199	200	UPRMNC	PLAN REQRD COVRD PERS USE GATEKEEPER
201	202	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
203	204	VISITPYX	PLAN PAY NON-HMO, NON-REFER DR VISIT(ED)
205	206	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
207	207	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
208	209	APPT	HOW DIFFICULT TO GET SPECIALIST APPT?
210	211	CHANPROV	DID HAVE TO CHANGE PRIMARY CARE PROVIDER
212	213	COSTQUAL	IMPORTANCE COST/QUALITY IN CHOOSING PLAN
214	215	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
216	217	DIFFREF	HOW DIFFICULT TO GET SPECIALIST REFERRAL
218	219	PAIDLESS	HAS PLAN PAID LESS THAN EXPECTED?
220	221	PLANREF	PLAN REFUSED TO PAY FOR OR APPROVE CARE
222	223	PLANSAT	SATISFACTION WITH INSURANCE PLAN
224	225	RECPLAN	LIKELY TO RECOMMEND PLAN?
226	227	SATAMT	SATISFIED WITH AMOUNT PAID
228	229	SATCHOIC	HOW SATISFIED WITH CHOICE OF PROVIDER
230	231	SATCOVH	HOW SATISFIED WITH HOSPITALIZATION?
232	233	SATCOVMH	HOW SATISFIED WITH MENTAL HEALTH SERVICE
234	235	SATCOVP	HOW SATISFIED W/ PREVENTIVE HEALTH CARE?
236	237	SATCOVPM	HOW SATISFIED WITH PRESCRIPTION MEDS?
238	239	SATCS	HOW SATISFIED WITH HOW CALL HANDLED
240	241	SATPAPER	SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EPCPIDX</u>	<u>EPRSIDX + RN + DUPERSID</u>	<u>28.0</u>	<u>CHAR</u>	<u>1</u>	<u>28</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,736
	TOTAL				54,736
<u>DUPERSID</u>	<u>PERSON CVRD BY POLCYHLDR-ESTABLISHMENT</u>	<u>8.0</u>	<u>CHAR</u>	<u>29</u>	<u>36</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,736
	TOTAL				54,736
<u>PHLDRIDX</u>	<u>POLICY HOLDER'S DUPERSID</u>	<u>8.0</u>	<u>CHAR</u>	<u>37</u>	<u>44</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,736
	TOTAL				54,736
<u>ESTBIDX</u>	<u>ESTABLISHMENT ID</u>	<u>11.0</u>	<u>CHAR</u>	<u>45</u>	<u>55</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,736
	TOTAL				54,736
<u>EPRSIDX</u>	<u>ESTABLISHMENT ID + POLICYHOLDER ID</u>	<u>19.0</u>	<u>CHAR</u>	<u>56</u>	<u>74</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,736
	TOTAL				54,736
<u>PANEL</u>	<u>PANEL NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>75</u>	<u>75</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	3				22,906
	4				31,830
	TOTAL				54,736
<u>RN</u>	<u>ROUND NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>76</u>	<u>76</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	1				10,615
	2				10,949
	3				17,916
	4				7,770
	5				7,486
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>JOBSIDX</u>	<u>JOBSIDX</u>	<u>11.0</u>	<u>CHAR</u>	<u>77</u>	<u>87</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				9,134
	VALID ID				45,602
	TOTAL				54,736
<u>JOBSINFR</u>	<u>JOBSIDX INFERRED RATHER THAN REPORTED ID</u>	<u>2.0</u>	<u>NUM</u>	<u>88</u>	<u>89</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				9,134
	0 NO				45,296
	1 YES				306
	TOTAL				54,736
<u>PUF13FLG</u>	<u>1=IN HC013, ELSE 0</u>	<u>1.0</u>	<u>NUM</u>	<u>90</u>	<u>90</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NO				23,594
	1 YES				31,142
	TOTAL				54,736
<u>PUF38FLG</u>	<u>1=IN HC038, ELSE 0</u>	<u>1.0</u>	<u>NUM</u>	<u>91</u>	<u>91</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NO				2,515
	1 YES				52,221
	TOTAL				54,736
<u>R2FLAG</u>	<u>FLAG: PERSON IS IN P3R2 RU W/INTV IN 1999</u>	<u>2.0</u>	<u>NUM</u>	<u>92</u>	<u>93</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				48,236
	1 RD 2 ENDS IN 1999; RD 3 BEGINS IN 1999				6,447
	2 NO RD 2; RD 3 BEGINS IN 1999				51
	4 RD 2 ENDS IN 1999; RD 3 BEGINS IN 1998				2
	TOTAL				54,736
<u>CMJINS</u>	<u>CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO</u>	<u>2.0</u>	<u>NUM</u>	<u>94</u>	<u>95</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				6,485
	1 YES				40,323
	2 NO				7,928
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EMPLSTAT</u>	<u>POLICYHOLDER EMPLOYMENT STATUS</u>	<u>2.0</u>	<u>NUM</u>	<u>96</u>	<u>97</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				11
	-8 DK				1
	-2 ED IN PREV RND				548
	-1 INAPPLICABLE				53,961
	1 CURRENTLY EMPLOYED				18
	2 RETIRED				72
	3 PREVIOUSLY EMPLOYED				47
	4 DECEASED				52
	91 OTHER				26
	TOTAL				54,736
<u>PHOLDER</u>	<u>POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>98</u>	<u>98</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 DEPENDENT				27,373
	1 POLICYHOLDER				27,363
	TOTAL				54,736
<u>DEPDNT</u>	<u>DEPENDENT OF POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>99</u>	<u>99</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 POLICYHOLDER				27,363
	1 DEPENDENT				27,373
	TOTAL				54,736
<u>EVALCOVR</u>	<u>COVERED @ INTERVIEW DATE OR 12/31</u>	<u>2.0</u>	<u>NUM</u>	<u>100</u>	<u>101</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				806
	1 YES				50,974
	2 NO				2,956
	TOTAL				54,736
<u>STATUS1</u>	<u>STATUS - MONTH 1</u>	<u>2.0</u>	<u>NUM</u>	<u>102</u>	<u>103</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,233
	1 YES				10,233
	2 NO				270
	TOTAL				54,736
<u>STATUS2</u>	<u>STATUS - MONTH 2</u>	<u>2.0</u>	<u>NUM</u>	<u>104</u>	<u>105</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,213
	1 YES				10,279
	2 NO				244
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS3</u>	<u>STATUS - MONTH 3</u>	<u>2.0</u>	<u>NUM</u>	<u>106</u>	<u>107</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				42,051
	1 YES				12,378
	2 NO				307
	TOTAL				54,736
<u>STATUS4</u>	<u>STATUS - MONTH 4</u>	<u>2.0</u>	<u>NUM</u>	<u>108</u>	<u>109</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				40,977
	1 YES				13,274
	2 NO				485
	TOTAL				54,736
<u>STATUS5</u>	<u>STATUS - MONTH 5</u>	<u>2.0</u>	<u>NUM</u>	<u>110</u>	<u>111</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				42,031
	1 YES				12,130
	2 NO				575
	TOTAL				54,736
<u>STATUS6</u>	<u>STATUS - MONTH 6</u>	<u>2.0</u>	<u>NUM</u>	<u>112</u>	<u>113</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				42,179
	1 YES				11,901
	2 NO				656
	TOTAL				54,736
<u>STATUS7</u>	<u>STATUS - MONTH 7</u>	<u>2.0</u>	<u>NUM</u>	<u>114</u>	<u>115</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				42,785
	1 YES				11,210
	2 NO				741
	TOTAL				54,736
<u>STATUS8</u>	<u>STATUS - MONTH 8</u>	<u>2.0</u>	<u>NUM</u>	<u>116</u>	<u>117</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				43,142
	1 YES				10,854
	2 NO				740
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS9</u>	<u>STATUS - MONTH 9</u>	<u>2.0</u>	<u>NUM</u>	<u>118</u>	<u>119</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				42,871
	1 YES				11,100
	2 NO				765
	TOTAL				54,736
<u>STATUS10</u>	<u>STATUS - MONTH 10</u>	<u>2.0</u>	<u>NUM</u>	<u>120</u>	<u>121</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				38,440
	1 YES				15,476
	2 NO				820
	TOTAL				54,736
<u>STATUS11</u>	<u>STATUS - MONTH 11</u>	<u>2.0</u>	<u>NUM</u>	<u>122</u>	<u>123</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				41,723
	1 YES				12,529
	2 NO				484
	TOTAL				54,736
<u>STATUS12</u>	<u>STATUS - MONTH 12</u>	<u>2.0</u>	<u>NUM</u>	<u>124</u>	<u>125</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				43,382
	1 YES				10,977
	2 NO				377
	TOTAL				54,736
<u>STATUS13</u>	<u>STATUS - MONTH 13</u>	<u>2.0</u>	<u>NUM</u>	<u>126</u>	<u>127</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				47,919
	1 YES				6,506
	2 NO				311
	TOTAL				54,736
<u>STATUS14</u>	<u>STATUS - MONTH 14</u>	<u>2.0</u>	<u>NUM</u>	<u>128</u>	<u>129</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				47,218
	1 YES				7,123
	2 NO				395
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS15</u>	<u>STATUS - MONTH 15</u>	<u>2.0</u>	<u>NUM</u>	<u>130</u>	<u>131</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				47,171
	1 YES				7,122
	2 NO				443
	TOTAL				54,736
<u>STATUS16</u>	<u>STATUS - MONTH 16</u>	<u>2.0</u>	<u>NUM</u>	<u>132</u>	<u>133</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,772
	1 YES				9,385
	2 NO				579
	TOTAL				54,736
<u>STATUS17</u>	<u>STATUS - MONTH 17</u>	<u>2.0</u>	<u>NUM</u>	<u>134</u>	<u>135</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,640
	1 YES				9,510
	2 NO				586
	TOTAL				54,736
<u>STATUS18</u>	<u>STATUS - MONTH 18</u>	<u>2.0</u>	<u>NUM</u>	<u>136</u>	<u>137</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				45,414
	1 YES				8,785
	2 NO				537
	TOTAL				54,736
<u>STATUS19</u>	<u>STATUS - MONTH 19</u>	<u>2.0</u>	<u>NUM</u>	<u>138</u>	<u>139</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				46,166
	1 YES				8,083
	2 NO				487
	TOTAL				54,736
<u>STATUS20</u>	<u>STATUS - MONTH 20</u>	<u>2.0</u>	<u>NUM</u>	<u>140</u>	<u>141</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				46,823
	1 YES				7,457
	2 NO				456
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS21</u>	<u>STATUS - MONTH 21</u>	<u>2.0</u>	<u>NUM</u>	<u>142</u>	<u>143</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				43,659
	1 YES				10,512
	2 NO				565
	TOTAL				54,736
<u>STATUS22</u>	<u>STATUS - MONTH 22</u>	<u>2.0</u>	<u>NUM</u>	<u>144</u>	<u>145</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,678
	1 YES				9,672
	2 NO				386
	TOTAL				54,736
<u>STATUS23</u>	<u>STATUS - MONTH 23</u>	<u>2.0</u>	<u>NUM</u>	<u>146</u>	<u>147</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				46,208
	1 YES				8,267
	2 NO				261
	TOTAL				54,736
<u>STATUS24</u>	<u>STATUS - MONTH 24</u>	<u>2.0</u>	<u>NUM</u>	<u>148</u>	<u>149</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				46,730
	1 YES				7,796
	2 NO				210
	TOTAL				54,736
<u>DECPHLDR</u>	<u>DECEASED POLICYHOLDER FLAG: 1 YES,2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>150</u>	<u>150</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				260
	2 NO				54,476
	TOTAL				54,736
<u>OUTPHLDR</u>	<u>OUT-OF-RU POLICYHOLDER FLAG: 1 YES,2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>151</u>	<u>151</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				1,434
	2 NO				53,302
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>NOPUFLG</u>	<u>PHLDR NOT IN HC013 OR HC038, OTH REASON</u>	<u>1.0</u>	<u>NUM</u>	<u>152</u>	<u>152</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				266
	2 NO				54,470
	TOTAL				54,736
<u>TYPEFLAG</u>	<u>TYPE OF ESTABLISHMENT</u>	<u>2.0</u>	<u>NUM</u>	<u>153</u>	<u>154</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				277
	-8 DK				22
	-7 REFUSED				12
	1 EMPLOYER				45,340
	2 UNION				2,007
	3 GROUP				1,195
	4 HEALTH ALLIANCE				69
	5 INSURANCE COMPANY- FROM AN AGENT				1,182
	6 INSURANCE COMPANY				1,298
	7 HMO				589
	8 COBRA				231
	9 PREVIOUS EMPLOYER- NOT COBRA				238
	10 SPOUSE PREVIOUS EMPLOYER				358
	11 SCHOOL				120
	12 UNKNOWN TYPE-OUTSIDE RU				1,515
	13 UNKNOWN TYPE-COLLECTED AT OTHER				283
	TOTAL				54,736
<u>PRIVCAT</u>	<u>CATEGORY OF PRIVATE COVERAGE</u>	<u>2.0</u>	<u>NUM</u>	<u>155</u>	<u>156</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NOT HOSP/PHYS OR MEDIGAP COVERAGE				828
	1 EMPLOYER/UNION				47,624
	2 NONGROUP				2,780
	3 OTHER GROUP				1,277
	4 OUT OF HOUSEHOLD				1,519
	5 SELF-EMPLOYED				168
	99 DONT KNOW WHAT KIND PRIV COV				540
	TOTAL				54,736
<u>HOSPINSX</u>	<u>TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>157</u>	<u>158</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				55
	-8 DK				701
	-7 REFUSED				32
	-1 INAPPLICABLE				3
	1 YES				52,535
	2 NO				1,410
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>MSUPINSX</u>	<u>TYPE OF HI GOTTEN: MEDIGAP (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>159</u>	<u>160</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				499
	-8 DK				724
	-7 REFUSED				32
	1 YES				2,061
	2 NO				51,420
	TOTAL				54,736
<u>DENTLINS</u>	<u>TYPE OF HI GOTTEN: DENTAL</u>	<u>2.0</u>	<u>NUM</u>	<u>161</u>	<u>162</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				527
	-8 DK				724
	-7 REFUSED				32
	-1 INAPPLICABLE				15
	1 YES				34,667
	2 NO				18,771
	TOTAL				54,736
<u>VISIONIN</u>	<u>TYPE OF HI GOTTEN: VISION</u>	<u>2.0</u>	<u>NUM</u>	<u>163</u>	<u>164</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				553
	-8 DK				724
	-7 REFUSED				32
	1 YES				28,809
	2 NO				24,618
	TOTAL				54,736
<u>LTCINS</u>	<u>TYPE OF HI GOTTEN: LTC-NURSING HOME</u>	<u>2.0</u>	<u>NUM</u>	<u>165</u>	<u>166</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				553
	-8 DK				724
	-7 REFUSED				32
	1 YES				2,240
	2 NO				51,187
	TOTAL				54,736
<u>PMEDINS</u>	<u>TYPE OF HI GOTTEN: PRESCRIPTION DRUG</u>	<u>2.0</u>	<u>NUM</u>	<u>167</u>	<u>168</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				539
	-8 DK				724
	-7 REFUSED				32
	-1 INAPPLICABLE				2
	1 YES				46,360
	2 NO				7,079
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>COBRA</u>	<u>COBRA COVERAGE: 1=YES, 2=NO</u>	<u>2.0</u>	<u>NUM</u>	<u>169</u>	<u>170</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				759
	-8 DK				102
	-1 INAPPLICABLE				47,029
	1 YES				1,779
	2 NO				5,067
	TOTAL				54,736
<u>COVTYPIN</u>	<u>COVERAGE @INTVW: 1=SINGLE, 2=FAMILY</u>	<u>1.0</u>	<u>NUM</u>	<u>171</u>	<u>171</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 SINGLE				15,283
	2 FAMILY				39,453
	TOTAL				54,736
<u>OPELIG</u>	<u>FLAG: POLICYHOLDER ESTB HAS PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>172</u>	<u>173</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				18
	1 YES				1,603
	2 NO				53,115
	TOTAL				54,736
<u>OOPREM</u>	<u>MONTHLY OUT-OF-POCKET PREMIUM, R1 (ED)</u>	<u>7.2</u>	<u>NUM</u>	<u>174</u>	<u>180</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				87
	-8 DK				248
	-7 REFUSED				12
	-1 INAPPLICABLE				53,133
	0 NO PREMIUM CONTRIBUTION				372
	>0 VALUES AS OF RD1				884
	TOTAL				54,736
<u>PREMLEVX</u>	<u>EDITED PREMLEVEL</u>	<u>2.0</u>	<u>NUM</u>	<u>181</u>	<u>182</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				81
	-8 DK				62
	-7 REFUSED				8
	-1 INAPPLICABLE				53,133
	1 FAMILY PAYS ALL PREMIUM COST				786
	2 FAMILY PAYS SOME PREMIUM COST				217
	3 FAMILY DOES NOT KNOW				78
	4 FAMILY DOES NOT PAY PREMIUM COST				371
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYFED</u>	<u>FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>183</u>	<u>184</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				18
	-1 INAPPLICABLE				54,072
	1 YES				99
	2 NO				547
	TOTAL				54,736
<u>BYSTATE</u>	<u>STATE GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>185</u>	<u>186</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				18
	-1 INAPPLICABLE				54,072
	1 YES				32
	2 NO				614
	TOTAL				54,736
<u>BYLOCAL</u>	<u>LOCAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>187</u>	<u>188</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				18
	-1 INAPPLICABLE				54,072
	1 YES				27
	2 NO				619
	TOTAL				54,736
<u>BYSOMGOV</u>	<u>SOME GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>189</u>	<u>190</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				18
	-1 INAPPLICABLE				54,072
	1 YES				2
	2 NO				644
	TOTAL				54,736
<u>BYEMPL</u>	<u>EMPLOYER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>191</u>	<u>192</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				18
	-1 INAPPLICABLE				54,072
	1 YES				366
	2 NO				280
	TOTAL				54,736
<u>BYUNION</u>	<u>UNION PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>193</u>	<u>194</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				18
	-1 INAPPLICABLE				54,072
	1 YES				13
	2 NO				633
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYOTHER</u>	<u>OTHER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>195</u>	<u>196</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				18
	-1 INAPPLICABLE				54,072
	1 YES				139
	2 NO				507
	TOTAL				54,736
<u>UPRHMO</u>	<u>HMO COVERAGE (FROM PRPL)</u>	<u>2.0</u>	<u>NUM</u>	<u>197</u>	<u>198</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				814
	-8 DK				1,243
	-7 REFUSED				1
	-1 INAPPLICABLE				828
	1 PRIVATE PLAN IS HMO				27,026
	2 PRIVATE PLAN IS NOT HMO				24,824
	TOTAL				54,736
<u>UPRMNC</u>	<u>PLAN REQD COVRD PERS USE GATEKEEPER</u>	<u>2.0</u>	<u>NUM</u>	<u>199</u>	<u>200</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1,787
	-8 DK				928
	-7 REFUSED				2
	-1 INAPPLICABLE				828
	1 YES				4,662
	2 NO				46,529
	TOTAL				54,736
<u>DRLIST</u>	<u>DOES PLAN HAVE A BOOK/LIST OF DOCTORS?</u>	<u>2.0</u>	<u>NUM</u>	<u>201</u>	<u>202</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1,787
	-8 DK				992
	-7 REFUSED				2
	-1 INAPPLICABLE				32,516
	1 YES				7,531
	2 NO				11,908
	TOTAL				54,736
<u>VISITPYX</u>	<u>PLAN PAY NON-HMO, NON-REFER DR VISIT(ED)</u>	<u>2.0</u>	<u>NUM</u>	<u>203</u>	<u>204</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				1,013
	-7 REFUSED				2
	-1 INAPPLICABLE				42,543
	1 YES				8,279
	2 NO				2,899
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>NAMECHNG</u>	<u>HAS THERE BEEN A CHANGE IN PLAN NAME</u>	<u>2.0</u>	<u>NUM</u>	<u>205</u>	<u>206</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				96
	-8 DK				75
	-7 REFUSED				1
	-1 INAPPLICABLE				16,931
	1 YES				5,284
	2 NO				32,349
	TOTAL				54,736
<u>SATELIG</u>	<u>ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO</u>	<u>1.0</u>	<u>NUM</u>	<u>207</u>	<u>207</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				16,727
	2 NO				38,009
	TOTAL				54,736
<u>APPT</u>	<u>HOW DIFFICULT TO GET SPECIALIST APPT?</u>	<u>2.0</u>	<u>NUM</u>	<u>208</u>	<u>209</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				446
	-8 DK				1,669
	-7 REFUSED				29
	-1 INAPPLICABLE				38,009
	1 VERY DIFFICULT				450
	2 SOMEWHAT DIFFICULT				1,369
	3 NOT TOO DIFFICULT				2,891
	4 NOT AT ALL DIFFICULT				6,564
	95 NEVER MADE APPOINTMENT				3,309
	TOTAL				54,736
<u>CHANPROV</u>	<u>DID HAVE TO CHANGE PRIMARY CARE PROVIDER</u>	<u>2.0</u>	<u>NUM</u>	<u>210</u>	<u>211</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				447
	-8 DK				427
	-7 REFUSED				26
	-1 INAPPLICABLE				38,009
	1 YES				2,331
	2 YES, MOVED TO ANOTHER AREA				415
	3 NO				12,382
	95 DIDN'T HAVE A PRIMARY CARE PROVIDER				699
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>COSTQUAL</u>	<u>IMPORTANCE COST/QUALITY IN CHOOSING PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>212</u>	<u>213</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				446
	-8 DK				476
	-7 REFUSED				19
	-1 INAPPLICABLE				38,009
	1 PRIMARILY QUALITY				1,526
	2 PRIMARILY COST				1,308
	3 COST/QUALITY EQUALLY IMPORTANT				6,145
	95 HAD NO CHOICE				6,807
	TOTAL				54,736
<u>CUSTSERV</u>	<u>HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE</u>	<u>2.0</u>	<u>NUM</u>	<u>214</u>	<u>215</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				447
	-8 DK				322
	-7 REFUSED				20
	-1 INAPPLICABLE				38,009
	1 YES				4,114
	2 NO				11,824
	TOTAL				54,736
<u>DIFFREF</u>	<u>HOW DIFFICULT TO GET SPECIALIST REFERRAL</u>	<u>2.0</u>	<u>NUM</u>	<u>216</u>	<u>217</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				447
	-8 DK				2,747
	-7 REFUSED				32
	-1 INAPPLICABLE				38,009
	1 VERY DIFFICULT				514
	2 SOMEWHAT DIFFICULT				1,313
	3 NOT TOO DIFFICULT				3,327
	4 NOT AT ALL DIFFICULT				8,347
	TOTAL				54,736
<u>PAIDLESS</u>	<u>HAS PLAN PAID LESS THAN EXPECTED?</u>	<u>2.0</u>	<u>NUM</u>	<u>218</u>	<u>219</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				447
	-8 DK				599
	-7 REFUSED				20
	-1 INAPPLICABLE				38,009
	1 YES				1,747
	2 NO				13,914
	TOTAL				54,736

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>PLANREF</u>	<u>PLAN REFUSED TO PAY FOR OR APPROVE CARE</u>	<u>2.0</u>	<u>NUM</u>	<u>220</u>	<u>221</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				447
	-8 DK				441
	-7 REFUSED				16
	-1 INAPPLICABLE				38,009
	1 YES				1,738
	2 NO				14,085
	TOTAL				54,736
<u>PLANSAT</u>	<u>SATISFACTION WITH INSURANCE PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>222</u>	<u>223</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				445
	-8 DK				639
	-7 REFUSED				26
	-1 INAPPLICABLE				38,009
	1 NOT AT ALL LIKELY				9,323
	2 NOT TOO LIKELY				4,971
	3 SOMEWHAT LIKELY				893
	4 VERY LIKELY				430
	TOTAL				54,736
<u>RECPLAN</u>	<u>LIKELY TO RECOMMEND PLAN?</u>	<u>2.0</u>	<u>NUM</u>	<u>224</u>	<u>225</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				447
	-8 DK				845
	-7 REFUSED				27
	-1 INAPPLICABLE				38,009
	1 NOT AT ALL LIKELY				1,706
	2 NOT TOO LIKELY				1,497
	3 SOMEWHAT LIKELY				4,997
	4 VERY LIKELY				7,208
	TOTAL				54,736
<u>SATAMT</u>	<u>SATISFIED WITH AMOUNT PAID</u>	<u>2.0</u>	<u>NUM</u>	<u>226</u>	<u>227</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				447
	-8 DK				596
	-7 REFUSED				19
	-1 INAPPLICABLE				38,009
	1 VERY SATISFIED				7,719
	2 SOMEWHAT SATISFIED				4,596
	3 NOT TOO SATISFIED				1,231
	4 NOT AT ALL SATISFIED				925
	95 NO AMOUNT PAID				1,194
	TOTAL				54,736

DATE: March 17, 2003

<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATCHOIC</u>	<u>HOW SATISFIED WITH CHOICE OF PROVIDER</u>	<u>2.0</u>	<u>NUM</u>	<u>228</u>	<u>229</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				446
	-8 DK				605
	-7 REFUSED				29
	-1 INAPPLICABLE				38,009
	1 VERY SATISFIED				9,786
	2 SOMEWHAT SATISFIED				3,628
	3 NOT TOO SATISFIED				721
	4 NOT AT ALL SATISFIED				447
	95 PLAN LETS FAMILY CHOOSE ANY DOCTOR				1,065
	TOTAL				54,736
<u>SATCOVH</u>	<u>HOW SATISFIED WITH HOSPITALIZATION?</u>	<u>2.0</u>	<u>NUM</u>	<u>230</u>	<u>231</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				446
	-8 DK				2,654
	-7 REFUSED				31
	-1 INAPPLICABLE				38,009
	1 VERY SATISFIED				9,749
	2 SOMEWHAT SATISFIED				2,935
	3 NOT TOO SATISFIED				417
	4 NOT AT ALL SATISFIED				233
	95 SERVICE NOT COVERED				50
	96 DON'T KNOW IF SERVICE IS COVERED				212
	TOTAL				54,736
<u>SATCOVMH</u>	<u>HOW SATISFIED WITH MENTAL HEALTH SERVICE</u>	<u>2.0</u>	<u>NUM</u>	<u>232</u>	<u>233</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				447
	-8 DK				4,490
	-7 REFUSED				29
	-1 INAPPLICABLE				38,009
	1 VERY SATISFIED				5,959
	2 SOMEWHAT SATISFIED				1,713
	3 NOT TOO SATISFIED				315
	4 NOT AT ALL SATISFIED				326
	95 SERVICE NOT COVERED				356
	96 DON'T KNOW IF SERVICE IS COVERED				3,092
	TOTAL				54,736

DATE: March 17, 2003

<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATCOVP</u>	<u>HOW SATISFIED W/ PREVENTIVE HEALTH CARE?</u>	<u>2.0</u>	<u>NUM</u>	<u>234</u>	<u>235</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				445
	-8 DK				1,029
	-7 REFUSED				25
	-1 INAPPLICABLE				38,009
	1 VERY SATISFIED				10,128
	2 SOMEWHAT SATISFIED				3,480
	3 NOT TOO SATISFIED				765
	4 NOT AT ALL SATISFIED				470
	95 SERVICE NOT COVERED				193
	96 DON'T KNOW IF SERVICE IS COVERED				192
	TOTAL				54,736
<u>SATCOVPM</u>	<u>HOW SATISFIED WITH PRESCRIPTION MEDS?</u>	<u>2.0</u>	<u>NUM</u>	<u>236</u>	<u>237</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				445
	-8 DK				970
	-7 REFUSED				26
	-1 INAPPLICABLE				38,009
	1 VERY SATISFIED				10,297
	2 SOMEWHAT SATISFIED				3,074
	3 NOT TOO SATISFIED				701
	4 NOT AT ALL SATISFIED				458
	95 SERVICE NOT COVERED				627
	96 DON'T KNOW IF SERVICE IS COVERED				129
	TOTAL				54,736
<u>SATCS</u>	<u>HOW SATISFIED WITH HOW CALL HANDLED</u>	<u>2.0</u>	<u>NUM</u>	<u>238</u>	<u>239</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-8 DK				33
	-1 INAPPLICABLE				50,622
	1 VERY SATISFIED				1,672
	2 SOMEWHAT SATISFIED				1,127
	3 NOT TOO SATISFIED				582
	4 NOT AT ALL SATISFIED				700
	TOTAL				54,736
<u>SATPAPER</u>	<u>SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK</u>	<u>2.0</u>	<u>NUM</u>	<u>240</u>	<u>241</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				447
	-8 DK				679
	-7 REFUSED				19
	-1 INAPPLICABLE				38,009
	1 VERY SATISFIED				5,449
	2 SOMEWHAT SATISFIED				2,329
	3 NOT TOO SATISFIED				451
	4 NOT AT ALL SATISFIED				426
	95 NO PAPERWORK				6,927
	TOTAL				54,736