

DATE: March 17, 2003

ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
206	207	APPT	HOW DIFFICULT TO GET SPECIALIST APPT?
189	190	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
181	182	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
185	186	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
193	194	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
187	188	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
183	184	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM
191	192	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
208	209	CHANPROV	DID HAVE TO CHANGE PRIMARY CARE PROVIDER
92	93	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
167	168	COBRA	COBRA COVERAGE: 1=YES, 2=NO
210	211	COSTQUAL	IMPORTANCE COST/QUALITY IN CHOOSING PLAN
169	169	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
212	213	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
148	148	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
159	160	DENTLINS	TYPE OF HI GOTTEN: DENTAL
97	97	DEPDNT	DEPENDENT OF POLICY HOLDER
214	215	DIFFREF	HOW DIFFICULT TO GET SPECIALIST REFERRAL
199	200	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
29	36	DUPERSID	PERSON CVRD BY POLCYHLDR-ESTABLISHMENT
94	95	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
1	28	EPCPIDX	EPRSIDX + RN + DUPERSID
56	74	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID
45	55	ESTBIDX	ESTABLISHMENT ID
98	99	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
155	156	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
77	87	JOBSIDX	JOBSIDX
88	89	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
163	164	LTCINS	TYPE OF HI GOTTEN: LTC-NURSING HOME
157	158	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
203	204	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
150	150	NOPUFLG	PHLDR NOT IN HC013 OR HC038, OTH REASON
170	171	OPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
172	178	OOPPREM	MONTHLY OUT-OF-POCKET PREMIUM, R1 (ED)
149	149	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
216	217	PAIDLESS	HAS PLAN PAID LESS THAN EXPECTED?
75	75	PANEL	PANEL NUMBER
37	44	PHLDRIDX	POLICY HOLDER'S DUPERSID
96	96	PHOLDER	POLICY HOLDER
218	219	PLANREF	PLAN REFUSED TO PAY FOR OR APPROVE CARE
220	221	PLANSAT	SATISFACTION WITH INSURANCE PLAN
165	166	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
179	180	PREMLEVX	EDITED PREMLEVEL
153	154	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
90	90	PUF22FLG	1=IN HC022, ELSE 0
91	91	PUF39FLG	1=IN HC039, ELSE 0
222	223	RECPLAN	LIKELY TO RECOMMEND PLAN?
76	76	RN	ROUND NUMBER
224	225	SATAMT	SATISFIED WITH AMOUNT PAID
226	227	SATCHOIC	HOW SATISFIED WITH CHOICE OF PROVIDER
228	229	SATCOVH	HOW SATISFIED WITH HOSPITALIZATION?
230	231	SATCOVMH	HOW SATISFIED WITH MENTAL HEALTH SERVICE
232	233	SATCOVP	HOW SATISFIED W/ PREVENTIVE HEALTH CARE?
234	235	SATCOVPM	HOW SATISFIED WITH PRESCRIPTION MEDS?
236	237	SATCS	HOW SATISFIED WITH HOW CALL HANDLED
205	205	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
238	239	SATPAPER	SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK
100	101	STATUS1	STATUS - MONTH 1
118	119	STATUS10	STATUS - MONTH 10
120	121	STATUS11	STATUS - MONTH 11
122	123	STATUS12	STATUS - MONTH 12
124	125	STATUS13	STATUS - MONTH 13
126	127	STATUS14	STATUS - MONTH 14
128	129	STATUS15	STATUS - MONTH 15

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
130	131	STATUS16	STATUS - MONTH 16
132	133	STATUS17	STATUS - MONTH 17
134	135	STATUS18	STATUS - MONTH 18
136	137	STATUS19	STATUS - MONTH 19
102	103	STATUS2	STATUS - MONTH 2
138	139	STATUS20	STATUS - MONTH 20
140	141	STATUS21	STATUS - MONTH 21
142	143	STATUS22	STATUS - MONTH 22
144	145	STATUS23	STATUS - MONTH 23
146	147	STATUS24	STATUS - MONTH 24
104	105	STATUS3	STATUS - MONTH 3
106	107	STATUS4	STATUS - MONTH 4
108	109	STATUS5	STATUS - MONTH 5
110	111	STATUS6	STATUS - MONTH 6
112	113	STATUS7	STATUS - MONTH 7
114	115	STATUS8	STATUS - MONTH 8
116	117	STATUS9	STATUS - MONTH 9
151	152	TYPEFLAG	TYPE OF ESTABLISHMENT
195	196	UPRHMO	HMO COVERAGE (FROM PRPL)
197	198	UPRMNC	PLAN REQRD COVRD PERS USE GATEKEEPER
161	162	VISIONIN	TYPE OF HI GOTTEN: VISION
201	202	VISITPYX	PLAN PAY NON-HMO, NON-REFER DR VISIT(ED)

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
1	28	EPCPIDX	EPRSIDX + RN + DUPERSID
29	36	DUPERSID	PERSON CVRD BY POLCYHLDR-ESTABLISHMENT
37	44	PHLDRIDX	POLICY HOLDER'S DUPERSID
45	55	ESTBIDX	ESTABLISHMENT ID
56	74	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID
75	75	PANEL	PANEL NUMBER
76	76	RN	ROUND NUMBER
77	87	JOBSIDX	JOBSIDX
88	89	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
90	90	PUF22FLG	1=IN HC022, ELSE 0
91	91	PUF39FLG	1=IN HC039, ELSE 0
92	93	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
94	95	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
96	96	PHOLDER	POLICY HOLDER
97	97	DEPDNT	DEPENDENT OF POLICY HOLDER
98	99	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
100	101	STATUS1	STATUS - MONTH 1
102	103	STATUS2	STATUS - MONTH 2
104	105	STATUS3	STATUS - MONTH 3
106	107	STATUS4	STATUS - MONTH 4
108	109	STATUS5	STATUS - MONTH 5
110	111	STATUS6	STATUS - MONTH 6
112	113	STATUS7	STATUS - MONTH 7
114	115	STATUS8	STATUS - MONTH 8
116	117	STATUS9	STATUS - MONTH 9
118	119	STATUS10	STATUS - MONTH 10
120	121	STATUS11	STATUS - MONTH 11
122	123	STATUS12	STATUS - MONTH 12
124	125	STATUS13	STATUS - MONTH 13
126	127	STATUS14	STATUS - MONTH 14
128	129	STATUS15	STATUS - MONTH 15
130	131	STATUS16	STATUS - MONTH 16
132	133	STATUS17	STATUS - MONTH 17
134	135	STATUS18	STATUS - MONTH 18
136	137	STATUS19	STATUS - MONTH 19
138	139	STATUS20	STATUS - MONTH 20
140	141	STATUS21	STATUS - MONTH 21
142	143	STATUS22	STATUS - MONTH 22
144	145	STATUS23	STATUS - MONTH 23
146	147	STATUS24	STATUS - MONTH 24
148	148	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
149	149	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
150	150	NOPUFLG	PHLDR NOT IN HC013 OR HC038, OTH REASON
151	152	TYPEFLAG	TYPE OF ESTABLISHMENT
153	154	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
155	156	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
157	158	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
159	160	DENTLINS	TYPE OF HI GOTTEN: DENTAL
161	162	VISIONIN	TYPE OF HI GOTTEN: VISION
163	164	LTCINS	TYPE OF HI GOTTEN: LTC-NURSING HOME
165	166	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
167	168	COBRA	COBRA COVERAGE: 1=YES, 2=NO
169	169	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
170	171	OOPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
172	178	OOPPREM	MONTHLY OUT-OF-POCKET PREMIUM, R1 (ED)
179	180	PREMLEVX	EDITED PREMLEVEL
181	182	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
183	184	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM
185	186	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
187	188	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
189	190	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
191	192	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
193	194	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
195	196	UPRHMO	HMO COVERAGE (FROM PRPL)

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
197	198	UPRMNC	PLAN REQRD COVRD PERS USE GATEKEEPER
199	200	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
201	202	VISITPYX	PLAN PAY NON-HMO, NON-REFER DR VISIT(ED)
203	204	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
205	205	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
206	207	APPT	HOW DIFFICULT TO GET SPECIALIST APPT?
208	209	CHANPROV	DID HAVE TO CHANGE PRIMARY CARE PROVIDER
210	211	COSTQUAL	IMPORTANCE COST/QUALITY IN CHOOSING PLAN
212	213	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
214	215	DIFFREF	HOW DIFFICULT TO GET SPECIALIST REFERRAL
216	217	PAIDLESS	HAS PLAN PAID LESS THAN EXPECTED?
218	219	PLANREF	PLAN REFUSED TO PAY FOR OR APPROVE CARE
220	221	PLANSAT	SATISFACTION WITH INSURANCE PLAN
222	223	RECPLAN	LIKELY TO RECOMMEND PLAN?
224	225	SATAMT	SATISFIED WITH AMOUNT PAID
226	227	SATCHOIC	HOW SATISFIED WITH CHOICE OF PROVIDER
228	229	SATCOVH	HOW SATISFIED WITH HOSPITALIZATION?
230	231	SATCOVMH	HOW SATISFIED WITH MENTAL HEALTH SERVICE
232	233	SATCOVP	HOW SATISFIED W/ PREVENTIVE HEALTH CARE?
234	235	SATCOVPM	HOW SATISFIED WITH PRESCRIPTION MEDS?
236	237	SATCS	HOW SATISFIED WITH HOW CALL HANDLED
238	239	SATPAPER	SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EPCPIDX</u>	<u>EPRSIDX + RN + DUPERSID</u>	<u>28.0</u>	<u>CHAR</u>	<u>1</u>	<u>28</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,427
	TOTAL				54,427
<u>DUPERSID</u>	<u>PERSON CVRD BY POLCYHLD-ESTABLISHMENT</u>	<u>8.0</u>	<u>CHAR</u>	<u>29</u>	<u>36</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,427
	TOTAL				54,427
<u>PHLDRIDX</u>	<u>POLICY HOLDER'S DUPERSID</u>	<u>8.0</u>	<u>CHAR</u>	<u>37</u>	<u>44</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,427
	TOTAL				54,427
<u>ESTBIDX</u>	<u>ESTABLISHMENT ID</u>	<u>11.0</u>	<u>CHAR</u>	<u>45</u>	<u>55</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,427
	TOTAL				54,427
<u>EPRSIDX</u>	<u>ESTABLISHMENT ID + POLICYHOLDER ID</u>	<u>19.0</u>	<u>CHAR</u>	<u>56</u>	<u>74</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				54,427
	TOTAL				54,427
<u>PANEL</u>	<u>PANEL NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>75</u>	<u>75</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	4				30,302
	5				24,125
	TOTAL				54,427
<u>RN</u>	<u>ROUND NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>76</u>	<u>76</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	1				7,928
	2				8,299
	3				18,134
	4				10,235
	5				9,831
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>JOBSIDX</u>	<u>JOBSIDX</u>	<u>11.0</u>	<u>CHAR</u>	<u>77</u>	<u>87</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				8,612
	VALID ID				45,815
	TOTAL				54,427
<u>JOBSINFR</u>	<u>JOBSIDX INFERRED RATHER THAN REPORTED ID</u>	<u>2.0</u>	<u>NUM</u>	<u>88</u>	<u>89</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				8,612
	0 NO				45,486
	1 YES				329
	TOTAL				54,427
<u>PUF22FLG</u>	<u>1=IN HC022, ELSE 0</u>	<u>1.0</u>	<u>NUM</u>	<u>90</u>	<u>90</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NO				1,417
	1 YES				53,010
	TOTAL				54,427
<u>PUF39FLG</u>	<u>1=IN HC039, ELSE 0</u>	<u>1.0</u>	<u>NUM</u>	<u>91</u>	<u>91</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NO				2,483
	1 YES				51,944
	TOTAL				54,427
<u>CMJINS</u>	<u>CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO</u>	<u>2.0</u>	<u>NUM</u>	<u>92</u>	<u>93</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				6,403
	1 YES				40,261
	2 NO				7,763
	TOTAL				54,427
<u>EMPLSTAT</u>	<u>POLICYHOLDER EMPLOYMENT STATUS</u>	<u>2.0</u>	<u>NUM</u>	<u>94</u>	<u>95</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				12
	-2 ED IN PREV RND				573
	-1 INAPPLICABLE				53,666
	1 CURRENTLY EMPLOYED				25
	2 RETIRED				46
	3 PREVIOUSLY EMPLOYED				39
	4 DECEASED				48
	91 OTHER				18
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>PHOLDER</u>	<u>POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>96</u>	<u>96</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 DEPENDENT				27,017
	1 POLICYHOLDER				27,410
	TOTAL				54,427
<u>DEPDNT</u>	<u>DEPENDENT OF POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>97</u>	<u>97</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 POLICYHOLDER				27,410
	1 DEPENDENT				27,017
	TOTAL				54,427
<u>EVALCOVR</u>	<u>COVERED @ INTERVIEW DATE OR 12/31</u>	<u>2.0</u>	<u>NUM</u>	<u>98</u>	<u>99</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				770
	1 YES				50,435
	2 NO				3,222
	TOTAL				54,427
<u>STATUS1</u>	<u>STATUS - MONTH 1</u>	<u>2.0</u>	<u>NUM</u>	<u>100</u>	<u>101</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				46,545
	1 YES				7,729
	2 NO				153
	TOTAL				54,427
<u>STATUS2</u>	<u>STATUS - MONTH 2</u>	<u>2.0</u>	<u>NUM</u>	<u>102</u>	<u>103</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				45,220
	1 YES				9,007
	2 NO				200
	TOTAL				54,427
<u>STATUS3</u>	<u>STATUS - MONTH 3</u>	<u>2.0</u>	<u>NUM</u>	<u>104</u>	<u>105</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				42,875
	1 YES				11,166
	2 NO				386
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS4</u>	<u>STATUS - MONTH 4</u>	<u>2.0</u>	<u>NUM</u>	<u>106</u>	<u>107</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,942
	1 YES				9,006
	2 NO				479
	TOTAL				54,427
<u>STATUS5</u>	<u>STATUS - MONTH 5</u>	<u>2.0</u>	<u>NUM</u>	<u>108</u>	<u>109</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				45,522
	1 YES				8,372
	2 NO				533
	TOTAL				54,427
<u>STATUS6</u>	<u>STATUS - MONTH 6</u>	<u>2.0</u>	<u>NUM</u>	<u>110</u>	<u>111</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				45,544
	1 YES				8,294
	2 NO				589
	TOTAL				54,427
<u>STATUS7</u>	<u>STATUS - MONTH 7</u>	<u>2.0</u>	<u>NUM</u>	<u>112</u>	<u>113</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				45,795
	1 YES				8,058
	2 NO				574
	TOTAL				54,427
<u>STATUS8</u>	<u>STATUS - MONTH 8</u>	<u>2.0</u>	<u>NUM</u>	<u>114</u>	<u>115</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				45,493
	1 YES				8,330
	2 NO				604
	TOTAL				54,427
<u>STATUS9</u>	<u>STATUS - MONTH 9</u>	<u>2.0</u>	<u>NUM</u>	<u>116</u>	<u>117</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				42,143
	1 YES				11,584
	2 NO				700
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS10</u>	<u>STATUS - MONTH 10</u>	<u>2.0</u>	<u>NUM</u>	<u>118</u>	<u>119</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,751
	1 YES				9,239
	2 NO				437
	TOTAL				54,427
<u>STATUS11</u>	<u>STATUS - MONTH 11</u>	<u>2.0</u>	<u>NUM</u>	<u>120</u>	<u>121</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				45,751
	1 YES				8,336
	2 NO				340
	TOTAL				54,427
<u>STATUS12</u>	<u>STATUS - MONTH 12</u>	<u>2.0</u>	<u>NUM</u>	<u>122</u>	<u>123</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				46,218
	1 YES				7,880
	2 NO				329
	TOTAL				54,427
<u>STATUS13</u>	<u>STATUS - MONTH 13</u>	<u>2.0</u>	<u>NUM</u>	<u>124</u>	<u>125</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,317
	1 YES				9,865
	2 NO				245
	TOTAL				54,427
<u>STATUS14</u>	<u>STATUS - MONTH 14</u>	<u>2.0</u>	<u>NUM</u>	<u>126</u>	<u>127</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,312
	1 YES				9,810
	2 NO				305
	TOTAL				54,427
<u>STATUS15</u>	<u>STATUS - MONTH 15</u>	<u>2.0</u>	<u>NUM</u>	<u>128</u>	<u>129</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				40,252
	1 YES				13,653
	2 NO				522
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS16</u>	<u>STATUS - MONTH 16</u>	<u>2.0</u>	<u>NUM</u>	<u>130</u>	<u>131</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				41,968
	1 YES				11,865
	2 NO				594
	TOTAL				54,427
<u>STATUS17</u>	<u>STATUS - MONTH 17</u>	<u>2.0</u>	<u>NUM</u>	<u>132</u>	<u>133</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				42,130
	1 YES				11,650
	2 NO				647
	TOTAL				54,427
<u>STATUS18</u>	<u>STATUS - MONTH 18</u>	<u>2.0</u>	<u>NUM</u>	<u>134</u>	<u>135</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				43,177
	1 YES				10,626
	2 NO				624
	TOTAL				54,427
<u>STATUS19</u>	<u>STATUS - MONTH 19</u>	<u>2.0</u>	<u>NUM</u>	<u>136</u>	<u>137</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				43,462
	1 YES				10,330
	2 NO				635
	TOTAL				54,427
<u>STATUS20</u>	<u>STATUS - MONTH 20</u>	<u>2.0</u>	<u>NUM</u>	<u>138</u>	<u>139</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				41,592
	1 YES				12,158
	2 NO				677
	TOTAL				54,427
<u>STATUS21</u>	<u>STATUS - MONTH 21</u>	<u>2.0</u>	<u>NUM</u>	<u>140</u>	<u>141</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				41,100
	1 YES				12,658
	2 NO				669
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS22</u>	<u>STATUS - MONTH 22</u>	<u>2.0</u>	<u>NUM</u>	<u>142</u>	<u>143</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				41,959
	1 YES				11,903
	2 NO				565
	TOTAL				54,427
<u>STATUS23</u>	<u>STATUS - MONTH 23</u>	<u>2.0</u>	<u>NUM</u>	<u>144</u>	<u>145</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				43,575
	1 YES				10,402
	2 NO				450
	TOTAL				54,427
<u>STATUS24</u>	<u>STATUS - MONTH 24</u>	<u>2.0</u>	<u>NUM</u>	<u>146</u>	<u>147</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				44,278
	1 YES				9,787
	2 NO				362
	TOTAL				54,427
<u>DECPHLDR</u>	<u>DECEASED POLICYHOLDER FLAG: 1 YES,2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>148</u>	<u>148</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				215
	2 NO				54,212
	TOTAL				54,427
<u>OUTPHLDR</u>	<u>OUT-OF-RU POLICYHOLDER FLAG: 1 YES,2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>149</u>	<u>149</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				1,279
	2 NO				53,148
	TOTAL				54,427
<u>NOPUFLG</u>	<u>PHLDR NOT IN HC013 OR HC038, OTH REASON</u>	<u>1.0</u>	<u>NUM</u>	<u>150</u>	<u>150</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				229
	2 NO				54,198
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>TYPEFLAG</u>	<u>TYPE OF ESTABLISHMENT</u>	<u>2.0</u>	<u>NUM</u>	<u>151</u>	<u>152</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				193
	-8 DK				30
	-7 REFUSED				8
	1 EMPLOYER				45,431
	2 UNION				1,741
	3 GROUP				1,153
	4 HEALTH ALLIANCE				90
	5 INSURANCE COMPANY- FROM AN AGENT				1,233
	6 INSURANCE COMPANY				1,380
	7 HMO				548
	8 COBRA				169
	9 PREVIOUS EMPLOYER- NOT COBRA				268
	10 SPOUSE PREVIOUS EMPLOYER				298
	11 SCHOOL				122
	12 UNKNOWN TYPE-OUTSIDE RU				1,448
	13 UNKNOWN TYPE-COLLECTED AT OTHER				315
	TOTAL				54,427
<u>PRIVCAT</u>	<u>CATEGORY OF PRIVATE COVERAGE</u>	<u>2.0</u>	<u>NUM</u>	<u>153</u>	<u>154</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NOT HOSP/PHYS OR MEDIGAP COVERAGE				822
	1 EMPLOYER/UNION				47,402
	2 NONGROUP				2,869
	3 OTHER GROUP				1,212
	4 OUT OF HOUSEHOLD				1,440
	5 SELF-EMPLOYED				182
	99 DONT KNOW WHAT KIND PRIV COV				500
	TOTAL				54,427
<u>HOSPINSX</u>	<u>TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>155</u>	<u>156</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				92
	-8 DK				519
	-7 REFUSED				25
	1 YES				52,357
	2 NO				1,434
	TOTAL				54,427
<u>MSUPINSX</u>	<u>TYPE OF HI GOTTEN: MEDIGAP (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>157</u>	<u>158</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				554
	-8 DK				545
	-7 REFUSED				33
	1 YES				2,243
	2 NO				51,052
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>DENTLINS</u>	<u>TYPE OF HI GOTTEN: DENTAL</u>	<u>2.0</u>	<u>NUM</u>	<u>159</u>	<u>160</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				631
	-8 DK				545
	-7 REFUSED				33
	-1 INAPPLICABLE				6
	1 YES				34,917
	2 NO				18,295
	TOTAL				54,427
<u>VISIONIN</u>	<u>TYPE OF HI GOTTEN: VISION</u>	<u>2.0</u>	<u>NUM</u>	<u>161</u>	<u>162</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				638
	-8 DK				545
	-7 REFUSED				33
	-1 INAPPLICABLE				2
	1 YES				28,866
	2 NO				24,343
	TOTAL				54,427
<u>LTCINS</u>	<u>TYPE OF HI GOTTEN: LTC-NURSING HOME</u>	<u>2.0</u>	<u>NUM</u>	<u>163</u>	<u>164</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				649
	-8 DK				545
	-7 REFUSED				33
	1 YES				2,420
	2 NO				50,780
	TOTAL				54,427
<u>PMEDINS</u>	<u>TYPE OF HI GOTTEN: PRESCRIPTION DRUG</u>	<u>2.0</u>	<u>NUM</u>	<u>165</u>	<u>166</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				627
	-8 DK				545
	-7 REFUSED				33
	-1 INAPPLICABLE				3
	1 YES				46,022
	2 NO				7,197
	TOTAL				54,427
<u>COBRA</u>	<u>COBRA COVERAGE: 1=YES, 2=NO</u>	<u>2.0</u>	<u>NUM</u>	<u>167</u>	<u>168</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				808
	-8 DK				91
	-7 REFUSED				2
	-1 INAPPLICABLE				46,775
	1 YES				1,623
	2 NO				5,128
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>COVTYPIN</u>	<u>COVERAGE @INTVW: 1=SINGLE, 2=FAMILY</u>	<u>1.0</u>	<u>NUM</u>	<u>169</u>	<u>169</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 SINGLE				15,596
	2 FAMILY				38,831
	TOTAL				54,427
<u>OPELIG</u>	<u>FLAG: POLICYHOLDER ESTB HAS PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>170</u>	<u>171</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				3
	1 YES				1,218
	2 NO				53,206
	TOTAL				54,427
<u>OOPREM</u>	<u>MONTHLY OUT-OF-POCKET PREMIUM, R1 (ED)</u>	<u>7.2</u>	<u>NUM</u>	<u>172</u>	<u>178</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				132
	-8 DK				197
	-7 REFUSED				2
	-1 INAPPLICABLE				53,209
	0 NO PREMIUM CONTRIBUTION				268
	>0 VALUES AS OF RD1				619
	TOTAL				54,427
<u>PREMLEVX</u>	<u>EDITED PREMLEVEL</u>	<u>2.0</u>	<u>NUM</u>	<u>179</u>	<u>180</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				126
	-8 DK				67
	-1 INAPPLICABLE				53,209
	1 FAMILY PAYS ALL PREMIUM COST				589
	2 FAMILY PAYS SOME PREMIUM COST				125
	3 FAMILY DOES NOT KNOW				47
	4 FAMILY DOES NOT PAY PREMIUM COST				264
	TOTAL				54,427
<u>BYFED</u>	<u>FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>181</u>	<u>182</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				3
	-8 DK				70
	-1 INAPPLICABLE				48,246
	1 YES				295
	2 NO				5,813
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYSTATE</u>	<u>STATE GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>183</u>	<u>184</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				3
	-8 DK				70
	-1 INAPPLICABLE				48,246
	1 YES				333
	2 NO				5,775
	TOTAL				54,427
<u>BYLOCAL</u>	<u>LOCAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>185</u>	<u>186</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				3
	-8 DK				70
	-1 INAPPLICABLE				48,246
	1 YES				249
	2 NO				5,859
	TOTAL				54,427
<u>BYSOMGOV</u>	<u>SOME GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>187</u>	<u>188</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				3
	-8 DK				70
	-1 INAPPLICABLE				48,246
	1 YES				27
	2 NO				6,083
	TOTAL				54,427
<u>BYEMPL</u>	<u>EMPLOYER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>189</u>	<u>190</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				3
	-8 DK				70
	-1 INAPPLICABLE				48,246
	1 YES				4,880
	2 NO				1,228
	TOTAL				54,427
<u>BYUNION</u>	<u>UNION PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>191</u>	<u>192</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				3
	-8 DK				70
	-1 INAPPLICABLE				48,246
	1 YES				166
	2 NO				5,942
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYOTHER</u>	<u>OTHER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>193</u>	<u>194</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				2
	-8 DK				70
	-1 INAPPLICABLE				48,246
	1 YES				230
	2 NO				5,879
	TOTAL				54,427
<u>UPRHMO</u>	<u>HMO COVERAGE (FROM PRPL)</u>	<u>2.0</u>	<u>NUM</u>	<u>195</u>	<u>196</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				682
	-8 DK				1,151
	-7 REFUSED				21
	-1 INAPPLICABLE				822
	1 PRIVATE PLAN IS HMO				26,408
	2 PRIVATE PLAN IS NOT HMO				25,343
	TOTAL				54,427
<u>UPRMNC</u>	<u>PLAN REQD COVRD PERS USE GATEKEEPER</u>	<u>2.0</u>	<u>NUM</u>	<u>197</u>	<u>198</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1,704
	-8 DK				906
	-7 REFUSED				13
	-1 INAPPLICABLE				822
	1 YES				4,907
	2 NO				46,075
	TOTAL				54,427
<u>DRLIST</u>	<u>DOES PLAN HAVE A BOOK/LIST OF DOCTORS?</u>	<u>2.0</u>	<u>NUM</u>	<u>199</u>	<u>200</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1,695
	-8 DK				1,053
	-7 REFUSED				15
	-1 INAPPLICABLE				32,137
	1 YES				8,003
	2 NO				11,524
	TOTAL				54,427
<u>VISITPYX</u>	<u>PLAN PAY NON-HMO, NON-REFER DR VISIT(ED)</u>	<u>2.0</u>	<u>NUM</u>	<u>201</u>	<u>202</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				6
	-8 DK				937
	-7 REFUSED				4
	-1 INAPPLICABLE				41,517
	1 YES				8,967
	2 NO				2,996
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>NAMECHNG</u>	<u>HAS THERE BEEN A CHANGE IN PLAN NAME</u>	<u>2.0</u>	<u>NUM</u>	<u>203</u>	<u>204</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				189
	-8 DK				71
	-7 REFUSED				1
	-1 INAPPLICABLE				14,776
	1 YES				6,348
	2 NO				33,042
	TOTAL				54,427
<u>SATELIG</u>	<u>ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO</u>	<u>1.0</u>	<u>NUM</u>	<u>205</u>	<u>205</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				16,469
	2 NO				37,958
	TOTAL				54,427
<u>APPT</u>	<u>HOW DIFFICULT TO GET SPECIALIST APPT?</u>	<u>2.0</u>	<u>NUM</u>	<u>206</u>	<u>207</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				417
	-8 DK				1,372
	-7 REFUSED				22
	-1 INAPPLICABLE				37,958
	1 VERY DIFFICULT				453
	2 SOMEWHAT DIFFICULT				1,430
	3 NOT TOO DIFFICULT				3,010
	4 NOT AT ALL DIFFICULT				6,528
	95 NEVER MADE APPOINTMENT				3,237
	TOTAL				54,427
<u>CHANPROV</u>	<u>DID HAVE TO CHANGE PRIMARY CARE PROVIDER</u>	<u>2.0</u>	<u>NUM</u>	<u>208</u>	<u>209</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				417
	-8 DK				382
	-7 REFUSED				22
	-1 INAPPLICABLE				37,958
	1 YES				1,967
	2 YES, MOVED TO ANOTHER AREA				451
	3 NO				12,530
	95 DIDN'T HAVE A PRIMARY CARE PROVIDER				700
	TOTAL				54,427

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>COSTQUAL</u>	<u>IMPORTANCE COST/QUALITY IN CHOOSING PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>210</u>	<u>211</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				417
	-8 DK				428
	-7 REFUSED				10
	-1 INAPPLICABLE				37,958
	1 PRIMARILY QUALITY				1,698
	2 PRIMARILY COST				1,284
	3 COST/QUALITY EQUALLY IMPORTANT				6,179
	95 HAD NO CHOICE				6,453
	TOTAL				54,427
<u>CUSTSERV</u>	<u>HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE</u>	<u>2.0</u>	<u>NUM</u>	<u>212</u>	<u>213</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				420
	-8 DK				309
	-7 REFUSED				10
	-1 INAPPLICABLE				37,958
	1 YES				3,838
	2 NO				11,892
	TOTAL				54,427
<u>DIFFREF</u>	<u>HOW DIFFICULT TO GET SPECIALIST REFERRAL</u>	<u>2.0</u>	<u>NUM</u>	<u>214</u>	<u>215</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				413
	-8 DK				2,345
	-7 REFUSED				22
	-1 INAPPLICABLE				37,958
	1 VERY DIFFICULT				434
	2 SOMEWHAT DIFFICULT				1,180
	3 NOT TOO DIFFICULT				3,609
	4 NOT AT ALL DIFFICULT				8,466
	TOTAL				54,427
<u>PAIDLESS</u>	<u>HAS PLAN PAID LESS THAN EXPECTED?</u>	<u>2.0</u>	<u>NUM</u>	<u>216</u>	<u>217</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				413
	-8 DK				582
	-7 REFUSED				10
	-1 INAPPLICABLE				37,958
	1 YES				1,694
	2 NO				13,770
	TOTAL				54,427

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<u>PLANREF</u>	<u>PLAN REFUSED TO PAY FOR OR APPROVE CARE</u>	<u>2.0</u>	<u>NUM</u>	<u>218</u>	<u>219</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				413
	-8 DK				385
	-7 REFUSED				10
	-1 INAPPLICABLE				37,958
	1 YES				1,570
	2 NO				14,091
	TOTAL				54,427
<u>PLANSAT</u>	<u>SATISFACTION WITH INSURANCE PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>220</u>	<u>221</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				405
	-8 DK				614
	-7 REFUSED				8
	-1 INAPPLICABLE				37,958
	1 NOT AT ALL LIKELY				9,305
	2 NOT TOO LIKELY				4,948
	3 SOMEWHAT LIKELY				785
	4 VERY LIKELY				404
	TOTAL				54,427
<u>RECPLAN</u>	<u>LIKELY TO RECOMMEND PLAN?</u>	<u>2.0</u>	<u>NUM</u>	<u>222</u>	<u>223</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				416
	-8 DK				804
	-7 REFUSED				14
	-1 INAPPLICABLE				37,958
	1 NOT AT ALL LIKELY				1,484
	2 NOT TOO LIKELY				1,465
	3 SOMEWHAT LIKELY				5,210
	4 VERY LIKELY				7,076
	TOTAL				54,427
<u>SATAMT</u>	<u>SATISFIED WITH AMOUNT PAID</u>	<u>2.0</u>	<u>NUM</u>	<u>224</u>	<u>225</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				417
	-8 DK				509
	-7 REFUSED				11
	-1 INAPPLICABLE				37,958
	1 VERY SATISFIED				7,686
	2 SOMEWHAT SATISFIED				4,516
	3 NOT TOO SATISFIED				1,293
	4 NOT AT ALL SATISFIED				886
	95 NO AMOUNT PAID				1,151
	TOTAL				54,427

DATE: March 17, 2003

<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATCHOIC</u>	<u>HOW SATISFIED WITH CHOICE OF PROVIDER</u>	<u>2.0</u>	<u>NUM</u>	<u>226</u>	<u>227</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				417
	-8 DK				576
	-7 REFUSED				22
	-1 INAPPLICABLE				37,958
	1 VERY SATISFIED				9,632
	2 SOMEWHAT SATISFIED				3,450
	3 NOT TOO SATISFIED				734
	4 NOT AT ALL SATISFIED				457
	95 PLAN LETS FAMILY CHOOSE ANY DOCTOR				1,181
	TOTAL				54,427
<u>SATCOVH</u>	<u>HOW SATISFIED WITH HOSPITALIZATION?</u>	<u>2.0</u>	<u>NUM</u>	<u>228</u>	<u>229</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				415
	-8 DK				2,526
	-7 REFUSED				10
	-1 INAPPLICABLE				37,958
	1 VERY SATISFIED				9,738
	2 SOMEWHAT SATISFIED				3,030
	3 NOT TOO SATISFIED				334
	4 NOT AT ALL SATISFIED				251
	95 SERVICE NOT COVERED				29
	96 DON'T KNOW IF SERVICE IS COVERED				136
	TOTAL				54,427
<u>SATCOVMH</u>	<u>HOW SATISFIED WITH MENTAL HEALTH SERVICE</u>	<u>2.0</u>	<u>NUM</u>	<u>230</u>	<u>231</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				417
	-8 DK				4,623
	-7 REFUSED				19
	-1 INAPPLICABLE				37,958
	1 VERY SATISFIED				5,912
	2 SOMEWHAT SATISFIED				1,818
	3 NOT TOO SATISFIED				293
	4 NOT AT ALL SATISFIED				281
	95 SERVICE NOT COVERED				362
	96 DON'T KNOW IF SERVICE IS COVERED				2,744
	TOTAL				54,427

DATE: March 17, 2003

<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATCOVP</u>	<u>HOW SATISFIED W/ PREVENTIVE HEALTH CARE?</u>	<u>2.0</u>	<u>NUM</u>	<u>232</u>	<u>233</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				417
	-8 DK				929
	-7 REFUSED				11
	-1 INAPPLICABLE				37,958
	1 VERY SATISFIED				10,189
	2 SOMEWHAT SATISFIED				3,524
	3 NOT TOO SATISFIED				593
	4 NOT AT ALL SATISFIED				493
	95 SERVICE NOT COVERED				175
	96 DON'T KNOW IF SERVICE IS COVERED				138
	TOTAL				54,427
<u>SATCOVPM</u>	<u>HOW SATISFIED WITH PRESCRIPTION MEDS?</u>	<u>2.0</u>	<u>NUM</u>	<u>234</u>	<u>235</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				417
	-8 DK				900
	-7 REFUSED				11
	-1 INAPPLICABLE				37,958
	1 VERY SATISFIED				10,036
	2 SOMEWHAT SATISFIED				3,305
	3 NOT TOO SATISFIED				679
	4 NOT AT ALL SATISFIED				511
	95 SERVICE NOT COVERED				496
	96 DON'T KNOW IF SERVICE IS COVERED				114
	TOTAL				54,427
<u>SATCS</u>	<u>HOW SATISFIED WITH HOW CALL HANDLED</u>	<u>2.0</u>	<u>NUM</u>	<u>236</u>	<u>237</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				4
	-8 DK				21
	-1 INAPPLICABLE				50,589
	1 VERY SATISFIED				1,663
	2 SOMEWHAT SATISFIED				971
	3 NOT TOO SATISFIED				501
	4 NOT AT ALL SATISFIED				678
	TOTAL				54,427
<u>SATPAPER</u>	<u>SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK</u>	<u>2.0</u>	<u>NUM</u>	<u>238</u>	<u>239</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				417
	-8 DK				600
	-7 REFUSED				10
	-1 INAPPLICABLE				37,958
	1 VERY SATISFIED				5,390
	2 SOMEWHAT SATISFIED				2,081
	3 NOT TOO SATISFIED				424
	4 NOT AT ALL SATISFIED				468
	95 NO PAPERWORK				7,079
	TOTAL				54,427