

DATE: April 21, 2004

ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
219	220	APPT	HOW DIFFICULT TO GET SPECIALIST APPT?
202	203	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
194	195	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
198	199	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
206	207	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
200	201	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
196	197	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM
204	205	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
221	222	CHANPROV	DID HAVE TO CHANGE PRIMARY CARE PROVIDER
93	94	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
166	167	COBRA	COBRA COVERAGE: 1=YES, 2=NO
223	224	COSTQUAL	IMPORTANCE COST/QUALITY IN CHOOSING PLAN
168	168	COVTYPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
225	226	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
149	149	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
160	161	DENTLINS	TYPE OF HI GOTTEN: DENTAL
98	98	DEPNNT	DEPENDENT OF POLICY HOLDER
227	228	DIFFREF	HOW DIFFICULT TO GET SPECIALIST REFERRAL
212	213	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
29	36	DUPERSID	PERSON CVRD BY POLCYHOLDR - ESTABLISHMEN
95	96	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
1	28	EPCPIDX	EPRSIDX + RN + DUPERSID
56	75	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID
45	55	ESTBIDX	ESTABLISHMENT ID
99	100	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
156	157	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
78	88	JOBSIDX	JOB IDENTIFIER
89	90	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
158	159	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
216	217	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
151	151	NOPUFLG	PHLDR NOT IN HC034 OR HC055, OTH REASON
169	169	OOPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
190	191	OOPFLAG	1=OOPPREMX ED/IMP, ELSE 0
170	177	OOPPREM	MONTHLY OUT-OF-POCKET PREMIUM
178	184	OOPPREMX	MONTHLY OUT-OF-POCKET PREMIUM (ED/IMP)
185	189	OOPX12X	ANNUAL OUT-OF-POCKET PREMIUM (ED/IMP)
150	150	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
229	230	PAIDLESS	HAS PLAN PAID LESS THAN EXPECTED?
76	76	PANEL	PANEL NUMBER
37	44	PHLDRIDX	POLICYHOLDER'S DUPERSID
97	97	PHOLDER	POLICY HOLDER
231	232	PLANREF	PLAN REFUSED TO PAY FOR OR APPROVE CARE
233	234	PLANSAT	SATISFACTION WITH INSURANCE PLAN
164	165	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
192	193	PREMLEVX	EDITED PREMLEVEL
154	155	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
91	91	PUF34FLG	1=IN PUF 34, ELSE 0
92	92	PUF55FLG	1=IN PUF 55, ELSE 0
235	236	RECPLAN	LIKELY TO RECOMMEND PLAN?
77	77	RN	ROUND NUMBER
237	238	SATAMT	SATISFIED WITH AMOUNT PAID
239	240	SATCHOIC	HOW SATISFIED WITH CHOICE OF PROVIDER
241	242	SATCOVH	HOW SATISFIED WITH HOSPITALIZATION?
243	244	SATCOVMH	HOW SATISFIED WITH MENTAL HEALTH SERVICE
245	246	SATCOVP	HOW SATISFIED W/ PREVENTIVE HEALTH CARE?
247	248	SATCOVPM	HOW SATISFIED WITH PRESCRIPTION MEDS?
249	250	SATCS	HOW SATISFIED WITH HOW CALL HANDLED
218	218	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
251	252	SATPAPER	SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK
101	102	STATUS1	STATUS - MONTH 1

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----ALPHABETICAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
119	120	STATUS10	STATUS - MONTH 10
121	122	STATUS11	STATUS - MONTH 11
123	124	STATUS12	STATUS - MONTH 12
125	126	STATUS13	STATUS - MONTH 13
127	128	STATUS14	STATUS - MONTH 14
129	130	STATUS15	STATUS - MONTH 15
131	132	STATUS16	STATUS - MONTH 16
133	134	STATUS17	STATUS - MONTH 17
135	136	STATUS18	STATUS - MONTH 18
137	138	STATUS19	STATUS - MONTH 19
103	104	STATUS2	STATUS - MONTH 2
139	140	STATUS20	STATUS - MONTH 20
141	142	STATUS21	STATUS - MONTH 21
143	144	STATUS22	STATUS - MONTH 22
145	146	STATUS23	STATUS - MONTH 23
147	148	STATUS24	STATUS - MONTH 24
105	106	STATUS3	STATUS - MONTH 3
107	108	STATUS4	STATUS - MONTH 4
109	110	STATUS5	STATUS - MONTH 5
111	112	STATUS6	STATUS - MONTH 6
113	114	STATUS7	STATUS - MONTH 7
115	116	STATUS8	STATUS - MONTH 8
117	118	STATUS9	STATUS - MONTH 9
152	153	TYPEFLAG	TYPE OF ESTABLISHMENT
208	209	UPRHMO	HMO COVERAGE (FROM PRPL)
210	211	UPRMNC	PLAN REQRD COVRD PERS USE GATEKEEPER
162	163	VISIONIN	TYPE OF HI GOTTEN: VISION
214	215	VISITPAY	PLAN PAY NON-HMO, NON-REFER DR VISIT

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
1	28	EPCPIDX	EPRSIDX + RN + DUPERSID
29	36	DUPERSID	PERSON CVRD BY POLCYHOLDR - ESTABLISHMEN
37	44	PHLDRIDX	POLICYHOLDER'S DUPERSID
45	55	ESTBIDX	ESTABLISHMENT ID
56	75	EPRSIDX	ESTABLISHMENT ID + POLICYHOLDER ID
76	76	PANEL	PANEL NUMBER
77	77	RN	ROUND NUMBER
78	88	JOBSIDX	JOB IDENTIFIER
89	90	JOBSINFR	JOBSIDX INFERRED RATHER THAN REPORTED ID
91	91	PUF34FLG	1=IN PUF 34, ELSE 0
92	92	PUF55FLG	1=IN PUF 55, ELSE 0
93	94	CMJINS	CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO
95	96	EMPLSTAT	POLICYHOLDER EMPLOYMENT STATUS
97	97	PHOLDER	POLICY HOLDER
98	98	DEPDNT	DEPENDENT OF POLICY HOLDER
99	100	EVALCOVR	COVERED @ INTERVIEW DATE OR 12/31
101	102	STATUS1	STATUS - MONTH 1
103	104	STATUS2	STATUS - MONTH 2
105	106	STATUS3	STATUS - MONTH 3
107	108	STATUS4	STATUS - MONTH 4
109	110	STATUS5	STATUS - MONTH 5
111	112	STATUS6	STATUS - MONTH 6
113	114	STATUS7	STATUS - MONTH 7
115	116	STATUS8	STATUS - MONTH 8
117	118	STATUS9	STATUS - MONTH 9
119	120	STATUS10	STATUS - MONTH 10
121	122	STATUS11	STATUS - MONTH 11
123	124	STATUS12	STATUS - MONTH 12
125	126	STATUS13	STATUS - MONTH 13
127	128	STATUS14	STATUS - MONTH 14
129	130	STATUS15	STATUS - MONTH 15
131	132	STATUS16	STATUS - MONTH 16
133	134	STATUS17	STATUS - MONTH 17
135	136	STATUS18	STATUS - MONTH 18
137	138	STATUS19	STATUS - MONTH 19
139	140	STATUS20	STATUS - MONTH 20
141	142	STATUS21	STATUS - MONTH 21
143	144	STATUS22	STATUS - MONTH 22
145	146	STATUS23	STATUS - MONTH 23
147	148	STATUS24	STATUS - MONTH 24
149	149	DECPHLDR	DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO
150	150	OUTPHLDR	OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO
151	151	NOPUFLG	PHLDR NOT IN HC034 OR HC055, OTH REASON
152	153	TYPEFLAG	TYPE OF ESTABLISHMENT
154	155	PRIVCAT	CATEGORY OF PRIVATE COVERAGE
156	157	HOSPINSX	TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)
158	159	MSUPINSX	TYPE OF HI GOTTEN: MEDIGAP (EDITED)
160	161	DENTLINS	TYPE OF HI GOTTEN: DENTAL
162	163	VISIONIN	TYPE OF HI GOTTEN: VISION
164	165	PMEDINS	TYPE OF HI GOTTEN: PRESCRIPTION DRUG
166	167	COBRA	COBRA COVERAGE: 1=YES, 2=NO
168	168	COVTPIN	COVERAGE @INTVW: 1=SINGLE, 2=FAMILY
169	169	OPELIG	FLAG: POLICYHOLDER ESTB HAS PREMIUM
170	177	OOPPREM	MONTHLY OUT-OF-POCKET PREMIUM
178	184	OOPPREMX	MONTHLY OUT-OF-POCKET PREMIUM (ED/IMP)
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190	191	OOPFLAG	1=OOPPREMX ED/IMP, ELSE 0
192	193	PREMLEVX	EDITED PREMLEVEL
194	195	BYFED	FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM
196	197	BYSTATE	STATE GOVT PAID FOR PRIV PLAN PREMIUM

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ALPHABETICAL AND POSITIONAL LISTING OF VARIABLES

-----POSITIONAL LISTING OF VARIABLES-----

<u>START</u>	<u>END</u>	<u>NAME</u>	<u>DESCRIPTION</u>
198	199	BYLOCAL	LOCAL GOVT PAID FOR PRIV PLAN PREMIUM
200	201	BYSOMGOV	SOME GOVT PAID FOR PRIV PLAN PREMIUM
202	203	BYEMPL	EMPLOYER PAID FOR PRIV PLAN PREMIUM
204	205	BYUNION	UNION PAID FOR PRIV PLAN PREMIUM
206	207	BYOTHER	OTHER PAID FOR PRIV PLAN PREMIUM
208	209	UPRHMO	HMO COVERAGE (FROM PRPL)
210	211	UPRMNC	PLAN REQD COVRD PERS USE GATEKEEPER
212	213	DRLIST	DOES PLAN HAVE A BOOK/LIST OF DOCTORS?
214	215	VISITPAY	PLAN PAY NON-HMO, NON-REFER DR VISIT
216	217	NAMECHNG	HAS THERE BEEN A CHANGE IN PLAN NAME
218	218	SATELIG	ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO
219	220	APPT	HOW DIFFICULT TO GET SPECIALIST APPT?
221	222	CHANPROV	DID HAVE TO CHANGE PRIMARY CARE PROVIDER
223	224	COSTQUAL	IMPORTANCE COST/QUALITY IN CHOOSING PLAN
225	226	CUSTSERV	HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE
227	228	DIFFREF	HOW DIFFICULT TO GET SPECIALIST REFERRAL
229	230	PAIDLESS	HAS PLAN PAID LESS THAN EXPECTED?
231	232	PLANREF	PLAN REFUSED TO PAY FOR OR APPROVE CARE
233	234	PLANSAT	SATISFACTION WITH INSURANCE PLAN
235	236	RECPLAN	LIKELY TO RECOMMEND PLAN?
237	238	SATAMT	SATISFIED WITH AMOUNT PAID
239	240	SATCHOIC	HOW SATISFIED WITH CHOICE OF PROVIDER
241	242	SATCOVH	HOW SATISFIED WITH HOSPITALIZATION?
243	244	SATCOVMH	HOW SATISFIED WITH MENTAL HEALTH SERVICE
245	246	SATCOVP	HOW SATISFIED W/ PREVENTIVE HEALTH CARE?
247	248	SATCOVPM	HOW SATISFIED WITH PRESCRIPTION MEDS?
249	250	SATCS	HOW SATISFIED WITH HOW CALL HANDLED
251	252	SATPAPER	SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EPCPIDX</u>	<u>EPRSIDX + RN + DUPERSID</u>	<u>28.0</u>	<u>CHAR</u>	<u>1</u>	<u>28</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				71,790
	TOTAL				71,790
<u>DUPERSID</u>	<u>PERSON CVRD BY POLCYHOLDR - ESTABLISHMENT</u>	<u>8.0</u>	<u>CHAR</u>	<u>29</u>	<u>36</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				71,790
	TOTAL				71,790
<u>PHLDRIDX</u>	<u>POLICYHOLDER'S DUPERSID</u>	<u>8.0</u>	<u>CHAR</u>	<u>37</u>	<u>44</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				71,790
	TOTAL				71,790
<u>ESTBIDX</u>	<u>ESTABLISHMENT ID</u>	<u>11.0</u>	<u>CHAR</u>	<u>45</u>	<u>55</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				71,790
	TOTAL				71,790
<u>EPRSIDX</u>	<u>ESTABLISHMENT ID + POLICYHOLDER ID</u>	<u>20.0</u>	<u>CHAR</u>	<u>56</u>	<u>75</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	VALID ID				71,790
	TOTAL				71,790
<u>PANEL</u>	<u>PANEL NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>76</u>	<u>76</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	5				23,195
	6				48,595
	TOTAL				71,790
<u>RN</u>	<u>ROUND NUMBER</u>	<u>1.0</u>	<u>NUM</u>	<u>77</u>	<u>77</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	1				16,081
	2				16,772
	3				23,473
	4				7,855
	5				7,609
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>JOBSIDX</u>	<u>JOB IDENTIFIER</u>	<u>11.0</u>	<u>CHAR</u>	<u>78</u>	<u>88</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				12,699
	VALID ID				59,091
	TOTAL				71,790
<u>JOBSINFR</u>	<u>JOBSIDX INFERRED RATHER THAN REPORTED ID</u>	<u>2.0</u>	<u>NUM</u>	<u>89</u>	<u>90</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				12,699
	0 NO				58,625
	1 YES				466
	TOTAL				71,790
<u>PUF34FLG</u>	<u>1=IN PUF 34, ELSE 0</u>	<u>1.0</u>	<u>NUM</u>	<u>91</u>	<u>91</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NO				1,924
	1 YES				69,866
	TOTAL				71,790
<u>PUF55FLG</u>	<u>1=IN PUF 55, ELSE 0</u>	<u>1.0</u>	<u>NUM</u>	<u>92</u>	<u>92</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NO				4,028
	1 YES				67,762
	TOTAL				71,790
<u>CMJINS</u>	<u>CMJ AS THE SOURCE OF PLAN: 1 YES, 2 NO</u>	<u>2.0</u>	<u>NUM</u>	<u>93</u>	<u>94</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				9,050
	1 YES				52,190
	2 NO				10,550
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>EMPLSTAT</u>	<u>POLICYHOLDER EMPLOYMENT STATUS</u>	<u>2.0</u>	<u>NUM</u>	<u>95</u>	<u>96</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				21
	-7 REFUSED				3
	-2 ED IN PREV RND				608
	-1 INAPPLICABLE				70,765
	1 CURRENTLY EMPLOYED				34
	2 RETIRED				79
	3 PREVIOUSLY EMPLOYED				129
	4 DECEASED				112
	91 OTHER				39
	TOTAL				71,790
<u>PHOLDER</u>	<u>POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>97</u>	<u>97</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 DEPENDENT				35,217
	1 POLICYHOLDER				36,573
	TOTAL				71,790
<u>DEPDNT</u>	<u>DEPENDENT OF POLICY HOLDER</u>	<u>1.0</u>	<u>NUM</u>	<u>98</u>	<u>98</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 POLICYHOLDER				36,573
	1 DEPENDENT				35,217
	TOTAL				71,790
<u>EVALCOVR</u>	<u>COVERED @ INTERVIEW DATE OR 12/31</u>	<u>2.0</u>	<u>NUM</u>	<u>99</u>	<u>100</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				1,276
	1 YES				66,376
	2 NO				4,138
	TOTAL				71,790
<u>STATUS1</u>	<u>STATUS - MONTH 1</u>	<u>2.0</u>	<u>NUM</u>	<u>101</u>	<u>102</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				56,193
	1 YES				15,269
	2 NO				328
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS2</u>	<u>STATUS - MONTH 2</u>	<u>2.0</u>	<u>NUM</u>	<u>103</u>	<u>104</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				54,153
	1 YES				17,283
	2 NO				354
	TOTAL				71,790
<u>STATUS3</u>	<u>STATUS - MONTH 3</u>	<u>2.0</u>	<u>NUM</u>	<u>105</u>	<u>106</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				49,406
	1 YES				21,772
	2 NO				612
	TOTAL				71,790
<u>STATUS4</u>	<u>STATUS - MONTH 4</u>	<u>2.0</u>	<u>NUM</u>	<u>107</u>	<u>108</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				52,039
	1 YES				18,994
	2 NO				757
	TOTAL				71,790
<u>STATUS5</u>	<u>STATUS - MONTH 5</u>	<u>2.0</u>	<u>NUM</u>	<u>109</u>	<u>110</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				53,177
	1 YES				17,728
	2 NO				885
	TOTAL				71,790
<u>STATUS6</u>	<u>STATUS - MONTH 6</u>	<u>2.0</u>	<u>NUM</u>	<u>111</u>	<u>112</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				54,183
	1 YES				16,635
	2 NO				972
	TOTAL				71,790
<u>STATUS7</u>	<u>STATUS - MONTH 7</u>	<u>2.0</u>	<u>NUM</u>	<u>113</u>	<u>114</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				54,756
	1 YES				16,004
	2 NO				1,030
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS8</u>	<u>STATUS - MONTH 8</u>	<u>2.0</u>	<u>NUM</u>	<u>115</u>	<u>116</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				50,478
	1 YES				20,037
	2 NO				1,275
	TOTAL				71,790
<u>STATUS9</u>	<u>STATUS - MONTH 9</u>	<u>2.0</u>	<u>NUM</u>	<u>117</u>	<u>118</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				50,348
	1 YES				20,245
	2 NO				1,197
	TOTAL				71,790
<u>STATUS10</u>	<u>STATUS - MONTH 10</u>	<u>2.0</u>	<u>NUM</u>	<u>119</u>	<u>120</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				52,075
	1 YES				18,815
	2 NO				900
	TOTAL				71,790
<u>STATUS11</u>	<u>STATUS - MONTH 11</u>	<u>2.0</u>	<u>NUM</u>	<u>121</u>	<u>122</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				55,138
	1 YES				15,935
	2 NO				717
	TOTAL				71,790
<u>STATUS12</u>	<u>STATUS - MONTH 12</u>	<u>2.0</u>	<u>NUM</u>	<u>123</u>	<u>124</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				55,956
	1 YES				15,098
	2 NO				736
	TOTAL				71,790
<u>STATUS13</u>	<u>STATUS - MONTH 13</u>	<u>2.0</u>	<u>NUM</u>	<u>125</u>	<u>126</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				63,120
	1 YES				8,465
	2 NO				205
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS14</u>	<u>STATUS - MONTH 14</u>	<u>2.0</u>	<u>NUM</u>	<u>127</u>	<u>128</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				62,283
	1 YES				9,169
	2 NO				338
	TOTAL				71,790
<u>STATUS15</u>	<u>STATUS - MONTH 15</u>	<u>2.0</u>	<u>NUM</u>	<u>129</u>	<u>130</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				61,819
	1 YES				9,500
	2 NO				471
	TOTAL				71,790
<u>STATUS16</u>	<u>STATUS - MONTH 16</u>	<u>2.0</u>	<u>NUM</u>	<u>131</u>	<u>132</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				62,653
	1 YES				8,618
	2 NO				519
	TOTAL				71,790
<u>STATUS17</u>	<u>STATUS - MONTH 17</u>	<u>2.0</u>	<u>NUM</u>	<u>133</u>	<u>134</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				63,190
	1 YES				8,067
	2 NO				533
	TOTAL				71,790
<u>STATUS18</u>	<u>STATUS - MONTH 18</u>	<u>2.0</u>	<u>NUM</u>	<u>135</u>	<u>136</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				63,713
	1 YES				7,505
	2 NO				572
	TOTAL				71,790
<u>STATUS19</u>	<u>STATUS - MONTH 19</u>	<u>2.0</u>	<u>NUM</u>	<u>137</u>	<u>138</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				61,914
	1 YES				9,236
	2 NO				640
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>STATUS20</u>	<u>STATUS - MONTH 20</u>	<u>2.0</u>	<u>NUM</u>	<u>139</u>	<u>140</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				62,015
	1 YES				9,179
	2 NO				596
	TOTAL				71,790
<u>STATUS21</u>	<u>STATUS - MONTH 21</u>	<u>2.0</u>	<u>NUM</u>	<u>141</u>	<u>142</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				62,520
	1 YES				8,765
	2 NO				505
	TOTAL				71,790
<u>STATUS22</u>	<u>STATUS - MONTH 22</u>	<u>2.0</u>	<u>NUM</u>	<u>143</u>	<u>144</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				63,140
	1 YES				8,235
	2 NO				415
	TOTAL				71,790
<u>STATUS23</u>	<u>STATUS - MONTH 23</u>	<u>2.0</u>	<u>NUM</u>	<u>145</u>	<u>146</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				63,898
	1 YES				7,566
	2 NO				326
	TOTAL				71,790
<u>STATUS24</u>	<u>STATUS - MONTH 24</u>	<u>2.0</u>	<u>NUM</u>	<u>147</u>	<u>148</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				64,295
	1 YES				7,140
	2 NO				355
	TOTAL				71,790
<u>DECPHLDR</u>	<u>DECEASED POLICYHOLDER FLAG: 1 YES, 2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>149</u>	<u>149</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				393
	2 NO				71,397
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>OUTPHLDR</u>	<u>OUT-OF-RU POLICYHOLDER FLAG: 1 YES, 2 NO</u>	<u>1.0</u>	<u>NUM</u>	<u>150</u>	<u>150</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				2,122
	2 NO				69,668
	TOTAL				71,790
<u>NOPUFLG</u>	<u>PHLDR NOT IN HC034 OR HC055, OTH REASON</u>	<u>1.0</u>	<u>NUM</u>	<u>151</u>	<u>151</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				277
	2 NO				71,513
	TOTAL				71,790
<u>TYPEFLAG</u>	<u>TYPE OF ESTABLISHMENT</u>	<u>2.0</u>	<u>NUM</u>	<u>152</u>	<u>153</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				418
	-8 DK				32
	1 EMPLOYER				59,202
	2 UNION				2,246
	3 GROUP				1,400
	4 HEALTH ALLIANCE				118
	5 INSURANCE COMPANY- FROM AN AGENT				1,388
	6 INSURANCE COMPANY				1,997
	7 HMO				703
	8 COBRA				223
	9 PREVIOUS EMPLOYER- NOT COBRA				335
	10 SPOUSE PREVIOUS EMPLOYER				539
	11 SCHOOL				143
	12 UNKNOWN TYPE-OUTSIDE RU				2,555
	13 UNKNOWN TYPE-COLLECTED AT OTHER				491
	TOTAL				71,790
<u>PRIVCAT</u>	<u>CATEGORY OF PRIVATE COVERAGE</u>	<u>2.0</u>	<u>NUM</u>	<u>154</u>	<u>155</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	0 NOT HOSP/PHYS OR MEDIGAP COVERAGE				1,099
	1 EMPLOYER/UNION				61,794
	2 NONGROUP				3,769
	3 OTHER GROUP				1,442
	4 OUT OF HOUSEHOLD				2,535
	5 SELF-EMPLOYED				265
	99 DONT KNOW WHAT KIND PRIV COV				886
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>HOSPINSX</u>	<u>TYPE OF HI GOTTEN: HOSPITAL/HMO (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>156</u>	<u>157</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				180
	-8 DK				659
	-7 REFUSED				9
	1 YES				68,977
	2 NO				1,965
	TOTAL				71,790
<u>MSUPINSX</u>	<u>TYPE OF HI GOTTEN: MEDIGAP (EDITED)</u>	<u>2.0</u>	<u>NUM</u>	<u>158</u>	<u>159</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1,046
	-8 DK				710
	-7 REFUSED				17
	1 YES				2,862
	2 NO				67,155
	TOTAL				71,790
<u>DENTLINS</u>	<u>TYPE OF HI GOTTEN: DENTAL</u>	<u>2.0</u>	<u>NUM</u>	<u>160</u>	<u>161</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1,158
	-8 DK				704
	-7 REFUSED				17
	1 YES				46,429
	2 NO				23,482
	TOTAL				71,790
<u>VISIONIN</u>	<u>TYPE OF HI GOTTEN: VISION</u>	<u>2.0</u>	<u>NUM</u>	<u>162</u>	<u>163</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1,193
	-8 DK				706
	-7 REFUSED				17
	1 YES				38,916
	2 NO				30,958
	TOTAL				71,790
<u>PMEDINS</u>	<u>TYPE OF HI GOTTEN: PRESCRIPTION DRUG</u>	<u>2.0</u>	<u>NUM</u>	<u>164</u>	<u>165</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1,172
	-8 DK				706
	-7 REFUSED				17
	-1 INAPPLICABLE				9
	1 YES				61,712
	2 NO				8,174
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>COBRA</u>	<u>COBRA COVERAGE: 1=YES, 2=NO</u>	<u>2.0</u>	<u>NUM</u>	<u>166</u>	<u>167</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				1,150
	-8 DK				104
	-7 REFUSED				6
	-1 INAPPLICABLE				61,500
	1 YES				2,054
	2 NO				6,976
	TOTAL				71,790
<u>COVTYPIN</u>	<u>COVERAGE @INTVW: 1=SINGLE, 2=FAMILY</u>	<u>1.0</u>	<u>NUM</u>	<u>168</u>	<u>168</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 SINGLE				20,804
	2 FAMILY				50,986
	TOTAL				71,790
<u>OPELIG</u>	<u>FLAG: POLICYHOLDER ESTB HAS PREMIUM</u>	<u>1.0</u>	<u>NUM</u>	<u>169</u>	<u>169</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				23,812
	2 NO				47,978
	TOTAL				71,790
<u>OOPREM</u>	<u>MONTHLY OUT-OF-POCKET PREMIUM</u>	<u>8.2</u>	<u>NUM</u>	<u>170</u>	<u>177</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				758
	-8 DK				4,234
	-7 REFUSED				84
	-1 INAPPLICABLE				47,978
	0 NO PREMIUM CONTRIBUTION				6,195
	\$0 - \$50				3,257
	\$51 - \$104				3,057
	\$105 - \$195				3,164
	\$196 - \$14400				3,063
	TOTAL				71,790
<u>OOPREMX</u>	<u>MONTHLY OUT-OF-POCKET PREMIUM (ED/IMP)</u>	<u>7.2</u>	<u>NUM</u>	<u>178</u>	<u>184</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				47,978
	0				6,195
	\$1 - \$60				4,509
	\$61 - \$115				4,332
	\$116 - \$200				4,528
	\$201 - \$2480				4,248
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>OOPX12X</u>	<u>ANNUAL OUT-OF-POCKET PREMIUM (ED/IMP)</u>	<u>5.0</u>	<u>NUM</u>	<u>185</u>	<u>189</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				47,978
	0				6,195
	\$15 - \$720				4,509
	\$721 - \$1378				4,332
	\$1379 - \$2400				4,528
	\$2401 - \$29760				4,248
	TOTAL				71,790
<u>OOPFLAG</u>	<u>1=OOPPREMX ED/IMP, ELSE 0</u>	<u>2.0</u>	<u>NUM</u>	<u>190</u>	<u>191</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-1 INAPPLICABLE				47,978
	0 NO				17,623
	1 YES				6,189
	TOTAL				71,790
<u>PREMLEVX</u>	<u>EDITED PREMLEVEL</u>	<u>2.0</u>	<u>NUM</u>	<u>192</u>	<u>193</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				735
	-8 DK				950
	-7 REFUSED				5
	-1 INAPPLICABLE				47,978
	1 FAMILY PAYS ALL PREMIUM COST				3,574
	2 FAMILY PAYS SOME PREMIUM COST				11,484
	3 FAMILY DOES NOT KNOW				969
	4 FAMILY DOES NOT PAY PREMIUM COST				6,095
	TOTAL				71,790
<u>BYFED</u>	<u>FEDERAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>194</u>	<u>195</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				18
	-8 DK				257
	-7 REFUSED				4
	-1 INAPPLICABLE				41,491
	1 YES				1,312
	2 NO				28,708
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYSTATE</u>	<u>STATE GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>196</u>	<u>197</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				18
	-8 DK				257
	-7 REFUSED				4
	-1 INAPPLICABLE				41,490
	1 YES				1,540
	2 NO				28,481
	TOTAL				71,790
<u>BYLOCAL</u>	<u>LOCAL GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>198</u>	<u>199</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				18
	-8 DK				257
	-7 REFUSED				4
	-1 INAPPLICABLE				41,491
	1 YES				1,174
	2 NO				28,846
	TOTAL				71,790
<u>BYSOMGOV</u>	<u>SOME GOVT PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>200</u>	<u>201</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				18
	-8 DK				257
	-7 REFUSED				4
	-1 INAPPLICABLE				41,491
	1 YES				133
	2 NO				29,887
	TOTAL				71,790
<u>BYEMPL</u>	<u>EMPLOYER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>202</u>	<u>203</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				19
	-8 DK				257
	-7 REFUSED				4
	-1 INAPPLICABLE				41,491
	1 YES				24,718
	2 NO				5,301
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>BYUNION</u>	<u>UNION PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>204</u>	<u>205</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				18
	-8 DK				257
	-7 REFUSED				4
	-1 INAPPLICABLE				41,493
	1 YES				1,025
	2 NO				28,993
	TOTAL				71,790
<u>BYOTHER</u>	<u>OTHER PAID FOR PRIV PLAN PREMIUM</u>	<u>2.0</u>	<u>NUM</u>	<u>206</u>	<u>207</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				17
	-8 DK				257
	-7 REFUSED				4
	-1 INAPPLICABLE				41,494
	1 YES				665
	2 NO				29,353
	TOTAL				71,790
<u>UPRHMO</u>	<u>HMO COVERAGE (FROM PRPL)</u>	<u>2.0</u>	<u>NUM</u>	<u>208</u>	<u>209</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				801
	-8 DK				1,456
	-7 REFUSED				33
	-1 INAPPLICABLE				1,099
	1 PRIVATE PLAN IS HMO				33,321
	2 PRIVATE PLAN IS NOT HMO				35,080
	TOTAL				71,790
<u>UPRMNC</u>	<u>PLAN REQD COVRD PERS USE GATEKEEPER</u>	<u>2.0</u>	<u>NUM</u>	<u>210</u>	<u>211</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				2,679
	-8 DK				1,241
	-7 REFUSED				19
	-1 INAPPLICABLE				1,099
	1 YES				6,678
	2 NO				60,074
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>DRLIST</u>	<u>DOES PLAN HAVE A BOOK/LIST OF DOCTORS?</u>	<u>2.0</u>	<u>NUM</u>	<u>212</u>	<u>213</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				2,679
	-8 DK				1,502
	-7 REFUSED				16
	-1 INAPPLICABLE				41,098
	1 YES				12,459
	2 NO				14,036
	TOTAL				71,790
<u>VISITPAY</u>	<u>PLAN PAY NON-HMO, NON-REFER DR VISIT</u>	<u>2.0</u>	<u>NUM</u>	<u>214</u>	<u>215</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				3,950
	-8 DK				1,420
	-1 INAPPLICABLE				48,698
	1 YES				13,547
	2 NO				4,175
	TOTAL				71,790
<u>NAMECHNG</u>	<u>HAS THERE BEEN A CHANGE IN PLAN NAME</u>	<u>2.0</u>	<u>NUM</u>	<u>216</u>	<u>217</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				195
	-8 DK				127
	-7 REFUSED				2
	-1 INAPPLICABLE				24,488
	1 YES				7,196
	2 NO				39,782
	TOTAL				71,790
<u>SATELIG</u>	<u>ELIG. FOR SATIS. PLAN QUEST: 1=YES, 2=NO</u>	<u>1.0</u>	<u>NUM</u>	<u>218</u>	<u>218</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	1 YES				21,699
	2 NO				50,091
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>APPT</u>	<u>HOW DIFFICULT TO GET SPECIALIST APPT?</u>	<u>2.0</u>	<u>NUM</u>	<u>219</u>	<u>220</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				485
	-8 DK				1,578
	-7 REFUSED				20
	-1 INAPPLICABLE				50,091
	1 VERY DIFFICULT				540
	2 SOMEWHAT DIFFICULT				1,975
	3 NOT TOO DIFFICULT				3,866
	4 NOT AT ALL DIFFICULT				8,688
	95 NEVER MADE APPOINTMENT				4,547
	TOTAL				71,790
<u>CHANPROV</u>	<u>DID HAVE TO CHANGE PRIMARY CARE PROVIDER</u>	<u>2.0</u>	<u>NUM</u>	<u>221</u>	<u>222</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				487
	-8 DK				504
	-7 REFUSED				19
	-1 INAPPLICABLE				50,091
	1 YES				2,721
	2 YES, MOVED TO ANOTHER AREA				606
	3 NO				16,555
	95 DIDN'T HAVE A PRIMARY CARE PROVIDER				807
	TOTAL				71,790
<u>COSTQUAL</u>	<u>IMPORTANCE COST/QUALITY IN CHOOSING PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>223</u>	<u>224</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				490
	-8 DK				549
	-7 REFUSED				21
	-1 INAPPLICABLE				50,091
	1 PRIMARILY QUALITY				2,125
	2 PRIMARILY COST				1,806
	3 COST/QUALITY EQUALLY IMPORTANT				7,873
	95 HAD NO CHOICE				8,835
	TOTAL				71,790
<u>CUSTSERV</u>	<u>HAS CALLED CUSTOMER SERVICE/ADMIN OFFICE</u>	<u>2.0</u>	<u>NUM</u>	<u>225</u>	<u>226</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				487
	-8 DK				383
	-7 REFUSED				32
	-1 INAPPLICABLE				50,091
	1 YES				5,730
	2 NO				15,067
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>DIFFREF</u>	<u>HOW DIFFICULT TO GET SPECIALIST REFERRAL</u>	<u>2.0</u>	<u>NUM</u>	<u>227</u>	<u>228</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				486
	-8 DK				2,962
	-7 REFUSED				26
	-1 INAPPLICABLE				50,091
	1 VERY DIFFICULT				521
	2 SOMEWHAT DIFFICULT				1,572
	3 NOT TOO DIFFICULT				4,510
	4 NOT AT ALL DIFFICULT				11,622
	TOTAL				71,790
<u>PAIDLESS</u>	<u>HAS PLAN PAID LESS THAN EXPECTED?</u>	<u>2.0</u>	<u>NUM</u>	<u>229</u>	<u>230</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				487
	-8 DK				691
	-7 REFUSED				34
	-1 INAPPLICABLE				50,091
	1 YES				2,443
	2 NO				18,044
	TOTAL				71,790
<u>PLANREF</u>	<u>PLAN REFUSED TO PAY FOR OR APPROVE CARE</u>	<u>2.0</u>	<u>NUM</u>	<u>231</u>	<u>232</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				487
	-8 DK				485
	-7 REFUSED				30
	-1 INAPPLICABLE				50,091
	1 YES				2,255
	2 NO				18,442
	TOTAL				71,790
<u>PLANSAT</u>	<u>SATISFACTION WITH INSURANCE PLAN</u>	<u>2.0</u>	<u>NUM</u>	<u>233</u>	<u>234</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				481
	-8 DK				714
	-7 REFUSED				23
	-1 INAPPLICABLE				50,091
	1 NOT AT ALL LIKELY				11,791
	2 NOT TOO LIKELY				6,873
	3 SOMEWHAT LIKELY				1,290
	4 VERY LIKELY				527
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>RECPLAN</u>	<u>LIKELY TO RECOMMEND PLAN?</u>	<u>2.0</u>	<u>NUM</u>	<u>235</u>	<u>236</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				488
	-8 DK				933
	-7 REFUSED				22
	-1 INAPPLICABLE				50,091
	1 NOT AT ALL LIKELY				2,151
	2 NOT TOO LIKELY				2,099
	3 SOMEWHAT LIKELY				6,840
	4 VERY LIKELY				9,166
	TOTAL				71,790
<u>SATAMT</u>	<u>SATISFIED WITH AMOUNT PAID</u>	<u>2.0</u>	<u>NUM</u>	<u>237</u>	<u>238</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				486
	-8 DK				646
	-7 REFUSED				23
	-1 INAPPLICABLE				50,091
	1 VERY SATISFIED				9,413
	2 SOMEWHAT SATISFIED				6,233
	3 NOT TOO SATISFIED				1,915
	4 NOT AT ALL SATISFIED				1,298
	95 NO AMOUNT PAID				1,685
	TOTAL				71,790
<u>SATCHOIC</u>	<u>HOW SATISFIED WITH CHOICE OF PROVIDER</u>	<u>2.0</u>	<u>NUM</u>	<u>239</u>	<u>240</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				488
	-8 DK				705
	-7 REFUSED				22
	-1 INAPPLICABLE				50,091
	1 VERY SATISFIED				12,635
	2 SOMEWHAT SATISFIED				4,993
	3 NOT TOO SATISFIED				998
	4 NOT AT ALL SATISFIED				533
	95 PLAN LETS FAMILY CHOOSE ANY DOCTOR				1,325
	TOTAL				71,790

DATE: April 21, 2004

<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATCOVH</u>	<u>HOW SATISFIED WITH HOSPITALIZATION?</u>	<u>2.0</u>	<u>NUM</u>	<u>241</u>	<u>242</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				487
	-8 DK				3,288
	-7 REFUSED				25
	-1 INAPPLICABLE				50,091
	1 VERY SATISFIED				12,221
	2 SOMEWHAT SATISFIED				4,453
	3 NOT TOO SATISFIED				538
	4 NOT AT ALL SATISFIED				308
	95 SERVICE NOT COVERED				48
	96 DON'T KNOW IF SERVICE IS COVERED				331
	TOTAL				71,790
<u>SATCOVMH</u>	<u>HOW SATISFIED WITH MENTAL HEALTH SERVICE</u>	<u>2.0</u>	<u>NUM</u>	<u>243</u>	<u>244</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				487
	-8 DK				6,118
	-7 REFUSED				25
	-1 INAPPLICABLE				50,091
	1 VERY SATISFIED				7,310
	2 SOMEWHAT SATISFIED				2,539
	3 NOT TOO SATISFIED				407
	4 NOT AT ALL SATISFIED				340
	95 SERVICE NOT COVERED				421
	96 DON'T KNOW IF SERVICE IS COVERED				4,052
	TOTAL				71,790
<u>SATCOVP</u>	<u>HOW SATISFIED W/ PREVENTIVE HEALTH CARE?</u>	<u>2.0</u>	<u>NUM</u>	<u>245</u>	<u>246</u>
	<u>VALUE</u>			<u>UNWEIGHTED</u>	
	-9 NOT ASCERTAINED				487
	-8 DK				1,103
	-7 REFUSED				25
	-1 INAPPLICABLE				50,091
	1 VERY SATISFIED				12,929
	2 SOMEWHAT SATISFIED				5,147
	3 NOT TOO SATISFIED				902
	4 NOT AT ALL SATISFIED				597
	95 SERVICE NOT COVERED				225
	96 DON'T KNOW IF SERVICE IS COVERED				284
	TOTAL				71,790

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<u>NAME</u>	<u>DESCRIPTION</u>	<u>FORMAT</u>	<u>TYPE</u>	<u>START</u>	<u>END</u>
<u>SATCOVPM</u>	<u>HOW SATISFIED WITH PRESCRIPTION MEDS?</u>	<u>2.0</u>	<u>NUM</u>	<u>247</u>	<u>248</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				487
	-8 DK				1,152
	-7 REFUSED				25
	-1 INAPPLICABLE				50,091
	1 VERY SATISFIED				12,370
	2 SOMEWHAT SATISFIED				4,998
	3 NOT TOO SATISFIED				1,150
	4 NOT AT ALL SATISFIED				693
	95 SERVICE NOT COVERED				687
	96 DON'T KNOW IF SERVICE IS COVERED				137
	TOTAL				71,790
<u>SATCS</u>	<u>HOW SATISFIED WITH HOW CALL HANDLED</u>	<u>2.0</u>	<u>NUM</u>	<u>249</u>	<u>250</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-8 DK				35
	-1 INAPPLICABLE				66,060
	1 VERY SATISFIED				2,411
	2 SOMEWHAT SATISFIED				1,556
	3 NOT TOO SATISFIED				814
	4 NOT AT ALL SATISFIED				914
	TOTAL				71,790
<u>SATPAPER</u>	<u>SATISFIED W/ AMOUNT/DIFFICULTY PAPERWORK</u>	<u>2.0</u>	<u>NUM</u>	<u>251</u>	<u>252</u>
	<u>VALUE</u>				<u>UNWEIGHTED</u>
	-9 NOT ASCERTAINED				485
	-8 DK				761
	-7 REFUSED				24
	-1 INAPPLICABLE				50,091
	1 VERY SATISFIED				6,873
	2 SOMEWHAT SATISFIED				2,956
	3 NOT TOO SATISFIED				683
	4 NOT AT ALL SATISFIED				545
	95 NO PAPERWORK				9,372
	TOTAL				71,790